1 MATTHEW R. WALSH
2 19197 GOLDEN VALLEY RD #333
3 SANTA CLARITA, CA 91387
4 (661) 644-0012

5 Plaintiff In Pro Per,

6 **UNITED STATES DISTRICT COURT**

7 **CENTRAL DISTRICT OF CALIFORNIA**

MATTHEW R. WALSH 19197 GOLDEN VALLEY RD #333 SANTA CLARITA, CA 91387, 　　　　Plaintiff In Pro Per, vs. ROKOKO ELECTRONICS (AND DOES 1 THROUGH 50, INCLUSIVE) 31416 AGOURA RD STE 118 WESTLAKE VILLAGE, CA 91361 　　　　Defendant	Case No.: 2:25-CV-05340-ODW-RAO Before: Hon. Otis D. Wright II Courtroom 5D Hearing date: August 4, 2025 Hearing time: 1:30PM Place: Dept. 5D **NOTICE OF ERRATA RE: SUPPLEMENTAL DECLARATION OF MATTHEW R. WALSH ISO OBJECTION TO DEFENDANTS MOTION TO DISMISS**

8
9

10 **NOTICE OF ERRATA RE: SUPPLEMENTAL DECLARATION OF MATTHEW R.**

11 **WALSH ISO OBJECTION TO DEFENDANTS MOTION TO DISMISS**

12

13 **TO THE COURT AND TO ALL PARTIES AND THEIR ATTORNEYS OF RECORD:**

14

15 Plaintiff Matthew R. Walsh respectfully submits this **NOTICE OF ERRATA RE:**

16 **SUPPLEMENTAL DECLARATION OF MATTHEW R. WALSH ISO OBJECTION TO**

DEFENDANTS MOTION TO DISMISS, filed on 7/13/2025, Dkt. 57, attachment 1.

1. Due to a document formatting error, the filed version inadvertently omitted several embedded exhibits and images referenced in the declaration.

2. Plaintiff hereby submits the corrected version of the Supplemental Declaration, with all referenced exhibits and visual evidence properly included. No substantive changes have been made.

3. A true and correct copy of the corrected Supplemental Declaration follows this notice.

Executed this 15 day of July, 2025 in Santa Clarita, California.

Matthew R. Walsh
Plaintiff in pro per

PAGE 2

1 MATTHEW R. WALSH
2 19197 GOLDEN VALLEY RD #333
3 SANTA CLARITA, CA 91387
4 (661) 644-0012

5 Plaintiff In Pro Per,

6 **UNITED STATES DISTRICT COURT**

7 **CENTRAL DISTRICT OF CALIFORNIA**

MATTHEW R. WALSH
19197 GOLDEN VALLEY RD #333
SANTA CLARITA, CA 91387,

        Plaintiff In Pro Per,

vs.

ROKOKO ELECTRONICS
(AND DOES 1 THROUGH 50, INCLUSIVE)
31416 AGOURA RD STE 118
WESTLAKE VILLAGE, CA
91361

        Defendant

Case No.: 2:25-CV-05340-ODW-RAO

Before: Hon. Otis D. Wright II
Courtroom 5D

Hearing date: August 4, 2025
Hearing time: 1:30PM
Place: Dept. 5D

**SUPPLEMENTAL DECLARATION OF
MATTHEW R. WALSH IN SUPPORT OF
PLAINTIFFS OBJECTION TO
DEFENDANTS MOTION TO DISMISS**

8
9

10 **SUPPLEMENTAL DECLARATION OF MATTHEW R. WALSH IN SUPPORT OF**

11 **PLAINTIFFS OBJECTION TO DEFENDANTS MOTION TO DISMISS**

12

13 I, Matthew R. Walsh, declare as follows:

14

15   I am the Plaintiff in the above-captioned matter. I submit this supplemental declaration in

16 further support of my **OBJECTION TO DEFENDANTS MOTION TO DISMISS**. I have

17 personal knowledge of the facts set forth herein and, if called to testify, could and would

18 competently do so.

19

20 **BACKGROUND**

21

22   1. Defendant as filed an improper motion to dismiss that violates multiple Local Rules;

23   similar rules that Plaintiff was struck for.

24

25   2. Plaintiff opposed that motion to dismiss and hereby submits the following as evidence to

26   support that objection and does so to conform with Federal timelines.

27

28

29   **GENERAL AUTHENTICATION STATEMENT**

30

31 I have reviewed each of the 197 exhibits listed below. Each exhibit is a true and correct copy of

32 the document described and is either:

33   •   A document I personally created or received;

34   •   A document maintained in the ordinary course of business or my personal records; or

35   •   a document I have personal knowledge of based on my direct involvement or

36   •   Each document was kept in the regular course of business or personal activity, and it was

37   the regular practice of such activity to make or maintain such a document.

38

39 No document or image has been materially altered. I submit this declaration to authenticate the

40 attached exhibits as required by Rule 901 of the Federal Rules of Evidence.

                                                                            PAGE 2

41

42   I declare under penalty of perjury under the laws of the United States of America that the

43   foregoing is true and correct.

44

45   Executed this 13 day of July, 2025, in Santa Clarita, California.

46

47

_____

Matthew R. Walsh

Plaintiff In Pro Per

48

49

50   **<u>EXHIBITS IN SUPPORT OF DECLARATION</u>**

51

52   • **Exhibit 1** – Rokoko claiming in 2022 they had sold 1,000 SmartSuit II's already.

53   • **Exhibit 2** – Rokoko user complaining Rokoko took their money, shipped nothing, refused
54   refund.

55   • **Exhibit 3** – Rokoko creative director on the defense in Reddit. Reiterates the 30-day money
56   back policy.

57   • **Exhibit 4** – Rokoko user review stating they had not received their suit even after 1 year.
58   Refusal to ship, refusal to refund.

59   • **Exhibit 5** – Rokoko user calling out Rokoko and threatening a $200M class action for non-
60   delivery and public trust violation.

61   • **Exhibit 6** – Rokoko users stating Rokoko will not cancel orders or ship units; quality issues.

62   • **Exhibit 7** – Reddit search results showing bricked suits, firmware, and sensor issues around

63   same time as Plaintiff.

64   • **Exhibit 8** – User stating sensors failed, no available support.

65   • **Exhibit 9** – User claiming same failures as Plaintiff.

66   • **Exhibit 10** – User claiming same failures, support staff unavailable.

67   • **Exhibit 11** – User claiming same failures, support staff unavailable.

68   • **Exhibit 12** – User experiencing sensor issues, repeated deflection by support using same

69   non-working "fix."

70   • **Exhibit 13** – Customer sharing complaint; Rokoko delayed refund after repeated requests.

71   • **Exhibit 14** – User claiming they tried every fix, sensors failed. (Same timeframe as

72   Plaintiff's failure.)

73   • **Exhibit 15** – Users claiming long refund times, billing issues, customer service ghosting,

74   theft.

75   • **Exhibit 16** – Continuation from Exhibit 15.

76   • **Exhibit 17** – Customer claiming firmware update bricked sensors. Multiple customers

77   confirming.

78   • **Exhibit 18** – Customer states sensors not working, cables don't fix, no parts offered. SONG-

79   BEVERLY cited.

80   • **Exhibit 19** – Defendant replies to Reddit post about failed sensor—showing they monitor

81   issues but ignore many.

82   • **Exhibit 20** – Users complain hardware doesn't work, support slow or unresponsive.

83   • **Exhibit 21** – Customer complains about sensor errors, Defendant follows them on social

84   media.

85   • **Exhibit 22** – Customer says they paid for equipment, Rokoko made excuses, refused refund,

86   project halted.

87   • **Exhibit 23** – Customer says suit took months to arrive, some hardware arrived broken,

88   Defendant threatened them under warranty.

89   • **Exhibit 24** – Users complain support takes months, hardware broken, Defendant blames

90   cables despite diagnostics.

PAGE 4

- **Exhibit 25** – Customer claims they lost time/money on set due to failure. Defendant replies and admits metadata exists.
- **Exhibit 26** – Email shows SmartSuit 2 is same hardware as SmartSuit 1; supports Plaintiff's argument about parts.
- **Exhibit 27** – Screenshot of Plaintiff's suit showing sensor failures; Defendant falsely blamed cables.
- **Exhibit 28** – Defendant missed Nintendo video game submission deadline; SKU validation impacted.
- **Exhibit 29** – Rokoko software remotely disabled Plaintiff's account.
- **Exhibit 30** – Defendant's software tracks when user looks at settings window.
- **Exhibit 31** – Defendant's software tracks Plaintiff's software usage, time, and machine telemetry.
- **Exhibit 32** – Continuation of Exhibit 31.
- **Exhibit 33** – Software shows opt-out exists, but Defendant doesn't allow control of feature.
- **Exhibit 34** – Software asks Rokoko server to enumerate intellectual property in which is stored on Defendants servers.
- **Exhibit 35** – Server returns full list of Plaintiff's IP they now possess.
- **Exhibit 36** – Server confirms they have Plaintiff's video game "The Next World" assets.
- **Exhibit 37** – Server shows they possess IP from various game scenes.
- **Exhibit 38** – Plaintiff tests renaming scene "WILLROKOKOTAKETHIS" — Defendant takes it.
- **Exhibit 39** – Server confirms Defendant took IP from game vertical slice.
- **Exhibit 40** – Software sends private information to third parties without consent.
- **Exhibit 41** – "skip_asset_sync" flag shows opt-out is possible but blocked.
- **Exhibit 42** – Customer service tracking shown in software.
- **Exhibit 43** – Servers show no support tickets were ever logged for Plaintiff.
- **Exhibit 44** – Software reveals firmware files, developer notes, file paths.
- **Exhibit 45** – Continuation of Exhibit 44. Shows software made in Somalia.
- **Exhibit 46** – Defendant knew of WiFi/connectivity issues.

120 • **Exhibit 47** – Defendant released firmware that breaks older hardware—planned
121   obsolescence.

122 • **Exhibit 48** – Shows Rokoko Studio software versions/releases.

123 • **Exhibit 49** – Defendant can silently send/execute Javascript code on user's system.

124 • **Exhibit 50** – Software uses web sockets for file upload and telemetry.

125 • **Exhibit 51** – Parallel Company AI module integrated into software.

126 • **Exhibit 52** – Large binary data sent from Plaintiff's machine without consent.

127 • **Exhibit 53** – Defendant took Plaintiff's IP directly from his computer.

128 • **Exhibit 54** – Software requests user's data, services, and IMDb.

129 • **Exhibit 55** – Defendant receives Plaintiff's body measurements.

130 • **Exhibit 56** – Software sends Plaintiff's game data/IP to Defendant.

131 • **Exhibit 57** – Software shows instant, accurate hardware diagnostics; yet Defendant blamed
132   cables.

133 • **Exhibit 58** – Software sends hardware and software inventory from Plaintiff's machine
134   including "Oculus" ownership.

135 • **Exhibit 59** – Defendant is alerted when user plugs in USB hardware.

136 • **Exhibit 60** – Defendant tracks WiFi setting changes.

137 • **Exhibit 61** – Defendant advertises 1-year product warranty.

138 • **Exhibit 62** – Defendant claims they offer repair services including cables/sensors.

139 • **Exhibit 63** – Defendant advertises 30-day refund policy.

140 • **Exhibit 64** – Website says inventory ships from Copenhagen, not 3rd party logistics.

141 • **Exhibit 65** – Photo of Copenhagen HQ—a locked 400 sq ft basement with mailbox.

142 • **Exhibit 66** – Continuation from Exhibit 65 – July 2022.

143 • **Exhibit 67** – Continuation from Exhibit 66 – Jan 2021.

144 • **Exhibit 68** – Continuation from Exhibit 67 – Oct 2018.

145 • **Exhibit 69** – Defendant admits San Francisco office is only a mailbox.

146 • **Exhibit 70** – Photo of "San Francisco Office" – a virtual address.

147 • **Exhibit 71** – "Athens Office" is a virtual mailbox from Stone Soup.

148 • **Exhibit 72** – Continuation from 71.

149   • **Exhibit 73** – "Los Angeles Office" where "teams" work shown to be fake.

150   • **Exhibit 74** – Defendant claims teams in multiple cities.

151   • **Exhibit 75** – Parallel Company selling AI trained with stolen mocap/IP.

152   • **Exhibit 76** – Defendant investor pitch deck links Parallel Company directly to Rokoko.

153   • **Exhibit 77** – NOTE: Modified by Plaintiff to unredact text. Demand original in discovery.

154   • **Exhibit 78** – Defendant's pitch ties Rokoko and Rokoko Care as same company.

155   • **Exhibit 79** – Defendant's pitch ties Rokoko and Rokoko Care as same company.

156   • **Exhibit 80** – Defendant's pitch deck shows shared ownership and management and board
157   making Rokoko Care their parallel company/alter ego.

158   • **Exhibit 81** – Defendant planned IP theft and resale as core strategy.

159   • **Exhibit 82** – Defendant states they take IP from "empowering creators" to mass
160   monetization showing exponential financial growth with the intention to train machine
161   learning/AI.

162   • **Exhibit 83** – Defendant admits to taking intellectual property "from empowering creators"
163   and selling it for multiple purposes.

164   • **Exhibit 84** – Defendant states the companies which benefit from the stollen intellectual
165   property, including Roblox, which is headed by Rokoko board member and Roblox Studios
166   head: Stefano Corazza

167   • **Exhibit 85** – Defendant makes false statements to entice investors. Offices and employee
168   counts shown to be false.

169   • **Exhibit 86** – Defendant raised $3M in 2022; $25M in 2023.

170   • **Exhibit 87** – Showing Defendant raised $3M on this pitch deck in the 2022 round.

171   • **Exhibit 88** – Rokoko's rocket-reach profile claims they have 118 employees and claims they
172   have offices across the world

173   • **Exhibit 89** – Titles show inflated org chart—everyone is a "lead" or "director."

174   • **Exhibit 90 -** Shipping box from Defendant addressed from Copenhagen with COO's name.

175   • **Exhibit 91** – Continuation from 90.

176   • **Exhibit 92** – Continuation from 91.

177   • **Exhibit 93** – Continuation from 92.

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- **Exhibit 94** – 2025 logs showing sensor failures; Defendant ignored and recommended wires again.

180
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- **Exhibit 95** – Parallel Company registered to same HQ as Rokoko; shared employees and VC rounds.

182
- **Exhibit 96** – Pitchbook profile confirms same office address.

183
- **Exhibit 97**– Defendant valued at $80M in 2022.

184
- **Exhibit 98** – Company valued at $80M.

185
- **Exhibit 99** – Financials show manipulated numbers and payments to staff.

186
- **Exhibit 100** – Financials claim $106M in assets with no physical operations or inventory.

187
- **Exhibit 101** – Financials continued

188
- **Exhibit 102 -** Defendant's terms of use that they are not liable for false advertising

189
- **Exhibit 103** – Email logs show only one terms update notice was ever sent.

190
- **Exhibit 104** – Defendant resells animations for $3 each.

191
- **Exhibit 105** – Plaintiff's game event ticket from his live Hollywood reveal event.

192
- **Exhibit 106** – Plaintiff's game trailer published on IGN.

193
- **Exhibit 107** – Plaintiff with Ron Wasserman and actors in studio.

194
- **Exhibit 108** – Plaintiff's production set.

195
- **Exhibit 109** – More on-site set production.

196
- **Exhibit 110** – On-set production with cast and crew.

197
- **Exhibit 111** – Storyboarding examples.

198
- **Exhibit 112** – Full 370-page script.

199
- **Exhibit 113** – Crew production checklists.

200
- **Exhibit 114** – Actor position/movement diagrams.

201
- **Exhibit 115** – Table reads with Alexis Mincolla (3teeth).

202
- **Exhibit 116** – Studio session with lead actor Cody Derr.

203
- **Exhibit 117** – Studio session with Ron Wasserman.

204
- **Exhibit 118** – Set production and crew instructions (for Plaintiff's wife)

205
- **Exhibit 119** – Visual examples from game.

206
- **Exhibit 120** – Additional game visuals.

207   • **Exhibit 121** – Game quality visual examples.

208   • **Exhibit 112** – Game merchandising (character shirts).

209   • **Exhibit 123** – Plaintiff directing in studio.

210   • **Exhibit 124** – Pitch deck for TV/streaming series.

211   • **Exhibit 125** – Pages from Plaintiff's completed book; waiting in limbo.

212   • **Exhibit 126** – Intentionally left blank.

213   • **Exhibit 127** – Defendant claims they do not produce or stock parts.

214   • **Exhibit 128** – Defendant says equipment goes EOL on 10/1.

215   • **Exhibit 129** – On 9/30, Defendant says "officially" suit no longer supported.

216   • **Exhibit 130** – Intentionally left blank.

217   • **Exhibit 131** – Plaintiff's social media posts tagging Defendant.

218   • **Exhibit 132** – Intentionally left blank.

219   • **Exhibit 133** – In 2021, Plaintiff notifies Defendant of a latent defect.

220   • **Exhibit 134** – Shows direct website link between Rokoko Care and Coco.

221   • **Exhibit 135** – Plaintiff invokes Song-Beverly.

222   • **Exhibit 136** – Plaintiff invokes Song-Beverly.

223   • **Exhibit 137** – Proof Defendant uses products to create IP.

224   • **Exhibit 138** – Defendant allows 21 days only of "offline use" (so they can misappropriate IP
225   over the remaining 7)

226   • **Exhibit 139** – Plaintiff already has a commercial game released.

227   • **Exhibit 140** – Game trademark.

228   • **Exhibit 141** – CMI Metadata inside Rokoko animation file: ID, author, hardware, etc.

229   • **Exhibit 142** – CMI Additional metadata found.

230   • **Exhibit 143** – Defendant admits in writing both vehicles are one.

231   • **Exhibit 144** – Rokoko and Rokoko Care are Alter Egos.

232   • **Exhibit 145** – Rokoko and Rokoko Care are Alter Egos.

233   • **Exhibit 146** – Rokoko and Rokoko Care are Alter Egos.

234   • **Exhibit 147** – Rokoko and Rokoko Care are Alter Egos.

235   • **Exhibit 148** – Rokoko Care changed it's name 1 year ago to "Coco Care"

PAGE 9

236 • **Exhibit 149** – Rokoko and Rokoko Care are Alter Egos.

237 • **Exhibit 150** – Rokoko and Rokoko Care are Alter Egos.

238 • **Exhibit 151** – Rokoko and Rokoko Care are Alter Egos.

239 • **Exhibit 152** – Rokoko and Rokoko Care are Alter Egos.

240 • **Exhibit 153** – Rokoko and Rokoko Care are Alter Egos.

241 • **Exhibit 154** – Express admission: Rokoko and Rokoko Care are Alter Egos and used
242 misappropriated IP to build Rokoko Care ("The Parallel Company") and sell 22% to Trifork

243 • **Exhibit 155** – Express admission: Rokoko and Rokoko Care are Alter Egos and used
244 misappropriated IP to build Rokoko Care ("The Parallel Company") and sell 22% to Trifork

245 • **Exhibit 156** – Express admission: Rokoko and Rokoko Care are Alter Egos and used
246 misappropriated IP to build Rokoko Care ("The Parallel Company") and sell 22% to Trifork

247 • **Exhibit 157** – Express admission: Rokoko and Rokoko Care are Alter Egos.

248 • **Exhibit 158** – SPOLIATION – Defendant spoliated the terms post-litigation.

249 • **Exhibit 159-163** – Demonstrates Rokoko's software functioning fully offline, yet exfiltrating
250 data without consent upon reconnection. Evidence of unauthorized data collection and IP
251 misappropriation with no opt-out or "terms and conditions" visible.

252 • **Exhibit 164** - No opt-out or "terms and conditions" visible when logging in.

253 • **Exhibit 165** – Defendant demanding on or about May 5th, 2025 a stop to the tortious
254 interference.

255 • **Exhibit 166-168** – COERCION: Defendant makes coercive statements to Plaintiff;
256 bidirectional communication between the parties.

257 • **Exhibit 169** – Defendant admitting to taking intellectual property, removing metadata,
258 selling it to third parties and monetizing it as well as engaging in economic coercion to
259 comply.

260 • **Exhibit 170** – Plaintiff's response to Defendant.

261 • **Exhibit 171 –** Video: This video demonstrates Rokoko's software functioning fully offline
262 without any need for online services. Shows a complete lack of user consent, notification or
263 requirements of terms and conditions, and subsequently automatically begins exfiltrating data
264 upon reconnection. It serves as evidence of unauthorized data collection and
265 misappropriation of intellectual property especially Plaintiff's.

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- **Exhibit 172** – Video: demonstrates Defendant's software executing destructive actions after legal notice had been given. Specifically, it captures the modifications of the terms and conditions this case hinges on, it includes Plaintiff's own express admission as timestamped metadata records specifically show Defendant changed the terms and conditions after litigation began, while in ODR and after Plaintiff requested proof of office, staff and inventory.

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- **Exhibit 173 –** Video: shows that his animations created in Rokoko Studio are removed from his computer in their original format once Defendant takes them. This process is automatic, the user is never notified. There is no opt-in or opt-out for this feature, or terms anywhere in the software on signup or on login.

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- **Exhibit 174 –** Video: Rokoko's logs, proof of opt-out code, evidence reinforcement, records SSID, deletion of local content

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- **Exhibit 175** – Plaintiff using Defendant's hardware at home with his wife, showing consumer use.

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- **Exhibit 176** – STORYLINE - Plaintiff's early 2017 game "NOTHING" is not the same as current project.

282
283
- **Exhibit 177** – STORYLINE - Plaintiff's 2025 game 'The Next World' is vastly different from any preexisting project when he purchased Defendant's suits.

284
285
- **Exhibit 178** – Rokoko's website now features a live IP counter, evidencing collection and aggregation of user data.

286
287
- **Exhibit 179** – Website confirms the hardware cannot function without software, which is not warrantied — voiding suit warranty by proxy.

288
- **Exhibit 180** – Plaintiff's redacted contract with Aries Spears.

289
- **Exhibit 181** – Plaintiff's redacted music contract with Alien Vampires.

290
291
- **Exhibit 182** – Proof Plaintiff's production is not speculative: released song by Ron Wasserman (lyrics by Plaintiff) is on Spotify via shared licensing deal.

292
293
- **Exhibit 183** – 29-page expert evaluation by Rockstar Games developer values Plaintiff's game at $55M–$95M with high complexity scores.

294
295
- **Exhibit 184** – On April 16, 2025, Defendant again tried to sell Plaintiff wires (after previously claiming they had *no parts*) instead of sensors, knowingly avoiding the true issue.

296   • **Exhibit 185** – Plaintiff's written response rejecting Defendant's cable offer.

297   • **Exhibit 186** – Defendant states they do not stock parts for Plaintiff's equipment and he

298   cannot buy parts – a violation of Song-Beverly, which requires parts availability for 7 years

299   after manufacture.

300   • **Exhibit 187** – Logs sent to Defendant clearly show sensor errors and failures; Defendant lies

301   and claims wiring issues to Plaintiff based on those same logs

302   • **Exhibit 188** – Defendant refuses to comply with Song-Beverly, reinterprets the law, and

303   keeps pushing new suit sales.

304   • **Exhibit 189** – Firmware updates are mandatory, cannot be skipped or disabled, and come

305   with no warning.

306   • **Exhibit 190** – Forensic proof Defendant always knew, via live "phone home" diagnostics

307   that the sensors were damaged by the firmware they released, **not a wiring issue**.

308   • **Exhibit 191-193** -- On or about April 17, 2025, Plaintiff made an emotional plea to

309   Defendant.

310   • **Exhibit 194** – Defendant's terms have changed 67 times in 5 years with only one notice.

311   • **Exhibit 195** – As of March 29, 2025, Defendant was still using the 2022 terms, which did

312   not include IP misappropriation or resale clauses.

313   • **Exhibit 196** – On or about March 30th, 2025 Defendant secretly rolled out new terms which

314   grant retroactive license over user intellectual property and disclaim almost all liability.

315   • **Exhibit 197** – Defendant states they are worth $250M.

316   Executed this 13 day of July, 2025, in Santa Clarita, California.

317

318   _____

                                                                        Matthew R. Walsh

                                                                        Plaintiff In Pro Per

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1

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko claiming in 2022 they had sold 1,000 SmartSuit II's already.

⤴ 3 ⤵   💬 Reply   🏅 Award   ↗ Share   ⋯

Dave_Rokoko · 3y ago

Hi all! I'm David, the technical community manager at Rokoko.
Thanks for asking about this and for those that responded, we're following the thread closely and appreciate the discussion.

After the launch of the Smartsuit Pro II, we've shipped more than 1000 suits to customers and the vast, vast majority are reporting very positive feedback to us. However, there have been some specific features that are not quite released yet, such as elevation tracking, but we're working night-and-day to get that to you as soon as possible. The sensors are significantly better, and are still prone to some magnetic interference (like all IMU sensors on the market). We've never hidden that fact.

My recommendation is to try it out for yourself. We have a 30 day money-back guarantee so if you find that the quality isn't up to scratch, you can return it for a full refund. I'd be happy to help you out personally — feel free to DM me.

⬆ 3 ⬇   💬 Reply   🏅 Award   ↗ Share   ⋯

RANDVR · 3y ago

I would look at perception neuron 3 instead. Rokoko is terrible quality.

⊖   ⬆ 4 ⬇   💬 Reply   🏅 Award   ↗ Share   ⋯

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko user complaining Rokoko took their money, shipped nothing, refused refund.

← ⊚ r/Rokoko · 31 min. ago
beefellington

Ghosted by Rokoko?

I saw a post here in this subreddit a few days ago from someone trying to get a refund from Rokoko for an order that hadn't shipped yet, saying that Rokoko support had effectively ghosted them. I'm not sure where that post went, but I'm now in the same situation.

I made an order, got told by Rokoko that they're delaying shipments to the USA due to tariffs, asked for a refund instead, and have now been ghosted by Rokoko support. They were responsive for all of my questions before I asked for a refund, and now they're nowhere to be found.

Any ideas on what to do? Does anyone know what happened to the poster that had the same issue a few days ago?

Thanks!

⇧ 2 ⇩   💬 0   ⚐   ↗ Share

U/O upwork · Promoted

---

r/Rokoko

Rokoko
A community for
people who are
& motion captur

🗂 Created May 1
🌐 Public

1K
Members

USER FLAIR

🐷 Suitable-W

RULES

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko creative director on the defense in reddit. Reiterates the 30-day money back policy.

TheJabberwockLives · 8mo ago

I'm biased (creative dir. for Rokoko :)) - but imo we're great haha. Can never understand the hate for our product - sure there will be clean up depending on what you wanna do, but there is cleanup with literally ALL mocap because the chars proportions almost never match your body's proportions. if you want to see how the suit performs I have hours and hours of raw livestreams on the Rokoko YouTube channel using the suit. Also 30 day money back return policy. Also we have a deal for 45% off currently for indies. For what it's worth haha obviously I'm biased again :)

⇧ 1 ⇩   ○ Reply   ⊗ Award   ⤳ Share   ...

4

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko user review stating they had not received their suit even after 1 year. Refusal to ship, refusal to refund.

Rokoko

Konstantin Domanov 👎 doesn't recommend **Rokoko**.
February 22, 2022 · 🌐

My friend and I ordered the suit in October 2021. The money was paid in full - 100%. They still haven't sent us the suit. They cite delivery delays. But I think we are just being deceived. Now I'm starting consultations with a lawyer about the legal side of this case. It is sad.

👍 1   6 comments

👍 Like   💬 Comment   📞 Send   ↪ Share

Most relevant ▾

Rokoko
Konstantin Domanov Hi, Konstantin! We're really sorry to hear your experience with us has not been great. As we're sure you know by now, the delays are a direct result of component shortages that has been the issue for the entire industry, not just for...
See more
3y   Like   Reply

Konstantin Domanov
My partner Alexander Ogorodnikov placed an order on October 19, 2021. We hoped that the costume would be sent to us at least two months later, due to the disruption in the supply of components, as reported on your website. But it's been over four month... See more

3y   Like   Reply

Rokoko
Konstantin Domanov Hi, again. We're terribly sorry about the impact our delays have had on your work and we understand your frustration. But in order to get any tangible information regarding your order, we kindly encourage you to contact customersuccess@rokoko.com. Social media doesn't deal with shipping, nor do we have access to any information related to your order. The customer Success team will be able to provide you with shipping updates
3y   Like   Reply

Konstantin Domanov
So is your company going to send us a suit or not?
3y   Like   Reply

Patrick Giguère
Konstantin Domanov did you get your suit????
1y   Like   Reply

Valdas Giniunas
Konstantin Domanov still waiting for delivery???
12w   Like   Reply

Comment as The Next World   😊 ☺ 📷 GIF 🙂

5

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko user calling out Rokoko and threatening a $200M class action against the company for taking money, not shipping and also accusing them of violating the public trust.

Q from:CITPrep_Radio rokoko

| Top | Latest | People | Media | Lists |

that is insinuating we took advantage of our users is wrong, let alone very far

💬 2   🔁 1   ♡ 3   ılıl   🔖 ⬆️

CITPrep Radio @CITPrep_Radio · Apr 16, 2022   ⊘ ···
Replying to @hellorokoko

THEY TOOK MILLIONS OF DOLLARS IN PRE ORDERS KNOWING THEY HAD NO PRODUCT TO SELL AND VIOLATED THE PUBLICS TRUST.
ROKOKO DID THIS FOR UP FRONT CAPITAL BECAUSE THEY ARE LOOSING MONEY AND OPERATING AT A LOST AND SOON TO GO BANKRUPT.
@vicon
@noitomocap
@Xsens

Konstantin Domanov 🚩 doesn't recommend **Rokoko**.
February 22 · 🌐
riend and I ordered the suit in October 2021. The money was ll - 100%. They still haven't sent us the suit. They cite delivery ys. But I think we are just being deceived. Now I'm starting ultations with a lawyer about the legal side of this case. It is sa
4 Comments 1 S
↪ Share

Pokia Rou Pokia 🚩 doesn't recommend **Rokoko**.   ···
January 22 · 🌐
Hi,
I ordered rokoko suit, and a week ago, I emailed customers service for shipping update, I sent another email, and still no response, now I don't how long I have to wait for my order or whether they started shipping (which is suppose to start this month) and not one is responding to my email. Why is the costumer service communication so bad. I paid a lot of money, this is not a way to treat your customers.
3 Comments
↪ Share

mocap system.
The first delivery date got set to mid april due to delays because of COVID and Chinese New Year.
In April, I had to ask several time where my gloves are and it took a while till I got a new date: Mid - End May.
The time passed and another time I received an email and the gloves got delayed till first week of june.
They waited till the very last day to send a new email with a final date set by Monday June 14th.
Today no email, no further delay and no shipment confirmation.
I wait now 5 months, paid the full price upfront and I planned all my projects of my clients around the new delivery dates but each time I had to delay them short notice because they dont reach out informing

🄲🄽 doesn't recommend **Rokoko**.   ···
31m · 🌐
WE SHOULD FILE A CLASS ACTION LAW SUITE AGAINST ROKOKO.😡 THEY TOOK MILLIONS OF DOLLARS IN PRE ORDERS KNOWING THEY HAD NO PRODUCT TO SELL AND VIOLATED THE PUBLICS TRUST. WE SPENT $5K FOR A SUITE AND ITS BEEN 5 MONTHS AND STILL NO SUITE.
ROKOKO DID THIS FOR UP FRONT CAPITAL BECAUSE THEY ARE LOOSING MONEY AND OPERATING AT A LOST AND SOON TO GO BANKRUPT.
↪ Share

💬 1   🔁 1   ♡ 1   ılıl   🔖 ⬆️

CITPrep Radio @CITPrep_Radio · Apr 15, 2022   ⊘ ···
Replying to @hellorokoko

Class action lawsuit against **Rokoko** on the way $200 million in damages.
🎬📽🎞🎥 #madewithrokoko #mocap

💬 2   🔁 3   ♡ 4   ılıl   🔖 ⬆️

CITPrep Radio @CITPrep_Radio · Mar 21, 2022   ⊘ ···
Replying to @hellorokoko

Ship the new suits out and we can be the judge of how great it is. **#rokoko**
#rokokoshipping

💬 1   🔁   ♡   ılıl   🔖 ⬆️

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko users stating Rokoko will not cancel order or ship units and that their equipment is not quality.

hellorokoko
Original audio   •••

terryallan_905 Rokoko is 🗑   ♡
1w   Reply

jacken85 How to use your free animations in unreal? They give   ♡
me errors when I try to import it.
12w   Reply

——— Hide replies

winteryeargames @jacken85 feel free to respond   ♡
here, i'll help you (not affiliated with Rokoko)
13h   Reply

timfox_ Ugh would be cool to finally have one of these   ♡
18w   1 like   Reply

creamycilantro Your customer service is terrible I ordered wires   ♡
for my suit weeks ago and never got an email they been
shipped. It took an additional four weeks just to get my quote
to order them this is not a reliable product most the time
sensors don't even work... and all their solutions are bandaid
solutions.
33w   2 likes   Reply

mega_roma nice that now you have something for indie.. and I   ♡
qualified. but sadly don't have any money.. so I'll hand-animate
for now..
34w   3 likes   Reply

film_guy2099 I have been trying to cancel my pre-order for the   ♡
headcam rig for 2 weeks now and no one will help me, your
company has terrible customer service

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Search results on Rokoko's official reddit page showing other users had bricked suits, firmware, sensor issues around the same time that Plaintiff did.
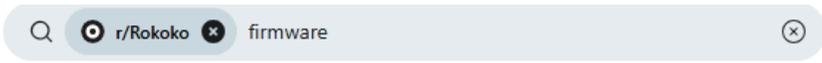
8

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko user stating the sensors failed and Rokoko support is not available.

← ◉ **r/Rokoko** · 3 mo. ago
       DarkStoneDigital   ...

Could not load device info / can't get sensor data

I'm having a pretty bad issue here that I'm hoping someone else has experienced. Suit was working fine a few days ago. Then I put it on today and suddenly it will not connect over wifi. If it does it can't find data. Sometimes it will connect and the leg sensors will be wrong and the head sensor will be tilted 90 degrees.

When I connect via USB to my computer, it claims things are fine. Other times it told me it couldn't find data but I took it to my computer upstairs and it seems to connect fine via USB. I try to connect via wifi or hotspot on the suit and it simply wont connect or it will give the sensor issue above.

Other times, I have seen no data but shows the sensors are all there and lit green. Once time all sensors showed off but would randomly flash quickly as yellow or green. I've reset the suit about a million times now and have done a reinstall of the firmware.

I'm at a loss and I'm in the middle of crunch for a project milestone. I've contacted support but they wont be available until tomorrow some time or late tonight (I'm in the US)

So I'm here hoping someone has come across a similar issue and found a fix. I was thinking of going and getting a dedicated router to see if that helps in anyway but my gut tells me its not that. All the sensors look good at first glance. I've been very careful with the suit.

⬆ 3 ⬇   💬 1   ⌕   ↪ Share

9

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko user claiming the same failures as Plaintiff's equipment.

← ◎ **r/Rokoko** • 3 mo. ago
Klutzy-Technology279   ···

[HELP] Smartsuit Pro II – Leg sensors blinking green, stuck in bootloader mode

Hey everyone,

I'm having an issue with my **Smartsuit Pro II** where **the leg sensors are blinking green and seem to be stuck in bootloader mode**. Rokoko Studio **detects the suit**, but **does not recognize the leg sensors** at all.

What I've tried so far:

☑ **Swapped cables and sensors** from a working suit – issue persists with the same leg sensors.
☑ **Tried multiple reboots and reconnecting sensors** – no change.
☑ **Followed the steps on the Rokoko website to reset sensors** multiple times – nothing helped.
☑ **Firmware shows as up-to-date** in Rokoko Studio, so I can't force an update.

Has anyone else had this issue? If so, how did you fix it? Is there any way to **force reinstall the firmware** on specific sensors that are stuck like this?

Any help would be greatly appreciated – I need to get this working ASAP!

10

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko user claiming the same failures as Plaintiff's equipment, support staff unavailable.

← ◉ **r/Rokoko** • 7 mo. ago
Jagsywagsy   •••

Stuck in Bootloader mode?

Is there anything I can do to help bypass bootloader mode? I sent in a support ticket but coming from California, their CS hours don't match up and a client project we have is coming down to the wire.

⬆ 2 ⬇   💬 1   🏅   ↗ Share
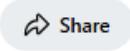
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko user claiming the same failures as Plaintiff's equipment, support staff unavailable.

r/Rokoko • 2 yr. ago
jeffman12345

Bootloader problem?

I keep having the rokoko mo-cap suit v2 connect for about 15-20mins then all sensors go gray like the bootloader problem on your suppport website while using beta. I have had the cable hooked up during all firmware updates but during one beta installation it crashed after installing the firmware update. Maybe someone can help me out with this? The gloves still work after 20mins but the suit does not. If i restart the beta program the suit works again. When I run inside of studio instead of studio beta without linking to an actor I get the bootloader problem but I will try again.

⬆ 4 ⬇   💬 0   Share

12

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Rokoko user experiencing sensor issues, support staff refusing to address it, reiterating the same non-working "fix" they recommended last time.

← ⊙ **r/Rokoko** · 2 yr. ago
     sixthdrop   ⋯

Issue with Studio software

Hello there!

Our studio acquired the Rokoko Smartsuit Pro 2 in the fall of 2022. However, since then, we have been experiencing issues with the Rokoko Studio application. We are unable to use the Smartsuit gloves together with the Smartsuit Pro, as our arms start randomly rotating. We haven't encountered this type of issue with the legacy software. I have reached out to the Rokoko support team multiple times regarding this problem, but they have only suggested waiting for the next update. The last time they advised waiting for the May update, but it didn't resolve the issue.

Is anyone here facing a similar problem? Could it be possible that we have received a faulty Smartsuit Pro 2?

⇧ 1 ⇩   💬 4   👤   ↗ Share

Sort by: Best ⌄   🔍 Search Comments

⊙ **Unhappy-Blacksmith77** · 2y ago

That's some horrible feedback it seems like this suit isn't all that great the foot works great it seems like the issue with the gloves start to cause trouble when it's in front of your body ftmp I would suggest moving anything with magnets

⇧ 2 ⇩   💬 Reply   👤 Award   ↗ Share   ⋯

⊙ **Unhappy-Blacksmith77** · 2y ago

I think it has to do with your connection or router something is lagging I saw some of the hand movements matched after the lag

⇧ 2 ⇩   💬 Reply   👤 Award   ↗ Share   ⋯

😀 **sixthdrop** OP · 2y ago

Here is footage how my smartsuit pro 2 performs with and without gloves: https://www.youtube.com/watch?v=Sue9yNv-hqI

⇧ 1 ⇩   💬 Reply   👤 Award   ↗ Share   ⋯

😀 **sixthdrop** OP · 2y ago

I reached out to support again, and they asked me to provide a log file from the gloves. It appears that there was a hardware issue with them, and they requested that I ship them for warranty.
Issue solved!

⇧ 1 ⇩   💬 Reply   👤 Award   ↗ Share   ⋯

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko customer sharing complaints, claims Rokoko refused to refund. After months of repeatedly requesting a refund, Rokoko finally refunded.

← ◎ **r/Rokoko** · 2 yr. ago
Worth_Ability_3808   🔒 ⋯

I Hate My Rokoko Suit

Edit: Finally got refunded August 7th. Tried 3 different methods, team seemed to be out of office pretty frequently. A ton of emails exchanged. Overall I'm just glad I didn't send in the suit to never get a refund, but it took so long that I really believed that was going to be the case for a while. Lost a couple hundred to PayPal fees.

Edit: Been waiting on a refund since May 24th when they received the suit and communicating with their team since May 9th. 😩 it's currently June 14th. I'll update when it goes through, but it's been a process. They tried to refund me a lot less than I paid so I sent them the invoice which was for around 5k. They tried saying it was for half now and half once they received the suit, but I never got half of the refund. I'm bummed it's taking so long tbh, but I'm hopeful.

Original post: This thing is a trouble shooting nightmare and it's probably the worst money I've spent in my life. I've tested it 3 times and had issues troubleshooting every time, but figured it was something I could fix on my end. Until today when 75% of my censors just stopped working. I found it was a hardware issue. I literally haven't gotten anything usable out of this suit.

This thing has only brought me stress and I may as well have animated from scratch or used something like move ai. It works worse than your free ai mocap tool. I'm just devastated and I wish I could get my money back but according to the refund policy I can't since it's been over 30 days (Really, not even 90?).

Your customer service you have to pay extra money just to talk to a person on the phone 'for a limited time'. I can see why because I'm sure you have a ton of people disappointed in this product. Also doesn't track well with magnets or too much metal in the room? Come on. 😭

I couldn't even imagine selling this thing to someone with a good conscience. To be fair I actually like the gloves (except they stop working for me if I put anything metal in my hand like an iPhone) but that's sadly the only good thing I can say about it. Don't waste your money on this thing, I wish I did more research on it. If I knew I was paying 5k for a panic attack I would've just not.

You need a dedicated router, a recommended power supply, and if you're using a third party software any plugins you need may cost extra money. For example character creator live link costs $600 on top of the thousands you may spend on the suit. Then to do livestream data you need to pay for a monthly subscription on top of it all. My sleep paralysis demon wears a rokoko suit.

🔒 Locked post. New comments cannot be posted.

⬆ 26 ⬇   💬 30   ⚯   ↗ Share

14

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko user claiming they have performed every possible fix, most of the sensors went bad. (around the same time Plaintiff's suit was bricked by Defendant's firmware update)

Nebula480 · 2y ago

As somebody who has purchased the first suit and hated it, the second suit was literally day to night difference with very minimal cleanup. I don't work for this company and they're not paying me but it definitely sounds like you've got a bad suit because I guarantee once you're able to put on the second suit and have it synced up with your software, you'll wonder how you ever did anything without it. I to have had the sensor issue and had to reboot everything.

↑ 3 ↓   Award   Share   ...

Worth_Ability_3808 OP · 2y ago

Yeah I tried rebooting everything, reinstalling the firmware as suggested, I even tried it on 3 different computers, two different battery packs, and two different routers. I could have definitely gotten a bad suit it's weird that most of the sensors just went bad.

↑ 2 ↓   Award   Share   ...

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customers claiming returns and refunds take a long time along with billing complaints, customer service complaints and claims of "ghosting" and stealing money.

ThatGuyinGray · 2y ago

Man, horror story. Whats the update?

⊖ ⌃ 2 ⌄   Award   Share   ...

> **Worth_Ability_3808** OP · 2y ago
>
> Updated original post! Got refunded but it took a really long time and was honestly a pretty frustrating experience overall. I'm just glad after 3 months I got most of the money back.
>
> Currently using move.ai which is giving me better results. I can't really comment on it comparatively to the rokoko suit since I think I received a bad one to begin with. I didn't get a single usable session and troubleshooted for months. Got a usable session with move.ai first try. Cost wise it makes more sense if you have friends with iPhones too. Haven't had to contact their customer service so I can't comment on that. I'm just glad to finally be making progress on a mocap project after being dragged through the mud. 💀
>
> ⌃ 2 ⌄   Award   Share   ...

BrokenStrandbeest · 1y ago

Very expensive, flakey piece of crap. I just get angry when I see it hanging, unused.

⊖ ⌃ 2 ⌄   Award   Share   ...

> **Worth_Ability_3808** OP · 1y ago
>
> I'm sorry you're dealing with similar issues. 😭 you could try to return it but the process did take a really long time for me.
>
> ⌃ 1 ⌄   Award   Share   ...

Hide_9999 · 1y ago

same, didnt have the best experience and neither with their customer service. Also, charging to use the suit after u paid for it...i would never have bought it if i knew i wouldnt be even able to use it without having to consistently fill their pockets

⌃ 2 ⌄   Award   Share   ...

soliddiesel · 1y ago

I never believed all the bad stories about ROKOKO but let me tell you: ROKOKO SUCKS SOOOOOOOOOOOOOOOO BAD!!!! OMG!!!! Their product is trash! Extremely innacurate! You have to do sooo much cleanup after each recording! And they are complete scams and liars!!! After returning their product(within the 30days) they ghosted all my emails for months. They basically stole my money and then

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continuation from #15

soliddiesel · 1y ago

I never believed all the bad stories about ROKOKO but let me tell you: ROKOKO SUCKS
SOOOOOOOOOOOOOOO BAD!!!! OMG!!!! Their product is trash! Extremely innacurate! You have to do sooo
much cleanup after each recording! And they are complete scams and liars!!! After returning their
product(within the 30days) they ghosted all my emails for months. They basically stole my money and then
had the nerve to attempt to charge my credit card again after all this. Luckily I had already reported them to
my credit card and so the transaction got blocked. This was the worst company I ever dealt with in ny life!
SAVE YOUR MONEY, unless you got thousands of dollars to waste! Or go to another company! Never
again!!!!!! 😡

⬆ 2 ⬇   Award   Share   ···

LifeCartographer5535 · 1y ago

I don't like the Smartsuit Pro II. But the OP sounds like a serial complainer.. Just a bit of an over-reaction to get
a refund it sounds like lmao.

⊖   ⬆ 0 ⬇   Award   Share   ···

Worth_Ability_3808 OP · 1y ago

I mean I think if you get a broken product you should either get it replaced or get a refund is that not
good business practice? lol 😂 hell yeah I complained that was the worst purchase I've ever made. I can't
even remember the last time I asked for a refund on something tbh.

⊖   ⬆ 1 ⬇   Award   Share   ···

LifeCartographer5535 · 1y ago

Like, i kinda agree with you. I was in the same situation, the drift and interference on the suit is a
joke. I'm in two minds, because there's lots of people who've used the suit and make insanely good
stuff with some cleanup.. Which made me think, is it the suit, or is it me that is the problem. What I
hate the most is that they've added an add-on product to solve some of the issues with the suit, but
it's like an extra £1000 to get it. I feel that product should be shipped to every customer free of
charge, because of the poor quality of the SmartSuit pro II. I wish i had the motivation to be
persistent and get my money back too - but, it was my workplace that paid for it, so i could care less
lol.

⊖   ⬆ 2 ⬇   Award   Share   ···

Worth_Ability_3808 OP · 1y ago

Ah fair yeah I run a small business so it's more important I don't waste the money lol. I had

17

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customer complaining the firmware update bricked the sensors. Other customers stating they had the same issues and had to return.

Typical_Calendar_966 OP · 3y ago

I just updated firmware and suddenly sensors froze . Im using Mac so the windows patch rokoko links in support doesn't work obviously.... Any one knows how to fix this ?

⬆ 1 ⬇   ◯ Reply   🎖 Award   ↪ Share   ⋯

fantabuly · 3y ago

My fix was unfortunately returning the suit and never looking back.

⊖   ⬆ 1 ⬇   ◯ Reply   🎖 Award   ↪ Share   ⋯

> **Typical_Calendar_966** OP · 3y ago
>
> Damn ... give me some hope bro
>
> ⊖   ⬆ 1 ⬇   ◯ Reply   🎖 Award   ↪ Share   ⋯
>
> > **fantabuly** · 3y ago
> >
> > contact support, let them run you through the troubleshoots and they may even suggest getting on a Zoom to do some steps live. They may suggest sending it back to be looked at anyways, so be prepared for that process. Could be the sensors, could be electromagnetic interference in your place and you'll end up hundreds deep trying to swap out Ethernet cables and modem/routers, could be software.
> >
> > But if we're being honest, I would also consider looking at some of the posts that are common here with people reselling their suits, and the reasons why. It's something to consider... I do wish you the best of luck, I know how excited I was when I finally got mine two months ago, but the problems were just too much.
> >
> > ⊖   ⬆ 2 ⬇   ◯ Reply   🎖 Award   ↪ Share   ⋯
> >
> > > **Typical_Calendar_966** OP · 3y ago
> > >
> > > Thanks I'll try my best . Good news is the sensors worked right before firmware update 🙏
> > >
> > > ⬆ 1 ⬇   ◯ Reply   🎖 Award   ↪ Share   ⋯
> > >
> > > **Dave_Rokoko** · 3y ago
> > >
> > > The solution is plug & play but not a magic button to instantly get high quality, which unfortunately causes some users to dismiss the suit as not being viable, even though they only perform one step of the intended workflow. Thankfully it does not take much more than a butterworth filter in Maya or keyframe decimation in Blender - and if necessary - followed by a bit of repositioning with an animation layer to get it to look really good. There's of course

18

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customer claiming sensors are not working, cables do not fix the issue and customer service will not offer parts, repair or replacement per SONG-BEVERLY

---

r/Rokoko · 1 mo. ago
Fluffy_Ad8313

Smartsuit pro I missing sensor

Hi hoping someone can help with this as support have told me they can't help me as they no longer service this suit.

Just bought it off ebay and it came with 2 of the sensors not being recognised. After following the instructions to power cycle, one came back online. The other at the top of the left leg is not coming back on. I have gone through the steps to replace the sensor which didn't work. So I assumed it was the cable and I simply swapped the cable above with the other leg cable but nothing changed which is a bit confusing.

The lights on the sensors are all normal so I'm a bit worried there's an issue with the hub.

Has anyone got any ideas?

⬆ 1 ⬇   💬 0   🔍   ↗ Share

19

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant reaching out to a customer on Reddit advising them they have a sensor failure and to contact support. This shows Defendant monitors customer complaints and product issues but ignores the majority of them.
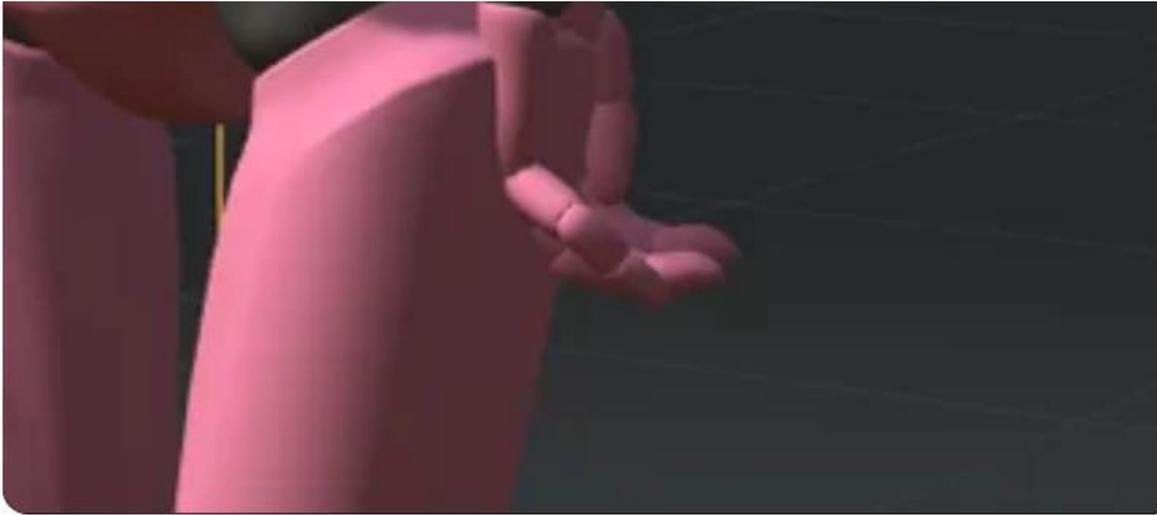
⬆ 3 ⬇   💬 1   ⌓   ↗ Share

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B2B Marketers:
Reddit Ads are just better

Sign Up   accounts.reddit.com   ✓ 2nd Largest audience of B2B decision-makers on the web

✓ 3/4 Decision makers plan to use

Join the conversation

Sort by: Best ✓   🔍 Search Comments

RokokoTeam · 1y ago

This sounds like a faulty sensor - please reach out to support@rokoko.com for investigation and potential repair

⬆ 1 ⬇   💬 Reply   ⌓ Award   ↗ Share   ···

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko users complaining hardware doesn't work, support delays and deflects and can take weeks to reply. One user complains about sensor errors.

hellorokoko We've just published a deep-dive workflow video showcasing the unique benefits of the Coil Pro – from multi-actor scenes to precise prop interactions. 🎬 See now live on our YouTube channel (link in bio).

P.S. 🕐 Today's your final chance to grab the Coil Pro with a 15% discount. Don't miss the wave! 🌊

#mocap #3d #motioncapture

64w

vonoactor Anyone in Uk with the equipment to colab or rent it out?

1w   Reply

mk.proj.studio No f*ing way. We bought two suits with their smart gloves and coil, and nothing works. Every response from Rokoko is that they're 'working on fixing the issues'... but from the moment you send an email with a problem to the moment they reply, it can take WEEKS.😢

2w   Reply

timfox_ So cool

18w   1 like   Reply

niltolas091 Firme! A @magfilmesbr tem essa tecnologia.

49w   1 like   Reply   See translation

mh.zarei2811380 Please add monthly services, so that small teams without sponsors can also use the services.🙏🙏

49w   3 likes   Reply

——   View replies (1)

gustnightride ✔ Smartsuit 1+smartgloves work with the coil pro? Received the mail about Smartsuit 1 not recieving more updates, used it so little times bc of sensor errors and back and forth with support, hope we have a way to upgrade it to smartsuit 2 or something...

52w   2 likes   Reply

——   View replies (1)

sunchild_x Hello , where I can write for support ?

52w   1 like   Reply

——   View replies (1)

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Customer complaining about sensor errors, Defendant follows them on social media back.

gustnightride ✔ Smartsuit 1+smartgloves work with the coil pro? Received the mail about Smartsuit 1 not recieving more updates, used it so little times bc of sensor errors and back and forth with support, hope we have a way to upgrade it to smartsuit 2 or something...

52w   2 likes   Reply

View replies (1)

gustnightride ✔   Follow   Message   +🧍   •••

131 posts   3,637 followers   973 following

Augusto Solis

ⓑ gustnightride

Artist
CHIQUI AR 💻
Animator @nightridevisuals Founder of @reaxis_studio @cntentmrkt

Followed by **hellorokoko**

WALSH v ROKOKO ELECTRONICS - EXHIBITS
A customer complaining about paying for equipment only to have Defendant make excuses about shipping dates, refusing to refund, refusing the even reverse the payment, advertising 30 day refund, project halted. No customer support interaction.

r/Rokoko • 10 min. ago
Creepy_Ad_4526

•••

I'm frustrated

I ordered an indie bundle + coil pro 8 days ago. I think it was easter time. And I chose separate payments. They got my first installment. And sent me an email that they can't ship to the US because of the tariffs, and I should wait until June. I told them I can't wait, because I have to take a trip with my kids for the summer. And will be back in September. I asked them to make a refund. No reply. They said it's impossible to reverse the deal, and they are looking for ways to do it. I'm not sure what that means, how do you even do business if you can't reverse a payment, and why would you even advertise that you do 30 days full refund? My project is halted, and my money is gone. I'm so frustrated now that I won't even use their product for free.

No numbers, no online support. Nothing. You email them, and they get back to you in days. Medieval.

⬆ 1 ⬇   💬 0   ⚗   ↗ Share

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customer stating Defendant states weekly they will ship the suit but it took months to arrive. When some of the hardware arrives, it's broken, additional multiple weeks for replacement, Defendant threatened to charge for replacement under warranty.

ThatLocomotive · 2mo ago

My experience with Rokoko and their customer service was not great.

When I first ordered my suit and gloves they told me it would take 2 weeks to ship. That was fine because I ordered the suit several months earlier than I needed it thinking I was giving myself plenty of time to experiment with it and offset any potential delays in shipping. They missed the 2 week deadline and for the next 2+ months they sent me a weekly email saying the suit is expected to ship "next week." It obviously never came next week.

It was extremely frustrating and I felt like I was getting placated over and over again. I told them several times to please just send me an email when they actually know they can ship it instead of these false updates. I obviously missed the shooting day I had planned with a client and we had to shift a lot of our plans because the suit simply did not come.

After several months of this, the suit and gloves finally arrive and guess what? I had a similar issue that you had. The thumb on the glove was not working because they made the wire too short to reach the end of the thumb, meaning it could not register thumb movement properly. They did end up sending a replacement glove but I did have to send them a video showing the problem and I had to wait several more weeks for the replacement to come. The cherry on top? I asked them several times where to send the broken glove I had and they didn't respond. Then, like a month later they threatened to charge me for the glove because I hadn't sent it back yet and they only backed down when I showed them the email exchange of me asking for the shipping info that they failed to supply.

All I can say is good luck, be persistent, and it's not just you.

⊖   ⇧ 2 ⇩   ◯ Reply   ⌺ Award   ⤳ Share   ⋯

iantense OP · 2mo ago

I appreciate this. It's extremely frustrating that they are putting this burden on me. They've already dangled my warranty in front of my face, and I'm starting to get the Ick from these guys.

⊖   ⇧ 2 ⇩   ◯ Reply   ⌺ Award   ⤳ Share   ⋯

ThatLocomotive · 2mo ago

Yeah that sucks. Sorry to hear it. I would maybe do what I did and send them a video showing it not

24

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Customers complaining support takes months, shipped broken hardware, refusing to take accountability, blaming cables despite having instant, live diagnostic information to the contrary.

← ⊙ r/Rokoko • 2 mo. ago
       iantense   ...

How many others received their products broken?

I have been dealing with Rokoko Customer Service for a few months now. They shipped me a broken glove, with an unresponsive index finger, and have been pretty unhelpful about it, sending me repair instructions for a product that was shipped to me broken.

Is this rare? Anyone else dealt with this??

⬆ 4 ⬇   💬 9   ⚷   ↪ Share

Join the conversation

Sort by: Best ⌄   🔍 Search Comments

🌑 Nebula480 • 2mo ago

The first suit was crap and really had to clean up a lot and the second one was night and day difference with more accuracy, but eventually the arm did stop working and was surprised that they also sent me instructions and that if I wanted to have a replacement cable sent out to me it would cost me money, luckily I still had the box with the additional cables they originally sent and was able to fix it pretty fast by their instructions.

⊖ ⬆ 2 ⬇   💬 Reply   ⚷ Award   ↪ Share   ...

   🟢 iantense OP • 2mo ago

   Wow, so must be a pretty common issue.

   ⬆ 1 ⬇   💬 Reply   ⚷ Award   ↪ Share   ...

👤 TheNewWave743 • 2mo ago

I've had mine for maybe 3 years now and haven't had a problem but I'm not the heaviest of user.

⬆ 2 ⬇   💬 Reply   ⚷ Award   ↪ Share   ...

🟡 AdVisual8487 • 1mo ago

I had them repair a broken glove, they did the job but it cost $500 and took 4 months to get the glove back. 3 months to clear customs in Denmark and 1 month for them to actually do the job. They could have just sent me the part and I could have done it myself because at least in the US we know how the mail works but that was to complicated and scary for them. A few months ago I had issue with the glove again. I spent 1k on ebay

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customers complaining they have lost time and money on set due to equipment failures with live actors present. Defendant replies trying to assist. Defendant also admits the presence of external metadata. Customer complains about numerous issues, unable to use for 7 months.

Q   r/vfx ✕   Search in r/vfx

Dave_Rokoko • 3y ago

Sorry to hear that you've been having these issues! Studio Beta is still in development so there's bound to be hiccups now and again, though loosing data like that is certainly not something we're taking lightly. It is steadily improving though and it's the first time I hear someone experiencing this, thankfully.

I've not run into the issue with Legacy refusing to export animations before either. I'm assuming you're already in contact with support about this, but have you tried taking the .srec-files from one installation of Studio Legacy and moving them to another, to see if the export problem persists across installations? You can access the folder they are located in by right-clicking on the take in Studio and selecting "Open Folder". Just remember to copy over the .meta-files as well, as they contain additional information on the clips used by Studio.

⊖   ⬆ 1 ⬇   💬 Reply   🏆 Award   ↗ Share   •••

MARUI-PlugIn • 3y ago

It isn't just "hiccups". It's:
- losing hours of work with a professional dancer just because "servers went down for some period of time".
- export to Maya HumanIK uses the wrong skeleton.
- limbs are tracked to badly that they intersect / pass through each other a lot.
- fingers are bent backwards.
I reported all these and more to support over a month ago and nothing was done. Not even a notification on how long it will take to fix any of them.
It's been 7 months now since we ordered the suit, and we still haven't been able yet to create a single usable motion capture recording.
It's a completely unusable product at this stage.

⊖   ⬆ 3 ⬇   💬 Reply   🏆 Award   ↗ Share   •••

spoonesteban • 2y ago

same here man. I've been having the exact same issues.

It's heart breaking because they market towards smaller artists and independent artists, the ones that spend a months salary... then you subscribe to pay even more... and eventually you've spent thousands of dollars and all you have is lost hours, stress levels are up, and so on

⬆ 3 ⬇   💬 Reply   🏆 Award   ↗ Share   •••

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Customer claiming they received an e-mail saying SmartSuit 2 just uses SmartSuit 1 electronics. Indicating availability of parts even for Plaintiff's suit and that Defendant simply rebranded an old product as new/improved.

r/Rokoko • 3 yr. ago
koraybirand

SmartSuite II

I received an email from rokoko stating that all the suits purchased within 2021 actually has smartsuite pro II electronics. I was amazed. So the suit which was just hanging in my closet suddenly gave me a hope. So i did the necessary firmware updates and decided to give rokoko a second chance. Check the below link :

https://drive.google.com/file/d/1fRq6liH_1z26MEyg8_8z5LcFkcJfyWo9/view?usp=drivesdk

Who would go trough the hassle to clean up this animation. I could make it from scratch much more quicker. Sorry guys I am really angry with rokoko

⬆ 3 ⬇   💬 14   Ꝗ   ↗ Share

Join the conversation

Sort by: Best ∨   🔍 Search Comments

Nurolight • 3y ago

Angry about what?

⊖   ⬆ 2 ⬇   💬 Reply   Ꝗ Award   ↗ Share   •••

koraybirand OP • 3y ago

Angry about —-> lack of quality

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff's suit showing sensor failures. Defendant claimed it was a cable issue.
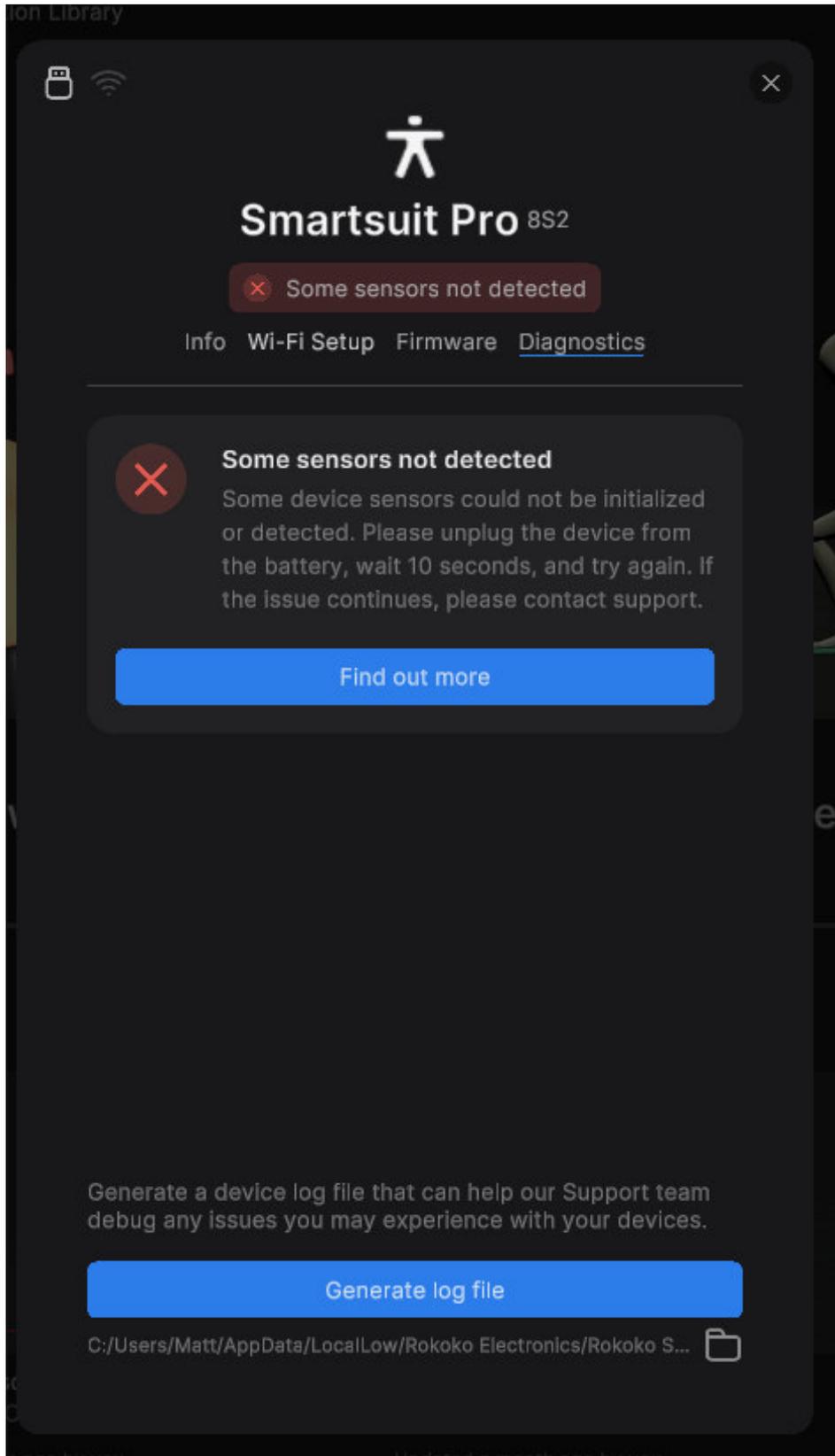
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant showing missed deadline for video game submission to Nintendo and validation of SKU

[NDP] The Expected Lotcheck Submission Date for THE NEXT WORLD (LOGIC NINE, LLC) has passed -...

File   Message   Help

[NDP] The Expected Lotcheck Submission Date for THE NEXT WORLD (LOGIC NINE, LLC) has passed

N   noreply@noa.nintendo.com
To

↩ Reply   ↩ Reply All   → Forward   ⋯

Mon 3/24/2025 11:16 AM

Nintendo Developer Portal

2025-03-24 18:16:20

The expected Lotcheck submission date has passed. Please update the date along with the expected release date as needed.

Game Code: HAC-P-BCV4A
Product Name (English): THE NEXT WORLD
Product Name (Japanese): 次の世界
Product Name (Kana): ザー・ネクスト・ワールド
Publisher: LOGIC NINE, LLC
Product Type: Full Product (製品版)
Platform: Nintendo Switch

Display Version: 1.0.0
Release Version: 00
Submission Version: 00
Release Type: Initial Release (初回リリース)
Submission Type: Lotcheck (ロットチェック)
Expected Lotcheck Submission Date: 10/14/2023
Expected Release Date: 02/18/2024
Delivery: Digital (ダウンロード版)
Sales Region (Card): N/A (N/A)
Sales Region (DL): Americas, Europe + Australia, Japan, Asia (Hong Kong, Taiwan, Korea) (米州, 欧州＋豪州, 日本, Asia（香港・台湾・韓国）)
Card Size: 32GB (32GB)
Uses ROMs That Differ Between Regions: N/A (N/A)

NDP Licensing Contact: Nintendo of America
NDP Lotcheck Contact: N/A

Click here to view the product

This is an automatically generated email. Please do not reply.

Best Wishes,
Nintendo

This e-mail was sent by Nintendo Co., Ltd., 11-1 Kamitoba-Hokotate-Cho Minami-ku Kyoto, 601-8501 Japan. Representative Directors: Shuntaro Furukawa, Shigeru Miyamoto. Registration number: 1300-01-011420.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko software remotely signaled to disable Plaintiff's account.

```
Flow Details
2025-05-03 23:31:13 POST https://3.168.147.41/graphql
                    ← 200 OK application/json 161b 378ms
         Request                    Response                      Detail
Content-Type:              application/json;charset=UTF-8
Content-Length:            161
Connection:                keep-alive
X-Amz-Cf-Pop:              LAX54-P1
Date:                      Sun, 04 May 2025 06:31:14 GMT
x-amzn-appsync-TokensConsumed:  1
x-amzn-RequestId:          11b0e744-0be6-4c63-9607-cc15acbf0204
Via:                       1.1 20e38fc9b3806ab4036380386de24000.cloudfront.net (CloudFront), 1.1
                           17056b39a149c01f790d0fdbe2801624.cloudfront.net (CloudFront)
X-Cache:                   Miss from cloudfront
X-Amz-Cf-Pop:              LAX54-P3
X-Amz-Cf-Id:               V4F_TkZaTg5Y4gsbiIZsDyW5rPV_CA1r6-gktID2v9iZMISG0GpaWQ==
JSON                                                                                   [m:auto]
{
    "data": {
        "revokeDeviceAccess": {
            "user_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "device_limit": 1,
            "devices": []
        }
    }
}
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant tracking even when a user looks at the settings window

```
Command Prompt - mitmproxy  --mode regular --listen-port 8080              —   □   ✕
Flow Details
2025-05-04 00:50:56 POST https://3.167.192.118/graphql
                    ← 200 OK application/json 29b 361ms
            Request                    Response                    Detail
User-Agent:      TeamAppsync/0.2.0.0
x-api-key:       da2-pa7tlmpnvbcpdhe7l46q3eodvu
Content-Type:    application/json; charset=utf-8
Content-Length:  1994
Host:            rmp-gql-public.rokoko.com
GraphQL                                                              [m:auto]
{
  "query": "...",
  "variables": {
    "input": {
      "events": [
        {
          "event_name": "studio_settings_opened",
          "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10  (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345052538\",\"online\":true,\"team_id\":\"8ff2cb1e-8024-4b94-ba7d-2d043388a4b5\",\"team_ro
le\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"
connected_device_count_usb\":1,\"connected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected
_device_types\":[]}",
          "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
          "client_id": "STUDIO",
          "created_at": 0,
          "is_lpm": false
        },
        {
          "event_name": "shortcut_action_fired",
          "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10  (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345054464\",\"online\":true,\"team_id\":\"8ff2cb1e-8024-4b94-ba7d-2d043388a4b5\",\"team_ro
le\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"
connected_device_count_usb\":1,\"connected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected
_device_types\":[],\"shortcut_action_name\":\"close-popup\"}",
          "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
          "client_id": "STUDIO",
          "created_at": 0,
          "is_lpm": false
        }
      ]
    }
  }
}
---
mutation($input: EventInput!){?
                trackEvents(input: $input)}

🗎 [1494/1624][f:~u rokoko]                                          [*:8080]
Flow:     e Edit        D Duplicate   r Replay   x Export   d Delete   b Save body
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant tracking when Plaintiff uses the software, how long he's used it for and telemetry regarding his machine.

Command Prompt - mitmproxy --mode regular --listen-port 8080   — □ ✕

Flow Details
2025-05-04 00:50:50 POST https://3.167.192.118/graphql
                    ← 200 OK application/json 29b 379ms
           Request   Response   Detail
User-Agent: TeamAppsync/0.2.0.0
x-api-key: da2-pa7tlmpnvbcpdhe7l46q3eodvu
Content-Type: application/json; charset=utf-8
Content-Length: 4718
Host: rmp-gql-public.rokoko.com
GraphQL   [m:auto]
{
  "query": "...",
  "variables": {
    "input": {
      "events": [
        {
          "event_name": "session_start",
          "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10 (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345045628\",\"online\":true,\"team_id\":null,\"team_role\":\"viewer\",\"team_plan\":\"star
ter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"connected_device_count_usb\":1,\"co
nnected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected_device_types\":[]}",
          "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
          "client_id": "STUDIO",
          "created_at": 0,
          "is_lpm": false
        },
        {
          "event_name": "studio_started",
          "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10 (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345045779\",\"online\":true,\"team_id\":null,\"team_role\":\"viewer\",\"team_plan\":\"star
ter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"connected_device_count_usb\":1,\"co
nnected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected_device_types\":[]}",
          "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
          "client_id": "STUDIO",
          "created_at": 0,
          "is_lpm": false
        },
        {
          "event_name": "user_plan_entitlements_loaded",
          "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10 (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345048548\",\"online\":true,\"team_id\":\"8ff2cb1e-8024-4b94-ba7d-2d043388a4b5\",\"team_ro
le\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"
connected_device_count_usb\":1,\"connected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected
 [1517/1625][f:~u rokoko]   [*:8080]
Flow: e Edit   D Duplicate   r Replay   x Export   d Delete   b Save body

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continuation of 31

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —    □    ✕

Flow Details
2025-05-04 00:50:50 POST https://3.167.192.118/graphql
                    ← 200 OK application/json 29b 379ms
            Request                      Response                      Detail
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345048548\",\"online\":true,\"team_id\":\"8ff2cb1e-8024-4b94-ba7d-2d043388a4b5\",\"team_ro
le\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"
connected_device_count_usb\":1,\"connected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected
_device_types\":[],\"subscription_plan\":\"starter\",\"offline_duration_days\":1.0,\"skip_sync\":false,\
"face_capture_access\":false,\"trial_rejected\":false}",
            "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "client_id": "STUDIO",
            "created_at": 0,
            "is_lpm": false
        },
        {
            "event_name": "sync_time_taken",
            "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10  (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_s
ervice_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4ea\",\"creat
ed_at\":\"1746345049588\",\"online\":true,\"team_id\":\"8ff2cb1e-8024-4b94-ba7d-2d043388a4b5\",\"team_ro
le\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"
connected_device_count_usb\":1,\"connected_device_count_wifi\":0,\"connected_device_ids\":{},\"connected
_device_types\":[],\"sync_duration_in_milliseconds\":440,\"sync_operation\":\"DASHBOARD\",\"sync_result\
":\"SUCCESS\"}",
            "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "client_id": "STUDIO",
            "created_at": 0,
            "is_lpm": false
        },
        {
            "event_name": "applicationopen_operation",
            "event_properties":
"{\"$app_build_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows
10  (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_height\":2160,\"$screen_width\":3840,\"$sc
reen_dpi\":144.0,\"mp_lib\":\"unity\",\"os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"created_
at\":\"1746345040151\",\"online\":null,\"team_id\":null,\"team_role\":null,\"team_plan\":null,\"active_s
cene_id\":null,\"ui_context\":null,\"status\":\"success\",\"time_ms\":9812.3867000000009,\"auto_logged_i
n\":true,\"no_teams\":1,\"no_team_members\":1,\"no_projects\":4,\"no_open_scenes\":0,\"event_version\":2
}",
            "distinct_id": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "client_id": "STUDIO",
            "created_at": 0,
            "is_lpm": true
        }
    ]
    }
  }
}
---
mutation($input: EventInput!){?
                trackEvents(input: $input)}

▣  [1518/1626][f:~u rokoko]                                                            [*:8080]
Flow:     e Edit        D Duplicate   r Replay    x Export    d Delete    b Save body
```

33

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software showing the programmatic existence of an opt-out, however, Defendant gives the user no ability over this feature.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                                    —    □    ✕

Flow Details
2025-05-04 00:50:50 POST https://3.167.192.118/graphql
                    ← 200 OK application/json 29b 379ms
            Request                      Response                           Detail
Content-Type:                application/json;charset=UTF-8
Content-Length:              29
Connection:                  keep-alive
X-Amz-Cf-Pop:                LAX50-P1
Date:                        Sun, 04 May 2025 07:50:51 GMT
x-amzn-appsync-TokensConsumed:  1
x-amzn-RequestId:            13445b3e-5587-4e31-9c40-f32fc44e009c
Via:                         1.1 1ffd5cdb315141702d5377ba909be92a.cloudfront.net (CloudFront), 1.1
                             6af6427bb724ed97dc18880bebe29cdc.cloudfront.net (CloudFront)
X-Cache:                     Miss from cloudfront
X-Amz-Cf-Pop:                LAX54-P4
X-Amz-Cf-Id:                 eLuTpRyPIG4CtXpb3tV2UYM4n9X5cixpQdlXWfeSBPGy9kLHNCnRcg==
JSON                                                                                      [m:auto]
{
    "data": {
        "trackEvents": true
    }
}




[1519/1627][f:~u rokoko]                                                                  [*:8080]
: flow.comment @focus "" 3~
```

34

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software asking their servers to enumerate what intellectual property they have stored on their servers.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080        —  □  ✕

Flow Details
2025-05-04 00:50:49 POST https://3.167.212.118/graphql
                    ← 200 OK application/json 9.0k 345ms
          Request                    Response                    Detail
User-Agent:       TeamAppsync/0.2.0.0
Authorization:    eyJraWQiOiJaN2JGNkp5KzVtZFBrTUpGaVd0b0xCUk1GSzEzT0dKdk1EaSsycE93OGY4PSIsImFsZyI6IlJTM
                  jU2In0.eyJzdWIiOiJhOGQ2ZDk1Ny0wZGU0LTQyYWEtYjQyYy1lNzY1ZTdkNzZmOTYiLCJpc3MiOiJodHRwcz
                  pcL1wvY29nbml0by1pZHAudXMtZWFzdC0xLmFtYXpvbmF3cy5jb21cL3VzLWVhc3QtMV9TYm1nOWYxUngiLCJ
                  jbGllbnRfaWQiOiIzOWozNTI3Y2ljbzVlaWNidHBqb2M2NjI3ZCIsIm9yaWdpbl9qdGkiOiI5NTA2OGJkMC1h
                  YzYyLTRmMmItYmVjNS0wNTMwNTlkZjQ2OGEiLCJldmVudF9pZCI6IjMxMGE2NGM1LTFkZDctNGM4YS1hZjYyL
                  TQwNGQwZTIwNjkzMSIsInRva2VuX3VzZSI6ImFjY2VzcyIsInNjb3BlIjoiYXdzLmNvZ25pdG8uc2lnbmluLn
                  VzZXIuYWRtaW4iLCJhdXRoX3RpbWUiOjE3NDMyNzY1NzEsImV4cCI6MTc0NjM0ODY0NSwiaWF0IjoxNzQ2MzQ
                  1MDQ1LCJqdGkiOiJkNWU5NjBiYi01ZmE4LTRlN2MtODE1ZS0yMjBkZTlmYzQ3YjEiLCJ1c2VybmFtZSI6ImE4
                  ZDZkOTU3LTBkZTQtNDJhYS1iNDJjLWU3NjVlN2Q3NmY5NiJ9.HqwNVEkw6udEe3Ciw7Z4NJB1UKwYPwYbHSuv
                  lPbMx2VKmCGKr6u8rITBBMIN7yaINyIxQp_0foeYWdmalYucNIjUqAE6uYuy7wj6dQP0sS2Y5UNLs2dFTjw3v
                  Q22l7wrKEkKlfUj3pgZoeOoAJc8-ELpXAVlLKDbtGCn7mQmRA249Qc3sBk46EP5uSqV-KqE4DhmJ4oHoQE4K2
                  LKRO0DplcB78HqhAwyeiHIxpnOm844-s_O3mircicbNMV-GnmyvcQouy3y_E-YqgTlEUsvb_IejPzPgw4aFp0
                  iywI1lHStLspxuDfSDaR-yoyCcUPjygHnDqcsoq1u_ZDucQKOxw
Content-Type:     application/json; charset=utf-8
Content-Length:   1029
Host:             rmp-team-gql.rokoko.com
GraphQL                                                                    [m:auto]
{
  "query": "...",
  "variables": {
    "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5"
  }
}
---
query($team_id: ID!){?
                listProjects(team_id: $team_id) {?
                    project_id?
                    team_id?
                    name?
                    last_modified?
                    created_by?
                    created_at?
                    operation?
                    thumbnail_last_modified?
                    is_deleted scenes {?
                    team_id?
                    project_id?
                    scene_id?
                    source_team_id?
                    source_project_id?
                    source_scene_id?
                    name?
                    last_modified?
                    created_by?
                    created_at?
                    operation?
                    thumbnail_last_modified?
                    is_deleted}}}

 [1530/1629][f:~u rokoko]                                                  [*:8080]
: flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continuation of 34, Defendant's servers returning a complete list of Plaintiff's intellectual property in which they now posses unauthorized.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continuation of 35, Defendant's server showing they have Plaintiff's intellectual property from his video game "The Next World"

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —   □   ✕

Flow Details
2025-05-04 00:50:49 POST https://3.167.212.118/graphql
                    ← 200 OK application/json 9.0k 345ms
         Request                      Response                         Detail
        },
        {
            "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
            "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "name": "THE NEXT WORLD",
            "last_modified": 1746330238059,
            "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "created_at": 1668063576470,
            "operation": null,
            "thumbnail_last_modified": null,
            "is_deleted": false,
            "scenes": [
                {
                    "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                    "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                    "scene_id": "1172be56-2b1a-4635-87fc-baaabe1e1312",
                    "source_team_id": null,
                    "source_project_id": null,
                    "source_scene_id": null,
                    "name": "NEXT WORLD TRAILER",
                    "last_modified": 1679283967753,
                    "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                    "created_at": 1679283967753,
                    "operation": null,
                    "thumbnail_last_modified": 1679534046673,
                    "is_deleted": null
                },
                {
                    "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                    "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                    "scene_id": "223eb823-46eb-4145-8861-39b2e6a5b66e",
                    "source_team_id": null,
                    "source_project_id": null,
                    "source_scene_id": null,
                    "name": "Next World Trailer 4",
                    "last_modified": 1679288902147,
                    "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                    "created_at": 1679288902147,
                    "operation": null,
                    "thumbnail_last_modified": 1679440375760,
                    "is_deleted": null
                },
                {
                    "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                    "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                    "scene_id": "256fd93b-00e5-47c1-9c36-06b5834e3c6b",
                    "source_team_id": null,
                    "source_project_id": null,
                    "source_scene_id": null,
                    "name": "defdwd",
                    "last_modified": 1680886428108,
 [1532/1631][f:~u rokoko]                                                      [*:8080]
: flow.comment @focus "" 3~
```

37

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continuation of 36, Defendant showing they possess Plaintiff's intellectual property for various scenes in 'The Next World'

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                     —   □   ✕

Flow Details
2025-05-04 00:50:49 POST https://3.167.212.118/graphql
                    ← 200 OK application/json 9.0k 345ms
            Request                    Response                    Detail
                "operation": null,
                "thumbnail_last_modified": 1680886773567,
                "is_deleted": null
            },
            {
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                "scene_id": "505fb69b-02fb-434f-a964-cc804ea4827c",
                "source_team_id": null,
                "source_project_id": null,
                "source_scene_id": null,
                "name": "THE NEXT WORLD",
                "last_modified": 1668117563799,
                "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                "created_at": 1668117563799,
                "operation": null,
                "thumbnail_last_modified": 1668117970221,
                "is_deleted": null
            },
            {
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                "scene_id": "6e16f118-89e1-497f-aa3a-a72171cf71ba",
                "source_team_id": null,
                "source_project_id": null,
                "source_scene_id": null,
                "name": "NEXT WORLD Scene 6",
                "last_modified": 1679952661452,
                "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                "created_at": 1679952661452,
                "operation": null,
                "thumbnail_last_modified": 1679956081000,
                "is_deleted": null
            },
            {
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
                "scene_id": "9399e166-aea8-4e66-91b3-632ab61d8eb1",
                "source_team_id": null,
                "source_project_id": null,
                "source_scene_id": null,
                "name": "Next world scene 5",
                "last_modified": 1746330238059,
                "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                "created_at": 1679290090586,
                "operation": null,
                "thumbnail_last_modified": 1746330650482,
                "is_deleted": false
            },
            {
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
 [1533/1632][f:~u rokoko]                                              [*:8080]
: flow.comment @focus "" 3~
```

38

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continuation of 37, Plaintiff showing if he copies a scene and renames it to something like "WILLROKOKOTAKETHIS", Defendant in fact, will take it.

Command Prompt - mitmproxy --mode regular --listen-port 8080

```
Flow Details
2025-05-04 00:50:49 POST https://3.167.212.118/graphql
                    ← 200 OK application/json 9.0k 345ms
        Request                    Response                    Detail
            "scene_id": "958ba3ff-bc55-4549-910a-5ec60ac0855a",
            "source_team_id": null,
            "source_project_id": null,
            "source_scene_id": null,
            "name": "Yaaas",
            "last_modified": 1746324529721,
            "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "created_at": 1696738629200,
            "operation": null,
            "thumbnail_last_modified": 1746324567349,
            "is_deleted": false
        },
        {
            "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
            "scene_id": "966d9d1d-b1db-4671-b630-6263ca3c1622",
            "source_team_id": null,
            "source_project_id": null,
            "source_scene_id": null,
            "name": "Next World Trailer 3",
            "last_modified": 1679287833789,
            "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "created_at": 1679287833789,
            "operation": null,
            "thumbnail_last_modified": 1679712519787,
            "is_deleted": null
        },
        {
            "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
            "scene_id": "bcb40fc3-65e7-4986-9c3d-c11207f0ee82",
            "source_team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "source_project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
            "source_scene_id": "9399e166-aea8-4e66-91b3-632ab61d8eb1",
            "name": "WILLROKOKOTAKETHIS",
            "last_modified": 1746330335069,
            "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
            "created_at": 1746330335069,
            "operation": null,
            "thumbnail_last_modified": null,
            "is_deleted": null
        },
        {
            "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
            "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
            "scene_id": "e38715d4-ff65-4dca-a6e7-5e04d0c4fbc2",
            "source_team_id": null,
            "source_project_id": null,
            "source_scene_id": null,
            "name": "Vertical Slice",
            "last_modified": 1693344650244,
   [1535/1634][f:~u rokoko]                                          [*:8080]
: flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 38, Defendant's server showing they possess his intellectual property used in the playable
vertical slice of his game.

40

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software sends personally identifiable, private information to untrusted third parties without consent.

41

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software showing a "skip_asset_sync" flag, a clear indication that opt-out of data sharing is clearly an existing feature, however, Defendant does not allow any opt-out of intellectual property/telemetry sharing.

```
Command Prompt - mitmproxy  --mode regular --listen-port 8080                    —   □   ✕

Flow Details
2025-05-04 00:50:45 POST https://3.168.147.31/graphql
                    ← 200 OK application/json 1.0k 452ms
            Request                        Response                        Detail
X-Amz-Cf-Pop:                    LAX54-P3
X-Amz-Cf-Id:                     QOUkPtVhyr5luYSPnKIlAh_TYRugv9Y8AY2f7L2ls-wI4boUAuFzlQ==
JSON                                                                           [m:auto]
{
    "data": {
        "listMyTeamsWithLicenses": [
            {
                "type": "TEAM",
                "name": "Matthew Team",
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                "rmp_billing_admins": null,
                "rmp_owners": [
                    "a8d6d957-0de4-42aa-b42c-e765e7d76f96"
                ],
                "rmp_members": null,
                "rmp_creators": null,
                "rmp_viewers": null,
                "deleted": null,
                "description": null,
                "created_at": "2020-09-21T00:00:00.715Z",
                "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                "license": {
                    "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                    "role": "OWNER",
                    "plan": "STARTER",
                    "trial_sub_id": null,
                    "expires_at": null,
                    "entitlements": {
                        "plan": "STARTER",
                        "access_command_api_advanced_commands": false,
                        "access_export_file_formats": [
                            "FBX"
                        ],
                        "access_export_advanced_options": false,
                        "access_export_skeleton_preset_overrides": false,
                        "export_options_presets_limit": 0,
                        "face_filters_presets_limit": 0,
                        "access_face_capture": false,
                        "access_import_character": false,
                        "access_livestreaming": false,
                        "access_recording_trigger_messages": false,
                        "access_retargeting": true,
                        "actor_presets_limit": 3,
                        "creator_seats_limit": 3,
                        "offline_days": 1,
                        "skip_asset_sync": false
                    }
                }
            }
        ]
    }
}
▣ [1777/1868][f:~u rokoko]                                                      [*:8080]
: flow.comment @focus "" 3~
```

42

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software showing built-in customer service/support tracking features.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —    □    ✕
Flow Details
2025-05-04 00:50:43 POST https://3.167.192.118/graphql
                    ← 200 OK application/json 29b 327ms
         Request                        Response                        Detail
User-Agent:      TeamAppsync/0.2.0.0
x-api-key:       da2-pa7tlmpnvbcpdhe7l46q3eodvu
Content-Type:    application/json; charset=utf-8
Content-Length: 298
Connection:      keep-alive
Host:            rmp-gql-public.rokoko.com
GraphQL                                                                        [m:auto]
{
  "query": "..."
}
---
query ListIncidents {?
                listIncidents {?
        created_at?
        id?
        last_modified?
        message?
        severity?
        state?
        time_end?
        time_start?
        title?
    }}




 ▢  [1780/1868][f:~u rokoko]                                                    [*:8080]
: flow.comment @focus "" 3~
<                                                                               >    ⁞
```

43

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 42, Defendant's servers stating that Defendant's never logged any support issues in regards to Plaintiff

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's software showing various firmware updates, file locations and developer notes.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080          —   ☐   ✕

Flow Details
2025-05-04 00:50:42 GET https://13.226.225.121/api/?minDeviceServiceVersion=1.0.190
                    ← 200 OK application/json 5.1k 324ms
              Request                      Response                       Detail
Content-Type:        application/json; charset=utf-8
Content-Length:      5206
Connection:          keep-alive
Date:                Sun, 04 May 2025 07:50:43 GMT
X-Amzn-Trace-Id:     Root=1-68171c53-7b7543657b0909b46df67204;Parent=1358a19bcb81e1a5;Sampled=0;Lineage=
                     1:8769c52f:0
x-amzn-RequestId:    838f64d4-86de-4147-9803-47c5aca29800
X-Cache:             Miss from cloudfront
Via:                 1.1 12435f922f48ee227c1e888952ed66ac.cloudfront.net (CloudFront)
X-Amz-Cf-Pop:        LAX50-C2
X-Amz-Cf-Id:         NGQ1X1ZXrVCFbbA22nYt-VqjE_JmhhzSS9K36BXTXrBVNJrJr3TaYA==
JSON                                                                              [m:auto]
[
    {
        "firmwareId": "7-2.0.0-1277-release",
        "firmwareVersion": "2.0.0-1277-release",
        "deviceId": 7,
        "deviceName": "smartsuit_pro_sensor",
        "deviceVersions": [
            "v1.0",
            "v2.0"
        ],
        "minimumDeviceServiceVersion": "0.0.1",
        "releaseNotes": "- Merge pull request #137 from Rokoko/development. [Nick Rushton]\r\n- Increase
threshold for trust_local_settings\r\n- Increase threshold for trust_local_settings. [Nick Rushton]",
        "releaseType": 1,
        "createdAt": "2021-08-24T22:00:00+00:00",
        "updatedAt": null,
        "binarySize": 72452,
        "binaryChecksum": "50c31a33bb0db69cea4004d8c833b9bd",
        "binaryUrl": "https://cdn.rokoko.com/firmware/7-2.0.0-1277-release"
    },
    {
        "firmwareId": "5-2.7.4-254-release",
        "firmwareVersion": "2.7.4-254-release",
        "deviceId": 5,
        "deviceName": "smartsuit_pro_hub",
        "deviceVersions": [
            "0x50200001",
            "0x50200002",
            "0x50200004"
        ],
        "minimumDeviceServiceVersion": "0.0.1",
        "releaseNotes": "## What's Changed\r\nChange to new glove data packet size.",
        "releaseType": 1,
        "createdAt": "2024-01-09T23:00:00+00:00",
        "updatedAt": null,
        "binarySize": 290612,
        "binaryChecksum": "618bc7c08d0f87edb0d9a0cae4af7b5d",
        "binaryUrl": "https://cdn.rokoko.com/firmware/5-2.7.4-254-release"
    },
▫  [1781/1868][f:~u rokoko]                                                      [*:8080]
:  flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 44

Proof Defendant does not make their own software, it is produced and maintained in Somalia.

```
Command Prompt - mitmproxy  --mode regular --listen-port 8080                    —  □  ✕

Flow Details
2025-05-04 00:50:42 GET https://13.226.225.121/api/?minDeviceServiceVersion=1.0.190
                    ← 200 OK application/json 5.1k 324ms
            Request                      Response                         Detail
        "0x50200001",
        "0x50200002",
        "0x50200004"
    ],
    "minimumDeviceServiceVersion": "0.0.1",
    "releaseNotes": "## What's Changed\r\nChange to new glove data packet size.",
    "releaseType": 1,
    "createdAt": "2024-01-09T23:00:00+00:00",
    "updatedAt": null,
    "binarySize": 290612,
    "binaryChecksum": "618bc7c08d0f87edb0d9a0cae4af7b5d",
    "binaryUrl": "https://cdn.rokoko.com/firmware/5-2.7.4-254-release"
},
{
    "firmwareId": "5-2.9.2-116-release",
    "firmwareVersion": "2.9.2-116-release",
    "deviceId": 5,
    "deviceName": "smartsuit_pro_hub",
    "deviceVersions": [
        "0x50300001"
    ],
    "minimumDeviceServiceVersion": "0.0.1",
    "releaseNotes": "# 5030_v1.9.2 Smartsuit Pro II Firmware\r\n## What's changed\r\n* Available in
Studio 2.4.5\r\n* Fix issue where custom hub names were reset when power cycling the device.\r\n###
Technical changelog\r\n* Updated core lib (hub name address).\r\n* Version bump.",
    "releaseType": 1,
    "createdAt": "2024-06-25T22:00:00+00:00",
    "updatedAt": null,
    "binarySize": 180228,
    "binaryChecksum": "2f2394502b11d5e57544b4d131bca754",
    "binaryUrl": "https://cdn.rokoko.com/firmware/5-2.9.2-116-release"
},
{
    "firmwareId": "5-2.5.4-950-release",
    "firmwareVersion": "2.5.4-950-release",
    "deviceId": 5,
    "deviceName": "smartsuit_pro_hub",
    "deviceVersions": [
        "50100020"
    ],
    "minimumDeviceServiceVersion": "0.0.1",
    "releaseNotes": "## Changelog\r\n\r\nLocal build on branch `local-etk-builds`.\r\n\r\n- Update
hub LED behaviour to match GPV
suits.\r\n\r\nhttps://www.notion.so/rokoko/v2-5-4-950-release-0e16d4df758c4ccd89bdce7d6929094e",
    "releaseType": 1,
    "createdAt": "2022-01-25T23:00:00+00:00",
    "updatedAt": "2025-01-10T14:38:57+00:00",
    "binarySize": 336948,
    "binaryChecksum": "de64091ef8e742865505850eb4f18b22",
    "binaryUrl": "https://cdn.rokoko.com/firmware/5-2.5.4-950-release"
},
  [1781/1868][f:~u rokoko]                                                        [*:8080]
: flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 45, showing Defendant knew their products had WiFi/connectivity issues.

Command Prompt - mitmproxy --mode regular --listen-port 8080   —   □   ✕

Flow Details
2025-05-04 00:50:42 GET https://13.226.225.121/api/?minDeviceServiceVersion=1.0.190
                    ← 200 OK application/json 5.1k 324ms
         Request   Response   Detail
     },
     {
         "firmwareId": "6-2.3.1-613-release",
         "firmwareVersion": "2.3.1-613-release",
         "deviceId": 6,
         "deviceName": "smartgloves",
         "deviceVersions": [
             "0x60200001",
             "0x60200002"
         ],
         "minimumDeviceServiceVersion": "0.0.1",
         "releaseNotes": "# v2.3.1 Firmware for Smartgloves\r\n\r\n## What's changed\r\n\r\n- Several
Smartglove performance improvements with Coil Pro\r\n - Greatly reduced performance inconsistency
(5-10x) between Smartglove power cycles\r\n - Reduced jitter by 24%\r\n\r\n### Known issues\r\n\r\n-
The throughput of 2.4 GHz WiFi is inconsistent on some channels.\r\n- The factory self-test is not
supported in this release.\r\n\r\n### Technical changelog\r\n\r\n- Implemented ADC built-in linearity
calibration feature\r\n- Fixed a bug where half of the ADC buffer for arm-sensor coil detection was a
duplicate\r\n- Updated cmake presets",
         "releaseType": 1,
         "createdAt": "2024-08-15T22:00:00+00:00",
         "updatedAt": null,
         "binarySize": 532404,
         "binaryChecksum": "753430aa13f2d560814991424241b93f",
         "binaryUrl": "https://cdn.rokoko.com/firmware/6-2.3.1-613-release"
     },
     {
         "firmwareId": "7-2.2.0-95-release",
         "firmwareVersion": "2.2.0-95-release",
         "deviceId": 7,
         "deviceName": "smartsuit_pro_sensor",
         "deviceVersions": [
             "v2.0"
         ],
         "minimumDeviceServiceVersion": "0.0.1",
         "releaseNotes": "## What's Changed\r\n* Change to new glove data packet size. by @rokostrup in
https://github.com/Rokoko/smartsuit-sensor-firmware/pull/150\r\n",
         "releaseType": 1,
         "createdAt": "2024-01-09T23:00:00+00:00",
         "updatedAt": "2025-01-10T14:56:14+00:00",
         "binarySize": 90372,
         "binaryChecksum": "4fbf61fe47844759b9e8860f6a2c0be2",
         "binaryUrl": "https://cdn.rokoko.com/firmware/7-2.2.0-95-release"
     },
     {
         "firmwareId": "8-1.4.2-64-release",
         "firmwareVersion": "1.4.2-64-release",
         "deviceId": 8,
         "deviceName": "coil_pro",
         "deviceVersions": [
             "0x80100001"
         ],
  [1792/1879][f:~u rokoko]   [*:8080]
: flow.comment @focus "" 3~

47

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 46, Showing Defendant knowingly released firmware that breaks the compatibility of older hardware, this is proof of planned obsolescence.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080          —    □    ✕
Flow Details
2025-05-04 00:50:42 GET https://13.226.225.121/api/?minDeviceServiceVersion=1.0.190
                    ← 200 OK application/json 5.1k 324ms
          Request                          Response                    Detail
      "deviceVersions": [
          "v2.0"
      ],
      "minimumDeviceServiceVersion": "0.0.1",
      "releaseNotes": "## What's Changed\r\n* Change to new glove data packet size. by @rokostrup in
https://github.com/Rokoko/smartsuit-sensor-firmware/pull/150\r\n",
      "releaseType": 1,
      "createdAt": "2024-01-09T23:00:00+00:00",
      "updatedAt": "2025-01-10T14:56:14+00:00",
      "binarySize": 90372,
      "binaryChecksum": "4fbf61fe47844759b9e8860f6a2c0be2",
      "binaryUrl": "https://cdn.rokoko.com/firmware/7-2.2.0-95-release"
  },
  {
      "firmwareId": "8-1.4.2-64-release",
      "firmwareVersion": "1.4.2-64-release",
      "deviceId": 8,
      "deviceName": "coil_pro",
      "deviceVersions": [
          "0x80100001"
      ],
      "minimumDeviceServiceVersion": "0.0.1",
      "releaseNotes": "# v1.4.2 Firmware for Coil Pro\r\n## What's changed\r\n* Coil Pro now gathers
diagnostics that can be read out by technical support\r\n### Technical changelog\r\n* Added amplifier
diagnostics read out for production.",
      "releaseType": 1,
      "createdAt": "2024-05-23T22:00:00+00:00",
      "updatedAt": null,
      "binarySize": 454340,
      "binaryChecksum": "c6669b76ca3d0124383ca3cdafa53ee6",
      "binaryUrl": "https://cdn.rokoko.com/firmware/8-1.4.2-64-release"
  },
  {
      "firmwareId": "7-2.3.0-94-release",
      "firmwareVersion": "2.3.0-94-release",
      "deviceId": 7,
      "deviceName": "smartsuit_pro_sensor",
      "deviceVersions": [
          "v3.0"
      ],
      "minimumDeviceServiceVersion": "0.0.1",
      "releaseNotes": "New fixed size for glove data + glove replies.\r\nImportant: This breaks
compatibility with older hub + glove FWs.",
      "releaseType": 1,
      "createdAt": "2024-01-09T23:00:00+00:00",
      "updatedAt": null,
      "binarySize": 319780,
      "binaryChecksum": "6fa5f4a127daa23149dba63c7aebec96",
      "binaryUrl": "https://cdn.rokoko.com/firmware/7-2.3.0-94-release"
  }
]
⊡ [1792/1879][f:~u rokoko]                                                    [*:8080]
: flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Showing various releases and locations of the Rokoko Studio software.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                          —   □   ✕

Flow Details
2025-05-04 00:50:42 GET https://3.169.252.114/release/Rokoko%20Studio/Win/version_manifest_v2.json
                     ← 200 OK application/json 6.6k 419ms
          Request                          Response                              Detail
Content-Type:                  application/json
Content-Length:                6794
Connection:                    keep-alive
Date:                          Sun, 04 May 2025 07:50:43 GMT
Last-Modified:                 Mon, 24 Mar 2025 11:42:07 GMT
ETag:                          "7306d708e5fc9b76ebe11faa755d8bc7"
x-amz-server-side-encryption:  AES256
Accept-Ranges:                 bytes
Server:                        AmazonS3
X-Cache:                       Miss from cloudfront
Via:                           1.1 4e490559f019c3bc1276c1658c306eac.cloudfront.net (CloudFront)
X-Amz-Cf-Pop:                  LAX54-P8
X-Amz-Cf-Id:                   O18PeeFFnTiR5y7vnCviPIQew4uBZb9RE2CelmrnGw__AM5q4uTYzQ==
JSON                                                                                    [m:auto]
{
    "latestVersion": "2.4.8.0",
    "minimumAvailableVersion": "2.4.5.0",
    "allAvailableVersions": [
        {
            "version": "2.4.5.0",
            "type": 2,
            "update_type": 0,
            "title": null,
            "description": null,
            "image_url": null,
            "changelog": "",
            "artifact_url": "https://cdn-studio.rokoko.com/release/Rokoko
Studio/Win/2.4.5.0/Rokoko+Studio-Win-2.4.5.0.zip",
            "installer_url": "https://cdn-studio.rokoko.com/release/Rokoko
Studio/Win/2.4.5.0/Rokoko+Studio+v2.4.5.0.exe",
            "installer_checksum": "4cf04ea703944257253453854358ea3"
        },
        {
            "version": "2.4.5.1",
            "type": 2,
            "update_type": 0,
            "title": null,
            "description": null,
            "image_url": null,
            "changelog": "",
            "artifact_url": "https://cdn-studio.rokoko.com/release/Rokoko
Studio/Win/2.4.5.1/Rokoko+Studio-Win-2.4.5.1.zip",
            "installer_url": "https://cdn-studio.rokoko.com/release/Rokoko
Studio/Win/2.4.5.1/Rokoko+Studio+v2.4.5.1.exe",
            "installer_checksum": "e346f32d57b3b46690a914585f4978e1"
        },
        {
            "version": "2.4.5.2",
            "type": 2,
            "update_type": 0,
            "title": null,
 [1793/1879][f:~u rokoko]                                                              [*:8080]
: flow.comment @focus "" 3~
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Showing Defendant can send javascript code to any users computer and execute it secretly without the users authorization or knowledge.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                        —    □    ✕

Flow Details
2025-05-04 00:50:21 GET https://3.168.132.119/rokoko-animation.js HTTP/2.0
                    ← 200 application/javascript 728b 29ms
            Request                        Response                        Detail
content-type:                  application/javascript
content-length:                728
last-modified:                 Tue, 04 Oct 2022 08:48:50 GMT
x-amz-server-side-encryption:  AES256
accept-ranges:                 bytes
server:                        AmazonS3
date:                          Sun, 04 May 2025 02:12:06 GMT
etag:                          "2e2955d16c95824efe172de630bc7aa0"
vary:                          accept-encoding
x-cache:                       Hit from cloudfront
via:                           1.1 757859dde738c4c5e4578c9e4d55006c.cloudfront.net (CloudFront)
x-amz-cf-pop:                  LAX54-P2
x-amz-cf-id:                   KKSJUEPR0PYFT0kdmSLr214KcEkhmS0Q4UBZE0mA1zTtmn8fLPFORg==
age:                           20296
JavaScript                                                                         [m:auto]
document.addEventListener('DOMContentLoaded', () => {
  function mouse(evt) {
    document.querySelectorAll('.rkk').forEach(character => {
      let = center_x = (character.offsetLeft) + (character.offsetWidth / 2);
      let = center_y = (character.offsetTop) + (character.offsetHeight / 2);
      let = mouse_x = evt.pageX;
      let = mouse_y = evt.pageY;
      let = radians = Math.atan2(mouse_x - center_x, mouse_y - center_y);
      let = degree = (radians * (180 / Math.PI) * -1) + 180;
      character.style.MozTransform = 'rotate(' + degree + 'deg)'
                character.style.transform = 'rotate(' + degree + 'deg)'
      }
    )
  }
  $(document).mousemove(mouse);
}
)



 [1819/1879][f:~u rokoko]                                                          [*:8080]
: flow.comment @focus "" 3~
```

50

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Showing Defendant uses web-sockets for high-speed additional underlying communication (such as data event subscriptions and file upload to Defendants servers)

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —  □  ✕

Flow Details                                                                          ^
2025-05-03 23:31:29 POST https://3.168.147.41/graphql
                        ← 200 OK application/json 4.7k 347ms
            Request                        Response                    Detail
Content-Type:                  application/json;charset=UTF-8
Content-Length:                4774
Connection:                    keep-alive
X-Amz-Cf-Pop:                  LAX54-P1
Date:                          Sun, 04 May 2025 06:31:29 GMT
x-amzn-appsync-TokensConsumed: 1
x-amzn-RequestId:              6f0353d2-9435-4d00-af96-b27320766e0e
Via:                           1.1 20e38fc9b3806ab4036380386de24000.cloudfront.net (CloudFront), 1.1
                               d292d8a28a3cd03aa54182acef12b2ee.cloudfront.net (CloudFront)
X-Cache:                       Miss from cloudfront
X-Amz-Cf-Pop:                  LAX54-P3
X-Amz-Cf-Id:                   Vj227SdqBiuf3z_Olzu4n43goywuZSJQYDAKRbv3y_58Bq9aFeQzIw==
JSON                                                                           [m:auto]
{
    "extensions": {
        "subscription": {
            "mqttConnections": [
                {
                    "url": "wss://a307bjgfbycsj5-ats.iot.us-east-1.amazonaws.com/mqtt?X-Amz-Algorithm=AW
S4-HMAC-SHA256&X-Amz-Credential=ASIAS3UEXNWQ255ES6XM%2F20250504%2Fus-east-1%2Fiotdevicegateway%2Faws4_re
quest&X-Amz-Date=20250504T063129Z&X-Amz-Expires=3600&X-Amz-SignedHeaders=host&X-Amz-Signature=3ca4d664e9
eec27505cfbd39f363068d11b7078cf07c3cb167d020734c0229ea&X-Amz-Security-Token=IQoJb3JpZ2luX2VjEGcaCXVzLWVh
c3QtMSJHMEUCIQDBGZwUdE1W6zBbozcFxDgeia6BgV1fOnC3crouEgwLOQIgQnDIep%2FvDU9ROwSXLXLeWLOgMC0lfTaf26JVLlyltD
MqxQUIEBAEGgwxOTY3NzMxMTMyNDkiDM%2BojPn5idR8rND77CqiBYe7JH5JhfEU%2FcuRRbDuGeC0rw5bc0FjOD4O7n83E0OzBS9260
yyYmHy1PFAN5bB518CEoaN3Rf81ZvhZwSLZS837qtxVDW7bylfUMPnAwwk1oUTSq5Bhl1pq%2Bc0aj5pKEavpQDbBWwMrv3KM3Osmhzu
Wmqtyo3yuBV8OqSGh1%2B%2BZoCshX1CBi3oBbdQ49KbFubj5846kJ85wfIPp6GI4DsclAoBpT%2BwhUpyjrsmkyrzHCr%2Bcocn5UIz
fg0MleGkIELqwQHAv5wvTtWZIxGrkmPB0kBxHD0YewA750yXEvfYXY%2F4r%2Bb3Ah9Le6%2BO5I4FLNUSTPgZ1eDQILBzw901bl%2B8
kfLdJYdJSbzJEAd3vOgiOj4521oXx41vHnU79VfqPU88zbyijg22laC%2F3I8W8j6g7%2BBKBvjHwXTnKxc9iKMpi0A3l11oSRrV0alZ
s%2Bi4%2FuE1GWxmrgu7m6RdiZEglbirXgeAt%2FpnSTCRC1fouaz4qgf%2Fd02Ely%2FMY6Yu%2BQOx3c80JIdNB7xno%2B8kxZSLjX
N%2Bi0XkIMEnHPp9TeDvQpPokYJ0JGXhit%2FoR8UHGlmnVToK4AixgYWuHyEwDrW%2B0TP%2BylEgOv%2BJbUkWzzdN6CKH5EsbaWb4
ugL3%2FDbKAjo17uthZf2wXkAQC%2BaFv75Ojvs0MUA8UWpkLgx5ddtVyOVC%2B8TTb4es7q1z%2BzQH70VWU5HGACuRIfvIeLF4RkNy
f6D%2Fk9cxm3CWTGJ161L8UAQlUAdMYbViIl5srX5v8n3lqGVlJ1HRmrbIvQ3m7R3V9kmRoFrVo5Qd%2FlzKWJ39xuk%2BpRQvG%2Fti
hbhVpleuVZW9%2BSDJuYM5qykqz%2BbXdVQpNCSpgQmp3ctm8ZfR002637alxV%2FahxzlBhsRSAoJaJaGW741MMGT3MAGOr8BtvuNsM
tu5FYhMzxRIq571VYaycZOTY2E8F1ileoe7koWAIL56KUqRR2x6ylGsyoVoA9Dkk1W8iRkKk4uhrqr817DA5rQFbQTW3%2BCHHnJwtsU
Dj5s8E5E1Dmadu5UB8gpjSBSRzIhcormoSbH%2BeDvUjFtMfuwPOZ6LKrodZ%2BvC%2FjqDmYPO1VHi004Dftj7SuapmhdAQUnD8FaNS
sJFHCFgkHOAWcejbOyjwDce8lQQfDVWX%2Fq8GbMFS8EDjwnZRw%3D",
                    "topics": [
                        "742414753086/y7vj6brd5jakfp3xgpsjpeqjy4/onAddTeamUser/572f880d89b9786c2d77b134d
49677070ecd54a3a21a6c7ffdfd69508d908da9",
                        "742414753086/y7vj6brd5jakfp3xgpsjpeqjy4/onSubscriptionChange/924669a3ae22901074
d6d8c8d81c3a73b1a720dad5e0b0c408486bf0fc431449",
                        "742414753086/y7vj6brd5jakfp3xgpsjpeqjy4/onTeamChange/924669a3ae22901074d6d8c8d8
1c3a73b1a720dad5e0b0c408486bf0fc431449"
                    ],
                    "client": "bwtswlejinahtn5nb7otl2mryy"
                },
                {
                    "url": "wss://a307bjgfbycsj5-ats.iot.us-east-1.amazonaws.com/mqtt?X-Amz-Algorithm=AW
S4-HMAC-SHA256&X-Amz-Credential=ASIAS3UEXNWQXYQM2JGN%2F20250504%2Fus-east-1%2Fiotdevicegateway%2Faws4_re
quest&X-Amz-Date=20250504T063129Z&X-Amz-Expires=3600&X-Amz-SignedHeaders=host&X-Amz-Signature=c4b6f31e3b
b7bfc58a0dc9718207eb1fc71ad549ec6d4320210285961f44cccc&X-Amz-Security-Token=IQoJb3JpZ2luX2VjEGcaCXVzLWVh
 [1927/1937][f:~u rokoko]                                                       [*:8080]
: flow.comment @focus "" 3~
<                                                                          >  .:
```

51

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's software showing the Parallel Company's AI module is integrated.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —  □  ✕

Flow Details
2025-05-03 23:31:15 GET https://23.43.51.145/AS/API/WindowsCortanaPane/V2/Suggestions?qry=rokoko&set
                        lang=en-US&cc=US&qfm=1&cp=6&cvid=4d3ab704d26e40309239fa7077cd64c5&ig=9747aa8
                        569cb4596b2b7fddedbaa6bcf HTTP/2.0
                        ← 200 application/json 885b 102ms
           Request                         Response                           Detail
                "hcs": "0"
            },
            "Text": "\ue000rokoko\ue001 studio download",
            "HighConfidenceMetaSuggestionScore": 0,
            "PrefetchConfidenceScore": 0
        },
        {
            "Attributes": {
                "url": "/search?q=rokoko+blender+addon",
                "query": "rokoko blender addon",
                "stype": "AS",
                "lm":
"1000:\"0\";2200:\"13\";30001:\"20228\";2152:\"21228\";2000:\"656\";2011:\"6\";11034:\"1643367922\";",
                "hcs": "0"
            },
            "Text": "\ue000rokoko\ue001 blender addon",
            "HighConfidenceMetaSuggestionScore": 0,
            "PrefetchConfidenceScore": 0
        },
        {
            "Attributes": {
                "url": "/search?q=rokoko+ai",
                "query": "rokoko ai",
                "stype": "CT",
                "lm":
"1000:\"0\";2200:\"7\";30001:\"21936\";2152:\"22386\";2000:\"118\";2011:\"7\";11034:\"1643367922\";",
                "hcs": "0"
            },
            "Text": "\ue000rokoko\ue001 ai",
            "HighConfidenceMetaSuggestionScore": 0,
            "PrefetchConfidenceScore": 0
        },
        {
            "Attributes": {
                "url": "/search?q=rokoko+mocap",
                "query": "rokoko mocap",
                "stype": "MT",
                "lm":
"1000:\"0\";2200:\"15\";30001:\"21497\";2152:\"22465\";2000:\"184\";2011:\"8\";11034:\"1643367922\";",
                "hcs": "0"
            },
            "Text": "\ue000rokoko\ue001 mocap",
            "HighConfidenceMetaSuggestionScore": 0,
            "PrefetchConfidenceScore": 0
        },
        {
            "Attributes": {
                "url": "/search?q=rokoko+blender",
                "query": "rokoko blender",
 [1934/1937][f:~u rokoko]                                                      [*:8080]
: flow.comment @focus "" 3~
```

52

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Large binary data being sent from Plaintiff's computer to Defendant without authorization or knowledge.

C:\Program Files\mitmproxy\bin\mitmproxy.exe
Flow Details
2025-05-03 18:39:20 POST https://3.167.212.100/graphql
                    ← 200 OK application/json 207b 499ms
                    Request   Respons
User-Agent: TeamAppsync/0.2.0.0
Authorization: eyJraWQiOiJaN2JGNkp5KzVtZFBrTUpGaVd0b0xCUk1GSzEzT0dKdk1EaSsycE93OGY4PSIsImFsZyI6IlJTMjU2In0.eyJzdWIiOiJhO
                 5jb21cL3VzLWVhc3QtMV9TYm1nOWYxUngiLCJjbGllbnRfaWQiOiIzOWozNTI3Y2ljbzVlaWNidHBqb2M2NjI3ZCIsIm9yaWdpbl9qdGk
                 NjkzMSIsInRva2VuX3VzZSI6ImFjY2VzcyIsInNjb3BlIjoiYXdzLmNvZ25pdG8uc2lnbmluLnVzZXIuYWRtaW4iLCJhdXRoX3RpbWUiO
                 FhMjkiLCJ1c2VybmFtZSI6ImE4ZDZkOTU3LTBkZTQtNDJhYS1iNDJjLWU3NjVlN2Q3NmY5NiJ9.WuRmbNwEGVMxvohYxQdRDTHWNupiGh
                 vePrnK5a4EJG5-TCpbtN64LkMdzFMWqhokwGaw2VheuPWbRdqLWIrWE8GfpEa6AGlAox5fgffAjf3iZlPRG53uXcXsRlfDdkuCgkDiKpK
Content-Type: application/json; charset=utf-8
Content-Length: 47025
Host: rmp-team-gql.rokoko.com
GraphQL
{
  "query": "...",
  "variables": {
    "input": {
      "scene_id": "9399e166-aea8-4e66-91b3-632ab61d8eb1",
      "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
      "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
      "base64_string": "/9j/4AAQSkZJRgABAQAAAQABAAD/2wBDAAEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQEBAQ
AARCAIAAgADASIAAhEBAxEB/8QAHwAAAQUBAQEBAQEAAAAAAAAAAECAwQFBgcICQoL/8QAtRAAAgEDAwIEAwUFBAQAAAF9AQIDAAQRBRIhMUEGE1FhByxFDK
KjpKWmp6ipqrKztLW2t7i5usLDxMXGx8jJytLT1NXW19jZ2uHi4+Tl5ufo6erx8vP09fb3+Pn6/8QAHwEAAwEBAQEBAQEBAQEAAAAAAAAECAwQFBgcICQoL/8QA
VVldYWVpjZGVmZ2hpanN0dXZ3eHl6goOEhYaHiImKkpOUlZaXmJmaoqOkpaanqKmqsrO0tba3uLm6wsPExcbHyMnK0tPU1dbX2Nna4uPk5ebn6Onq8vP09fb3+
KKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiig
AooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKK
iigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAK
ACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAoooo
KKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigA
oAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigAooooAKKKKACii
ooooAKKKKACiiigAooooAKKKKACiiigAooooA1/D2g6r4p1/Q/DGg2cuoa54j1jTNB0awhG6a+1XV72DT9Os4lGSZbm8uIYYwOrOBX97/AOwf/wAELv2GPgt8E
YGtYvi14XuUW4aRIze2l0brTMGIFjKNShtDbof3bziNJiImcj/QUHxSbSfAlhp4uNgtdNgh2q+FAihEeAMk4AH0wOc9K/if6WvGnGGWV+GeFOGc4zDI8Lj8PVz
grH/wAE/P2M9C8Ma74s+Cvw70r4LeMdKjurmxk8Fz39t4X1VllurpNM1TwrLfXOi29vLNNJDHfaHY6bqNpG1vGWv7KwtdMH8n88EttPNbTxtFPbyyQTRPw0csT
5/iOGXl+e5pj83nTg8Rhq+ZYmtjMTQhGVKnOisTiJVK86UnUUoQqVHGnySVNRUpI8XjnC4OlmHtcHh6OGjJqE4UKcaVOTabUuSCUFJcrUmopyveTbONooor+kD
KKKKACiiigAooooAKKKKACiiigAooooAKKKKACiiigDt/hn42vvhp8RvAXxE01S9/4F8ZeGfF9pEGKiefw7rNnqyW7kMuY7k2nkSoWCvFI6P8AKAxr+1Twz+0FpP
dGGyt73W9MeK1bTrlUEsqRy28YRR/Pvj5wBT4nyjA8Q0p0aeL4c9pGoV7aSgq2AxVagmlNppToVkpQi3GMo1qrcuaMYv7rgfO3l2LrYCak6WYcvI4LmcK1KM3st
0d458R33iS+sbu4RH1o3N5qLRbzIYvttxbR2Ucx2AW2LciULDHJLjDtseRJPlivr/Crhr+w8ho4mfJz4vD0YUowbbjSpuftJSeivVqvRWfLClB8150K8ribHrG
AKKKKACiiigAooooAKKKKACiiigAooooAKKKKACnKpdlQFQWYKC7KigsQAWdyqIuTyzsqqMliACabX0L+yx+zT8R/2
LhsPTlVr4ivVqOMKdKlTjKc5yklGKbbNKNGriKtOhRpzrVq0406VKnFyqVKk2oxhCKTblJtJJJttn6ofBP/g3Z/4KP/FizsdW8W+Fvhr8AtFvoxcRXHxg+IFnH
aTEM0zQQeO/Fj9u39vD9kaw0T9mk+P8A4i+CtL8FaL9g8PHx/b+GPE/im50G0vLqxh+x+NIbC6s9b02xntpbSwWzuLuLTLBLKOyki0C60C0tvgT4k/t+/tE/EG
pJ8sZx5ZI/T8LlHCWGw0a1fB5jiK6pxlOGY1PqcKFXlXPSrxpVqUr05XjJOMdm7Wtfwf9oD9mXwxonx40v4Ofspar8R/wBoObX5/wCydC0618ESXPi/V/EEN0L
4hg8Oa9bXuhWWm6d4GbTW1NJZ76fxBqmhXmnpoGp+1f8G6Pwj0Kz+Gvxa/a11PTt3ir4leJf8AhV/ge/1CxtmuNI+HfgNY7nW7rRL9t91bR+MvG2qXttrtqgij
gKeHqt4DFVaNOWKq1cNUqYevhVJOfucM8E0J1sPxC5qhRqylicDhqLk6dGlzShTnebqSqe1h+9pqbcFGolKMre7/A5+3X/wAEpv2tfh5rt743Pw1vNUsUiu2eH
fFoEVlqmqaONFnhbUINUnuLq01AzWME0EdvA80d3H/ct8W/HbyWmrz3U/wBpe8WQ3Bm2TeaGQIwk80N5m4fe3A7jkscsSf5P/wBuPxk3we+Onhr9oDwnYLb6xp
TjKpCpXjUblJRcPMz7hXKsux9HM6kp18G8RCWOwdWUlF0pNRnUjVpypziqXMqko6RlGm4tJNxl9cfEL/g2p8O/YbjUfhD+2taalKzxmw0jx/wDB+bT7eWJ5FMj
atKGuoVszepFdy20lv/wAFPv2r9QAi0v49a/aWSgCKws7Tw8iwRgbVQpJo5uTgdTMcsw3EA8jrtO/aG/bW/au0zVfgzpHinx98S7bxVa2+naxp+iad4dsJrexu
vg+vhpVsDl2ZUp8jVL6jifrHt6trQjCFWpi1KU5NK1OK3uktWfitRXofxW+GPin4NfEHxP8M/GkNlB4n8I6gdM1iLTr+31SxjvEijklit9RtGezvVgaQ28lxZy
VNBRRRW5IUUUUAFFFFABRRRQAUUUUAFFFFABRRRQAUUUUAFFFFABRRRQAUUUUAFFFFABRRRQAUUUUAFFFFABRRRQAU
lpPxF1GWNl3RM9h8PvEd1ZNN8pISDUorK5T5kVp4Yo5C8TvDL8F4p0oVvDfjmFS/s1wtnVScU7OcaOBrVnTV9P3ih7PXR81mrXPb4bk4cQZNKO/9pYOKfZzrwj
pkeSc5zBr7nk5J5wQc9CRj0/IyvJ8GIKPh1w77kYzWEtLljbeTqcq68sZVJcqe131bv0cWSvnuPSbcfappNtq/LFX7Xairtb2P9FL/AIJYaBp/w/8A2Bv2XvD+
p4f8AAWi+DPDfjr4z+KvGWv8AiXxVp3gOwHg9tai8I+BdP8Wavp5vb/w/cwgat4ftY3mmSeEtp+2+k+htf/4bXic/8LK/a8+G3h+RpVEj/Dr4H+HdS0tV+czfZ
Ucny6nhsBmVSnTwODpwlHCKhS5I4ekoOEsXUw6nTcUnGcOaElqnZ3f0/8VdUlewuwHz8j55Ppz9Mf4d6/mw/4KDLHf6Lr9vLtYra6hdDPOHsLS5vYz9RJAhHow
c33w8v9e0+60r+1VudO+03mh+JfCfhW7dYJZIg7abFewR/aYWSeWKK8mt/2nwk4XqYDPcrq4bN8nx8vrWHdOOEq4/D1edVIOKUc1y/LnzN2UIK85S92MG2kfJc
ZihT+byv6UP+COs8Wnfsf/ALRF5uxJe/FC5s3B2gNHaeBvDM0YBwGzuvJc5YjptVTuLf0n9Id38MczpJa4nNMgwza39nPOMHVQuteWcaNpR2ktGfB8Cr/AIyH
UDJAHmb2wAo5OF7nxCv07hGlGjwvw9Si7xhk+Xxj5R+rU7L/t1Wj8j5zNJOeY46T3eKrt/wDgyQUUUV9ElUUUUAFFFFABRRRQAUUUUAFFFFABRRRQAUUUUAFF
BH4O+Jx3MQoBPgXWgoyeOWwoHckAckV+bVfo5/wSz/Z58Y/tMftURfD7wL4rsfB/iCx+GPxG8U2+p6zHcyeG7tdN0eOwj0TxULBn1JfDetXmr2mn6o2nadrdwY
U4Sm1FSly2Tk7LqdH/wUvvDd/Em5lLCTzdSSnDhgcBLbWV24GecuepyMd85H5gV+mf/AAUh/Zt8Zfs2+K/C/h/4ifEPwd4u8b6zc61d6voPw10nWIfh94Z0myg
nOpTlGpLbiGVaeb4uWIw88LWbg6lCc6dSVOUoRk4udOUoSa5ujT6SjGScV/Wt/wRm8bjWv2O49lLIW3+HHjbxx4abaJIwxvLqPx4TKxO13x4wC71AVYxGhG9WJ
[63/64] [f:~u rokoko][o:url]
Flow: e Edit   D Duplicate   r Replay   X Export   d Delete   b Save body   ↑ Next flow   p Prev flow
Proxy: ? Help   q Back   E Events   O Options   i Intercept   f Filter   w Save flows   z Clear list   -

53

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Showing Defendant taking Plaintiff's intellectual property from his computer where it resides and transferring it to them without provocation or authorization to do so.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software making some sort of request for data including verified services, personally identifiable information and imdb.
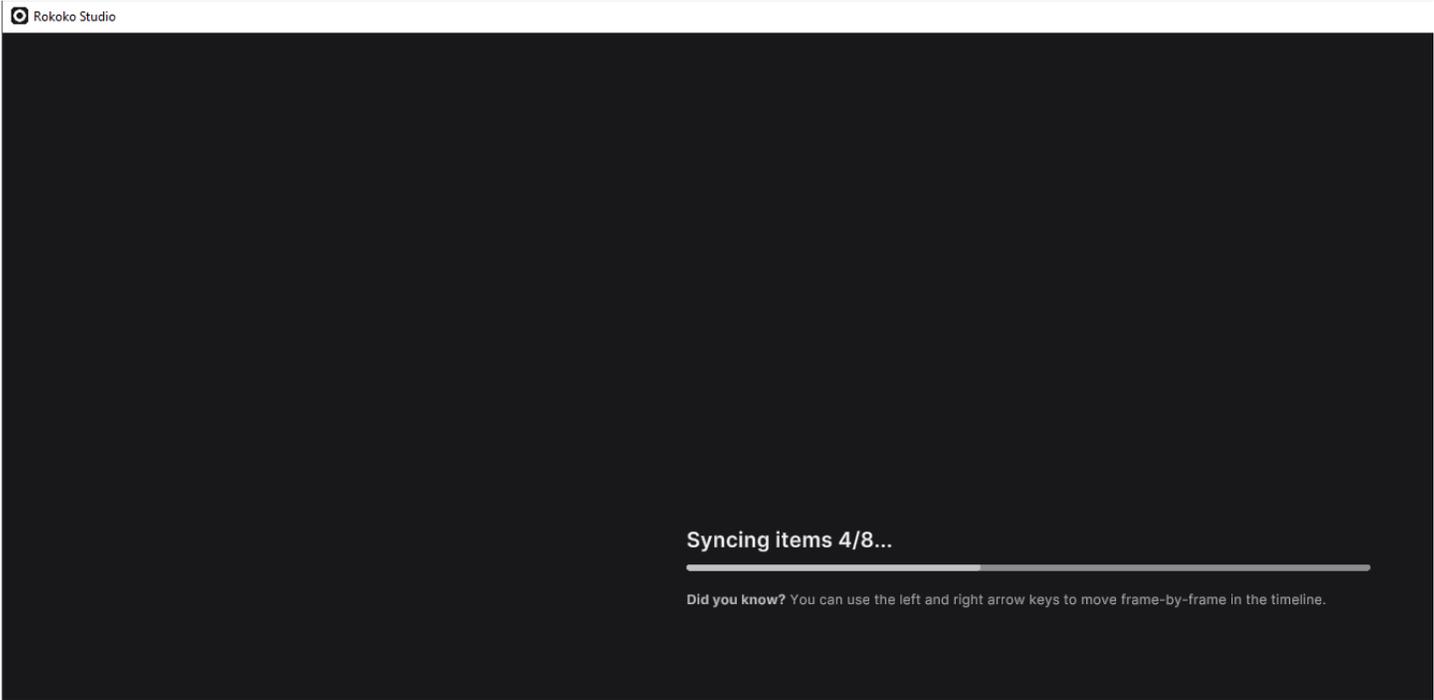
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant receiving Plaintiff's physical body measurements.

```
Command Prompt - mitmproxy --mode regular --listen-port 8080                    —    □    ✕

Flow Details
2025-05-03 20:51:20 POST https://3.167.212.118/graphql
                    ← 200 OK application/json 754b 337ms
         Request                      Response                       Detail
Content-Type:              application/json;charset=UTF-8
Content-Length:            754
Connection:                keep-alive
X-Amz-Cf-Pop:              LAX54-P6
Date:                      Sun, 04 May 2025 03:51:20 GMT
x-amzn-appsync-TokensConsumed:  1
x-amzn-RequestId:          ab406ef6-f4e9-4144-b8ef-aeea898fca45
Via:                       1.1 44d53cda9eb1c41f29618022da3595c8.cloudfront.net (CloudFront), 1.1
                           5c31bb993b3beb3b5bb5dbb959b82368.cloudfront.net (CloudFront)
X-Cache:                   Miss from cloudfront
X-Amz-Cf-Pop:              LAX54-P5
X-Amz-Cf-Id:               jL7toekIpgQcQ5qkw7kLmCXM2X2FqZJWuZNRqcH48E-z1G1UKD1UTQ==
JSON                                                                            [m:auto]
{
    "data": {
        "listTeamPresets": [
            {
                "preset_id": "01147c65-ae5a-4ba7-8380-dbf7d71f9096",
                "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
                "user_id": null,
                "name": "Matt",
                "preset_type": "ACTOR_PROFILE",
                "preset_data": "{\"measurements\":{\"TotalHeight\":1.7526,\"ArmSpan\":-1.87142026,\"ShoulderWi
dth\":0.508,\"ShoulderHeight\":-1.45554912,\"HipWidth\":-0.221797988,\"HipHeight\":-1.00997281,\"KneeHeight\":
-0.5030061,\"ManusLength\":-0.474291146,\"HandLength\":-0.189716458,\"HandWidth\":-0.08440817,\"FootLength\":-
0.253483385},\"name\":\"Matt\",\"color\":{\"r\":0.8980392,\"g\":0.7647059,\"b\":0.360784322,\"a\":1.0}}",
                "last_modified": 1679287873631,
                "created_at": 1679285327367,
                "created_by": "a8d6d957-0de4-42aa-b42c-e765e7d76f96",
                "is_deleted": false,
                "operation": null
            }
        ]
    }
}


 [103/294][f:~u rokoko]                                                          [*:8080]
Warn: [23:21:46.177][127.0.0.1:63500] Client TLS handshake failed. The client does not trus…(more in eventlog)
```

56

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's software sending Plaintiff's intellectual property for his video game to them.

```
C:\Program Files\mitmproxy\bin\mitmproxy.exe
Flow Details
2025-05-03 19:08:50 POST https://3.167.212.14/graphql
                    ← 200 OK application/json 333b 379ms
                                    Request
User-Agent:        TeamAppsync/0.2.0.0
Authorization:     eyJraWQiOiJaN2JGNkp5KzVtZFBrTUpGaVd0b0xCUk1GSzEzT0dKdk1EaSsycE9
                   5NTA2OGJkMC1hYzYyLTRmMmItYmVjNS0wNTMwNTlkZjQ2OGEiLCJldmVudF9pZC
                   FhMjkiLCJ1c2VybmFtZSI6ImE4ZDZkOTU3LTBkZTQtNDJhYS1iNDJjLWU3NjVlN
                   K6-6wES94MoN0w6GXst5vKpMTpFMat64-1ekF3TNFc0VwuQ4L1qXCcZPOsPz5rp
Content-Type:      application/json; charset=utf-8
Content-Length:    648
Host:              rmp-team-gql.rokoko.com
GraphQL
{
  "query": "...",
  "variables": {
    "input": {
      "team_id": "8ff2cb1e-8024-4b94-ba7d-2d043388a4b5",
      "project_id": "6713f8be-b6db-447b-8257-0181de5f5ec6",
      "name": "THE NEXT WORLD",
      "is_deleted": false,
      "last_modified": 1746324529721
    }
  }
}
---
mutation($input: ProjectInput!){?
                    updateProject(input: $input) {?
                        project_id?
                        team_id?
                        name?
                        last_modified?
                        created_by?
                        created_at?
                        operation?
                        thumbnail_last_modified?
                        is_deleted}}
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Proof that Defendant receives instant, detailed, accurate information about hardware failures and causes. This image shows Defendant at all times knew Plaintiff's sensors were malfunctioning but instead blamed it on cables.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's software sends them all hardware details of your machine including whether or not you own other products like "Oculus"

```
C:\Program Files\mitmproxy\bin\mitmproxy.exe
Flow Details
2025-05-03 19:46:43 POST https://35.190.78.8/api/v2/projects/832efc71-067a-421e-a5b6-3af515958f5d/reports
                    ← 202 Accepted application/json [no content] 79ms
                                      Request
Host:             perf-events.cloud.unity3d.com
User-Agent:       UnityPlayer/2019.2.21f1 (UnityWebRequest/1.0, libcurl/7.52.0-DEV)
Accept:           */*
Accept-Encoding:  identity
Content-Type:     application/json
X-Unity-Version:  2019.2.21f1
Content-Length:   2676
JSON
{
    "app_build": "",
    "install_mode": "",
    "install_store": "",
    "name": "Rokoko Electronics.Smartsuit-studio",
    "version": "1.20.5r",
    "build_guid": "152103251ba936246a110b87411ac96e",
    "build_tags": [],
    "client_report_id": "a3e1b4dc20130ef418cd17408f5721b7",
    "client_ts": 1746326335595,
    "userid": "799bb2fb14066b141a6549933af86bc5",
    "debug_device": false,
    "cpu": "AMD Ryzen 9 3950X 16-Core Processor ",
    "cpu_count": 32,
    "cpu_freq": 3493,
    "device_info_flags": 2198042570,
    "rooted_or_jailbroken": false,
    "device_model": "X570 AORUS ELITE (Gigabyte Technology Co., Ltd.)",
    "device_ram": 65482,
    "screen_size": "3840 x 2160",
    "screen_dpi": 144,
    "refresh_rate": 60,
    "sensor_flags": 144,
    "system_language": "en",
    "device_type": 3,
    "device_vram": 12115,
    "enabled_vr_devices": [
        "None",
        "OpenVR",
        "Oculus"
    ],
    "gpu_api": 2,
    "gpu_caps": 8387583,
    "gpu_copy_texture_support": 31,
    "gpu_device_id": 9476,
    "gpu_vendor_id": 4318,
    "gpu_driver": "",
    "gpu_max_cubemap_size": 16384,
    "gpu_max_texture_size": 16384,
    "gfx": "NVIDIA GeForce RTX 3060",
    "gpu_render_texture_support": 511,
    "gpu_shader_caps": 50,
    "gpu_supported_render_target_count": 8,
    "gpu_texture_format_support": 915,
    "gpu_vendor": "NVIDIA",
    "gpu_version": "Direct3D 11.0 [level 11.1]",
    "is_editor": false,
    "is_fullscreen": false,
    "is_wsar_remote": false,
    "is_ar_app": false,
    "localprojectid": "ab0ea00ff0205724fa4bcbb8381d52d6",
    "os_family": 2,
    "os": "Windows 10  (10.0.0) 64bit",
    "platform": "WindowsPlayer",
    "platformid": 2,
    "appid": "832efc71-067a-421e-a5b6-3af515958f5d",
    "screen_orientation": 1,
    "scripting_backend": "Mono",
    "sessionid": 472626976762504320,
    "sdk_ver": "2019.2.21f1",
    "sdk_ver_full": "2019.2.21f1_9d528d026557",
    "vr_device_name": "",
    "vr_device_model": "",
    "counter": 529,
    "managed_exception": {
        "type": "NullReferenceException",
        "message": "NullReferenceException: Object reference not set to an instance of an object",
        "stack_trace": "Studio.Scripts.Rokoko.UI.Panels.VirtualProduction.FloatingPanelVisibilityBehaviour.LateUpdate () (at <4d1f15c1ec3d4c35a11d27054db0b099>:0)\n"
    },
    "log_messages": [
        {
[13/41] [e:url]
Flow:    e Edit      D Duplicate   r Replay    x Export    d Delete    b Save body    ⊟ Next flow    p Prev flow
Proxy:   ? Help      n Back        E Events     O Options    i Intercept   f Filter      w Save flows    z Clear list    - Layout      ctrl → Switch F Follow new
```

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant is told when you even plug hardware into your USB ports.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant tracks when your wifi settings change.

60

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant stating they have a 1-year warranty on products

support.rokoko.com/hc/en-us/articles/20850513060113-Rokoko-Smartsuit-Pro-II-FAQs

Rokoko Studio?

Is is possible to use the Smartsuit Pro II without a WiFi
connection?

What do the various colours on the Smartsuit Hub and
sensors mean?

Some of the sensors on the Smartsuit Pro II don't
appear to be working?

˅ Can I wash my Smartsuit Pro II?

˄ What kind of warranty does my Smartsuit Pro II have?

All Rokoko products come with a default one year warranty. You can read
more details about this here.

What should I do if my Smartsuit Pro II isn't appearing
in Rokoko Studio?

Was this article helpful?

Yes   No

Have more questions? Submit a request

62

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant claiming they offer repair services, including parts (cables and sensors)

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support.rokoko.com/hc/en-us/articles/14277621966353-What-warranty-does-the-Smartsuit-Pro-II-come-with

products, please don't hesitate to reach out to our Customer Support team at support@rokoko.com.

Out-of-Warranty Repairs

At Rokoko, we understand that sometimes electronic components may require repair, even after the warranty period has expired. To provide you with the best service possible, we offer out-of-warranty repair options for your Smartsuit Pro II.

Fixed Repair Costs

For products that are no longer covered by the warranty, a fixed cost will apply for in-house repairs based on the extent of the repair needed:

- **Minor Repair**: This category includes repairs involving issues such as diagnosis and repair time, cables, and only one sensor, or calibration adjustments. The cost for minor repairs is $150.

- **Major Repair**: Major repairs encompass more extensive issues, including diagnosis and repair time, cables, hub repair, more than one sensor, or calibration adjustments. The cost for major repairs is $250.

Please note that in some cases, repairs may require special attention or incur additional costs based on the specific nature of the repair needed. Special repair charges can vary, and our Customer Support team will assess and communicate any such charges before proceeding with the repair.

Additionally, customers have the option to contact our Customer Support team to prepare a Repair Kit, which may include cables and sensors at an additional cost. Customers taking this approach are responsible for self-repairing their product using the provided Repair Kit with instructions from our Customer Support team.

We want to ensure that you have the flexibility to choose the most suitable repair option for your needs. If you have any questions or require further assistance regarding repairs, special charges, or Repair Kits, please do not hesitate to contact our Customer Support team.

Shipping and Responsibility

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant offering a generous 30-day return for refund policy

support.rokoko.com/hc/en-us/articles/14675193130769-Can-I-return-the-Smartsuit-Pro-II-or-Smartgloves-and-get-a-refund

Can I return the Smartsuit Pro II or Smartgloves and get a refund?

Who is this article relevant for?
This article is for anyone who's looking to learn more about our return policy.

Which products is this article relevant for?
~~Smartsuit~~ Smartsuit Pro II Smartgloves

Return policy

We offer a generous 30-day return policy for all hardware products, starting from the date of delivery. This policy applies to our range of hardware items, not limited to Smartsuit and Smartgloves. This gives you ample time to try out your purchase and decide whether it meets your needs. If you find that the product does not meet your expectations, you can return it within 30 days from the date of delivery for a refund, **excluding shipping costs.**

Return Eligibility

To be eligible for a full refund, please adhere to the following conditions:

1. **Electronics:** The electronics component of the Smartsuit, Smartgloves, or any hardware product must not be damaged or altered in any way.

64

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's website explicitly stating inventory and products and shipping come from the Copenhagen office, not a "third party logistics service" as Defendant argued

65

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's Copenhagen headquarters. A 900sqft locked basement unit with no loading/shipping areas. Shared mailboxes in the walkway. Small sticker on door to establish commercial intent. Sep. 2024

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 65 – July 2022

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 66, Jan 2021

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 67 – October 2018

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant openly admitting on their website that there is no San Francisco office, it's simply a mailbox.
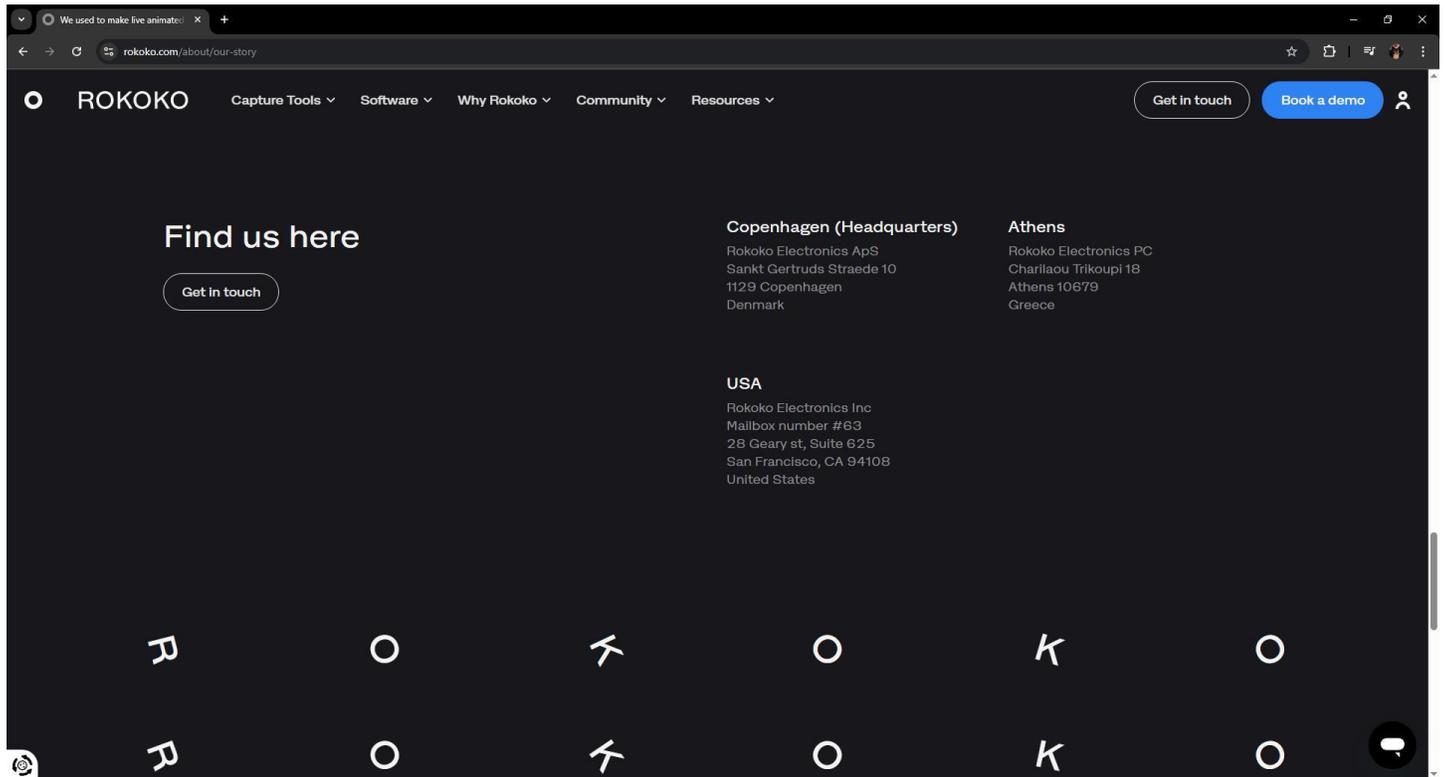
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's "San Francisco Office" where "teams" are present:

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Showing that Defendant's "Athens Office" where "teams" are present, is actually Stone Soup, a virtual office/mailbox service

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 71

72

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's "Los Angeles office" where "teams" work.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant stating they have "teams" located in Copenhagen, San Francisco, Los Angeles and Athens
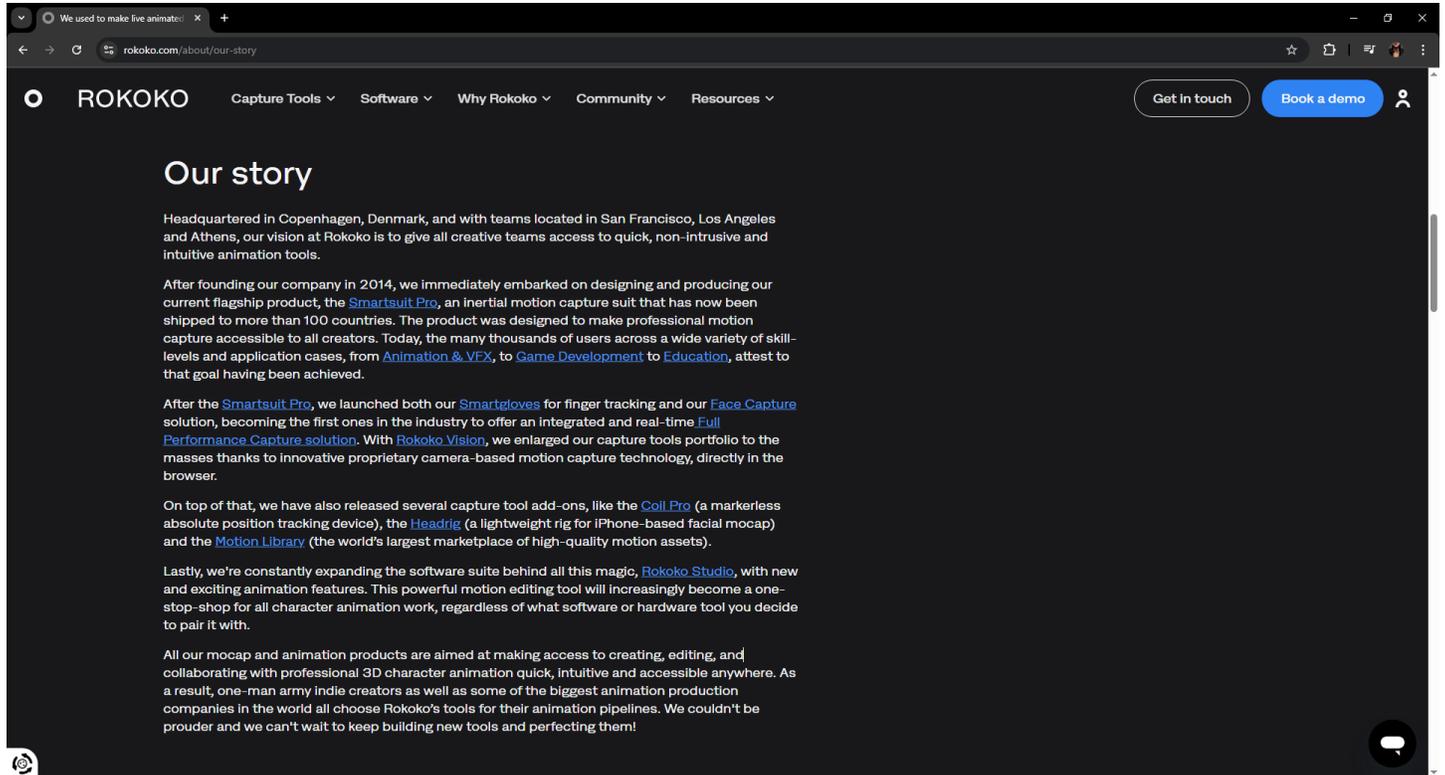
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Showing Defendant's parallel company selling an AI product which was trained using motion capture data stolen from Plaintiff and other Rokoko users.

76
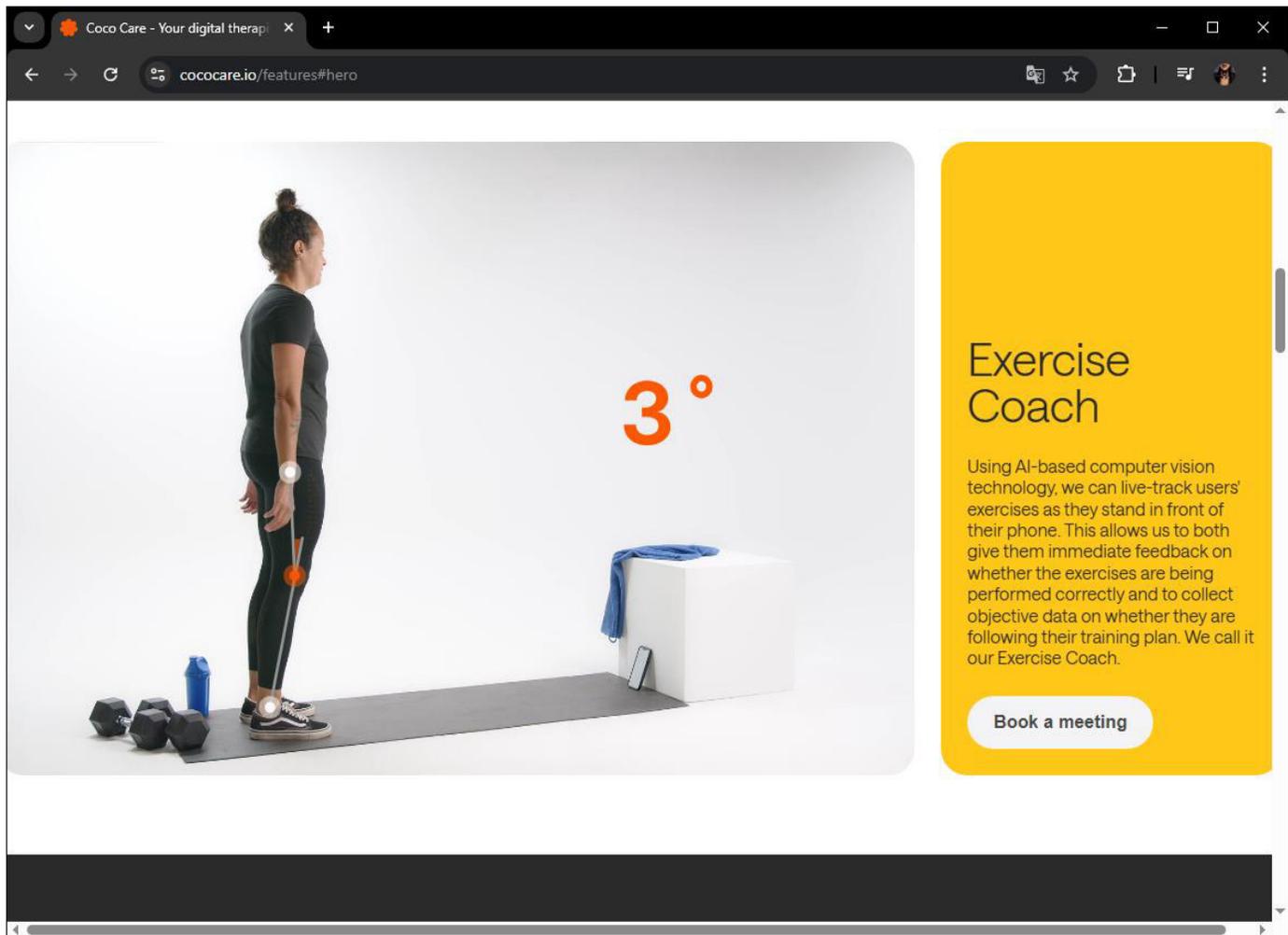
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's pitch deck to investors tying the Parallel Company directly to Defendant's own company; making them one enterprise.
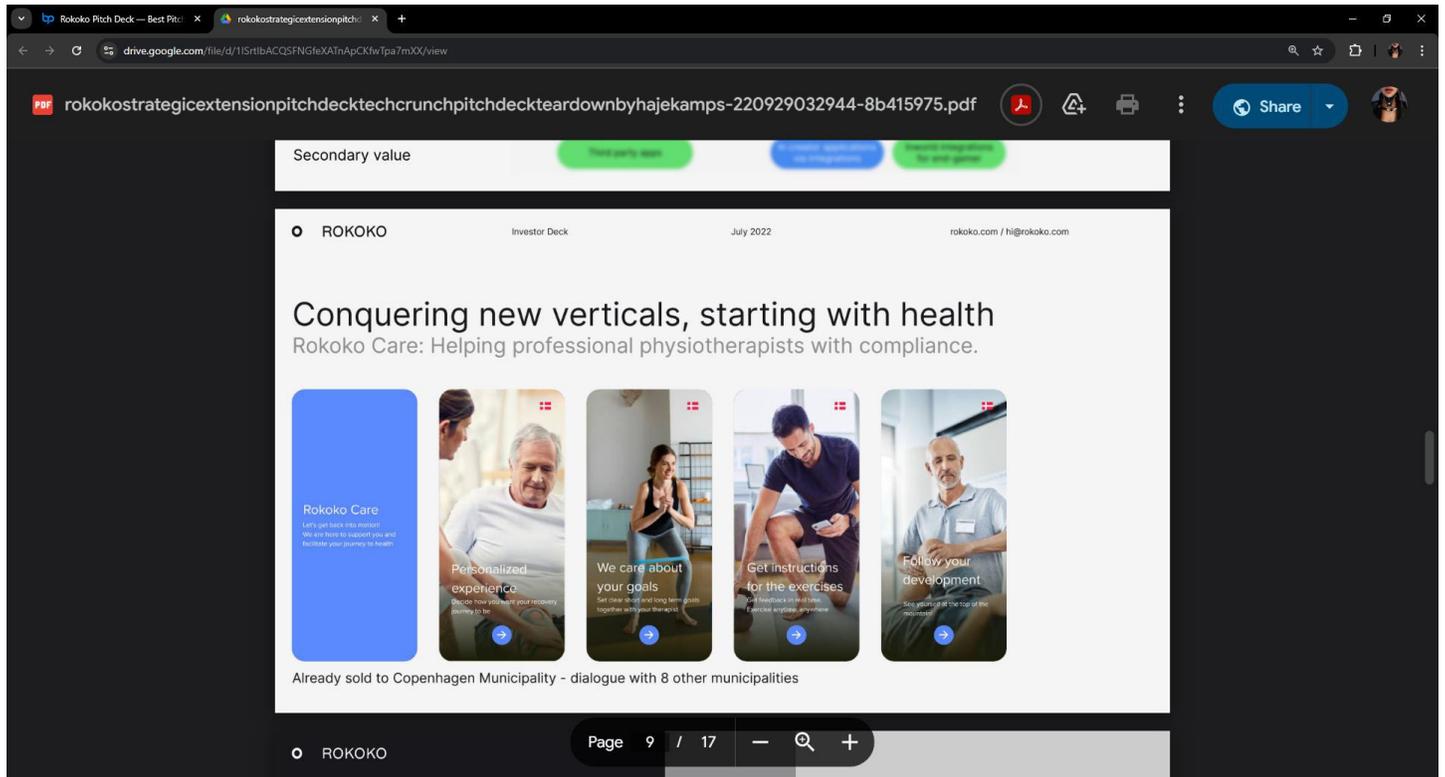
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Celebrating 250K creators with up to 20% off our products! 🎉 - Me...

File   Message   Help

Reply | Reply All | Forward

Delete Archive | All Apps | Quick Steps | Move | Tags | Editing | Immersive | Translate | Zoom

Delete | Respond | Apps | Quick Steps | Language | Zoom

Celebrating 250K creators with up to 20% off our products! 🎉

IF Io from Rokoko <io.koukoula@rokoko.com>
To Matthew Walsh

Reply | Reply All | Forward
Mon 3/17/2025 8:01 AM

(i) If there are problems with how this message is displayed, click here to view it in a web browser.

⊙ ROKOKO

Hi Matthew,

I thought you might be interested to hear that we just hit an exciting new milestone – 250,000 creators animating in Rokoko Studio 🎉

As a thank-you to our dedicated storytellers who make Rokoko part of their workflow (yes, that includes you!), we're offering up to **20% o**
until the end of March.

If there's something you've had your eye on, now's the perfect time! And if you'd like to chat about the best setup for your needs, feel free
call with me here – I'd be happy to help.

We're thrilled to see so much creativity come to life with Rokoko, and we can't wait for the next 250K!

You can claim the up to 20% discount by responding to this email. Is there anything you've been waiting to add to your setup?

Best regards,

Io Koukoula
Customer Success Manager at Rokoko

WALSH v ROKOKO ELECTRONICS - EXHIBITS

NOTE: Modified by Plaintiff to unredact text. Demand original in discovery.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 78, Defendant pitches to investors that Rokoko and Rokoko Care is the same enterprise and product line, using the same IP with the same management.

80
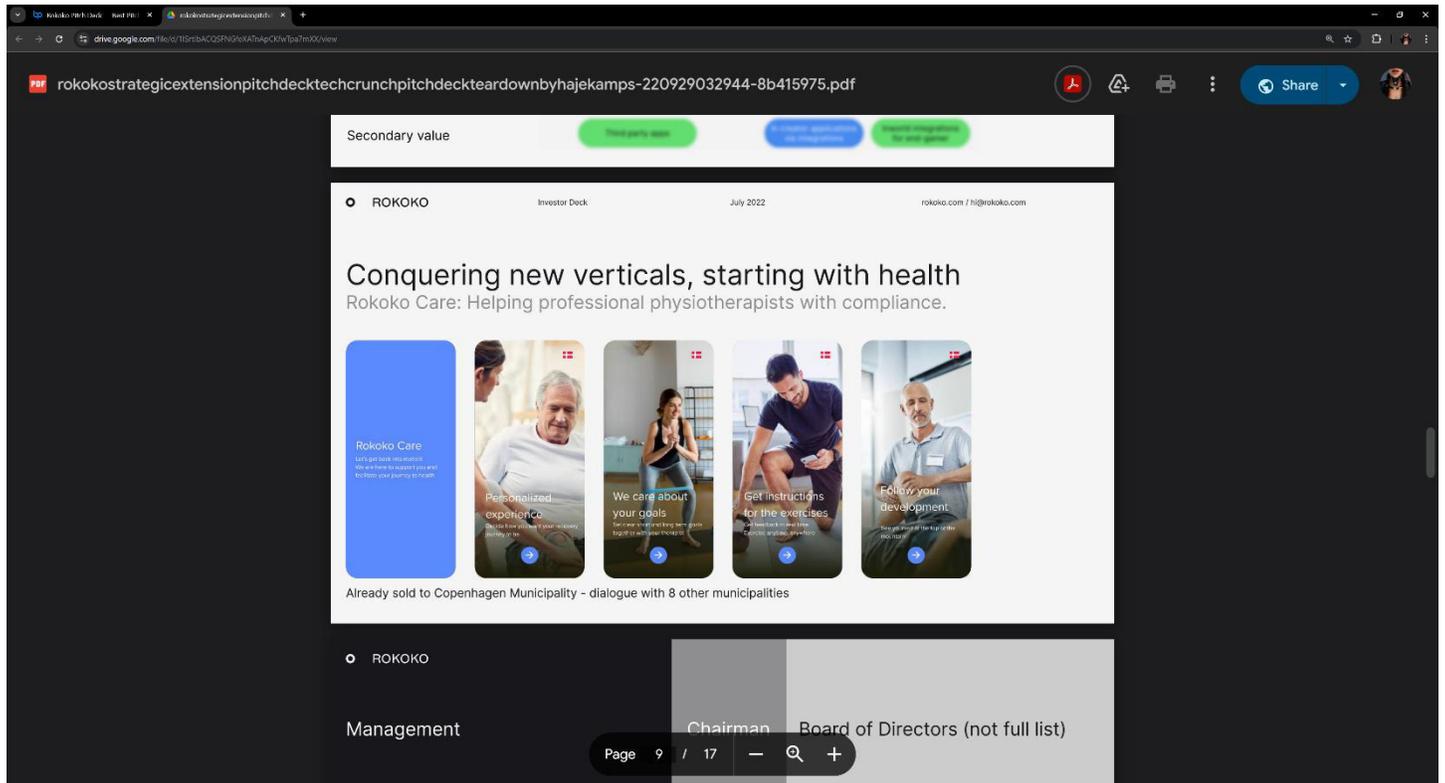
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 79, showing shared management including head of Roblox Studio, Stefano Corazza and former CPO of Unity, Brett Bibby

81

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 80, Defendant claiming to investors they sold consumers hardware to become "the largest fleet of mocap systems in the market" and admitting "we collect motion data that exponentially improves our ability to distill digital movement through machine learning". They admit in 2024 alone they stole 90M pieces of intellectual property from users and claim they have sold around 135,000 motion capture systems in between 2021 and 2024 alone.
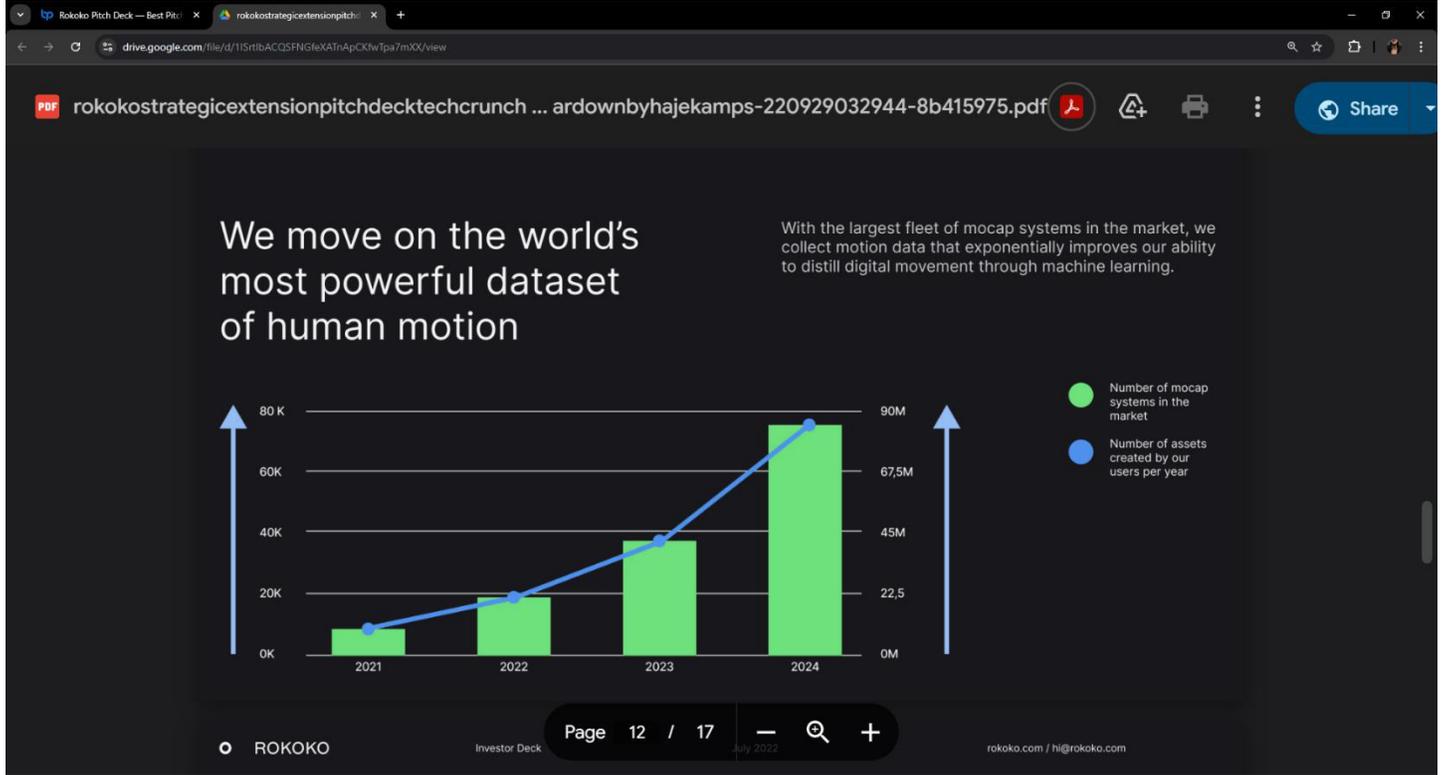
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 81, showing Defendant at all times had planned to steal intellectual property from creators like Plaintiff, resell that data to third parties and train artificial intelligence while massively growing revenue year after year.

83
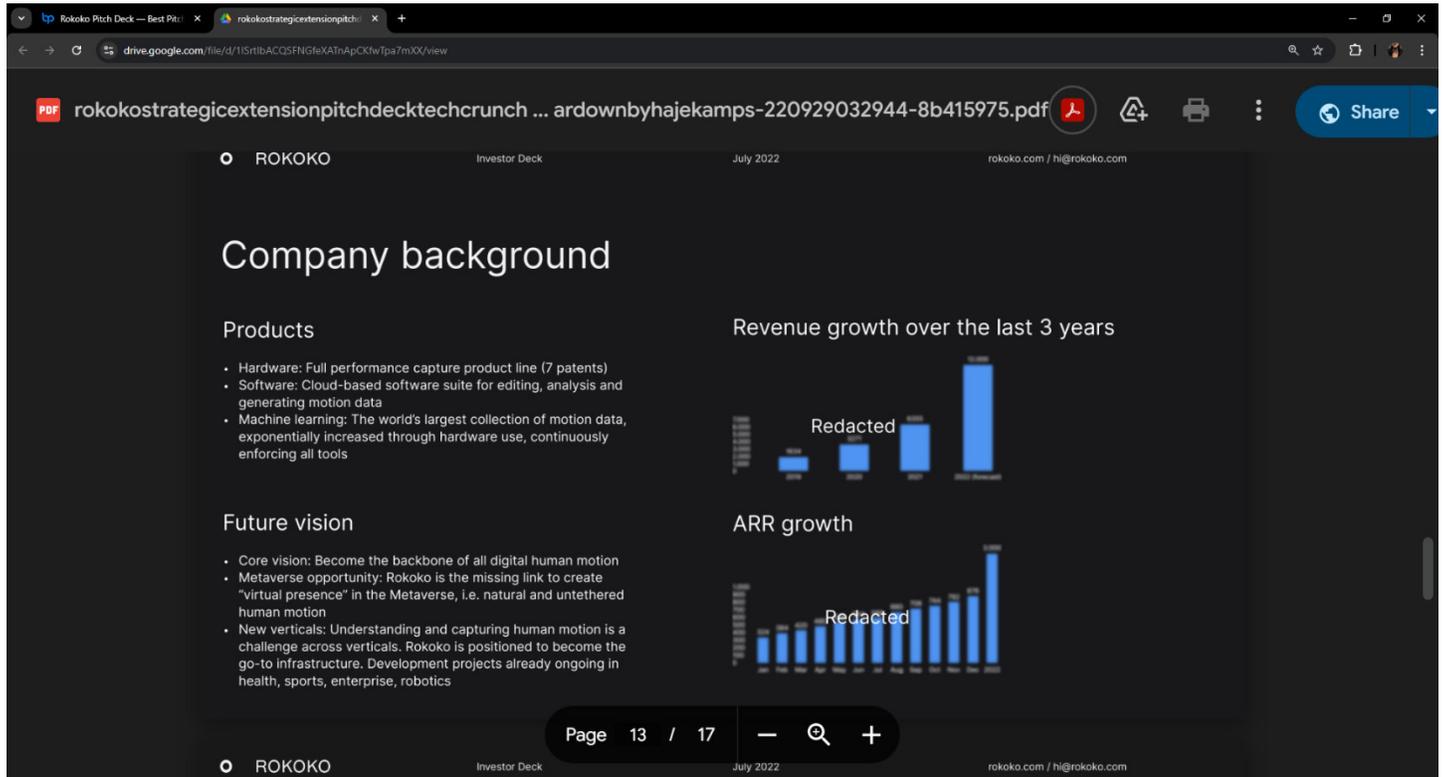
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 82, showing Defendant in their own words state they steal intellectual property "From empowering creators…" and distribute it "… to the backbone of all digital movement" (namely, for-profit monetization by Defendant).
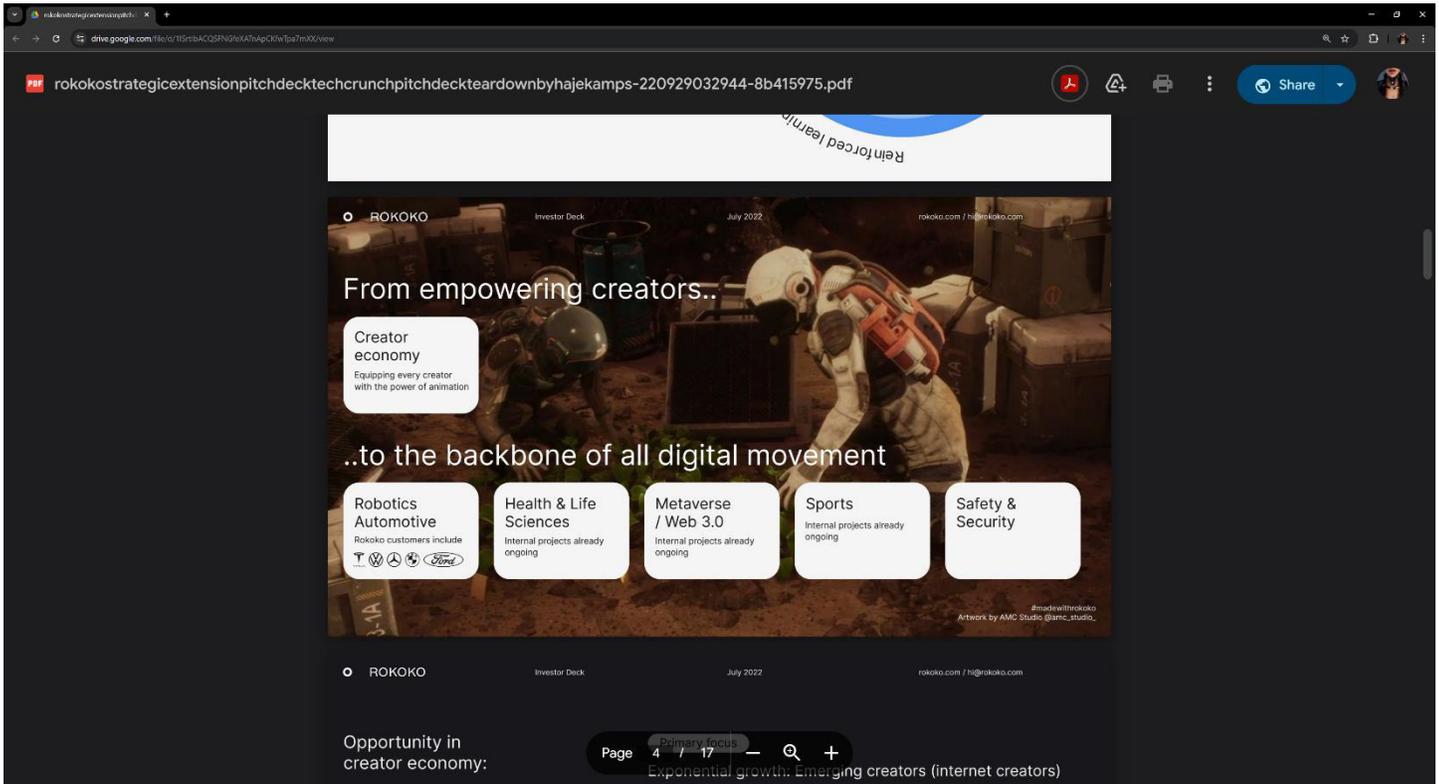
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 83, Defendant states the companies which benefit from the stollen intellectual property, including Roblox, which is headed by Rokoko board member Stefano Corazza
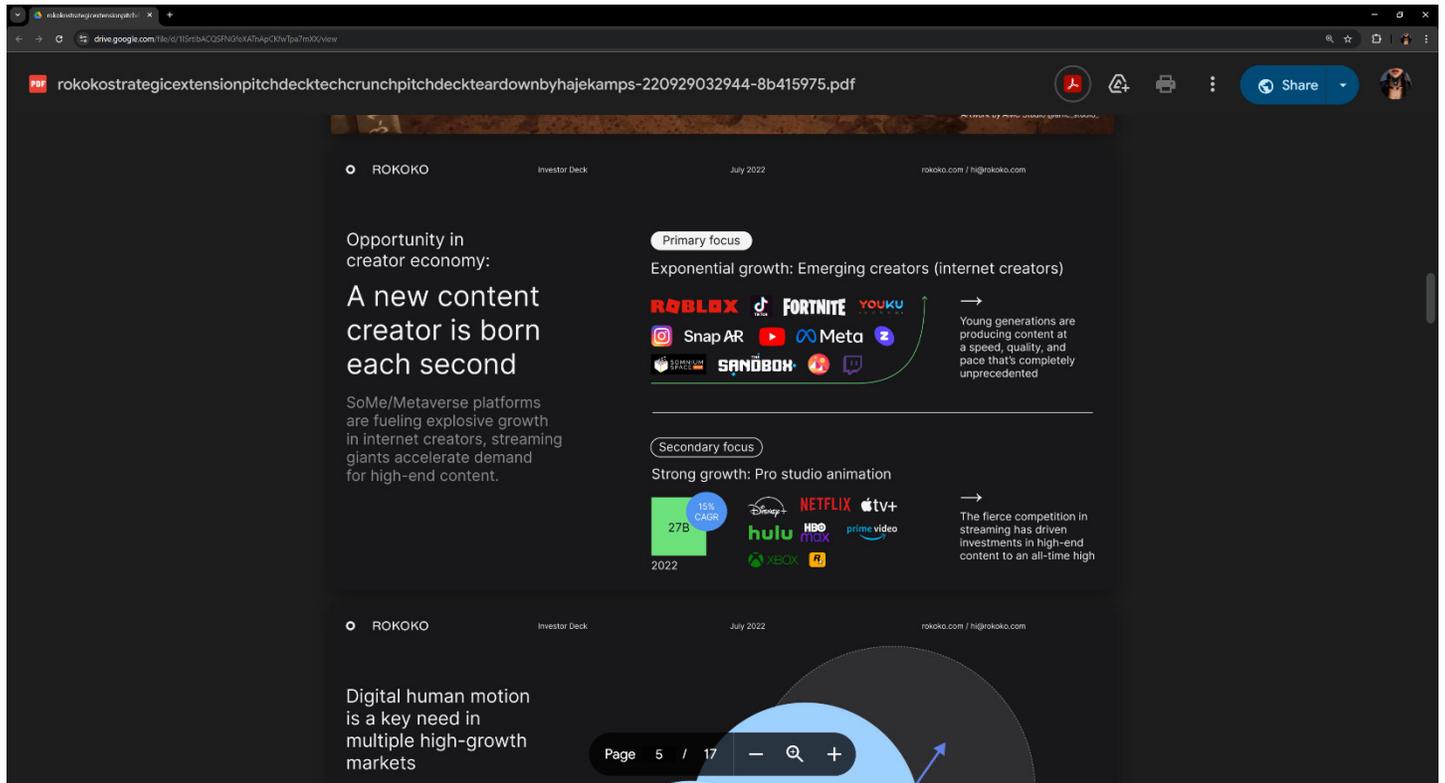
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 84, Defendant claims they have "offices" in multiple major cities, although none of those locations are real. They state they have 50,000 users in 100+ countries, yet Exhibit 81 states about 135,000 systems sold in just three years. Defendant also states 80 employees, 60% of which are engineers. Numbers that counteract all other accounts.

86
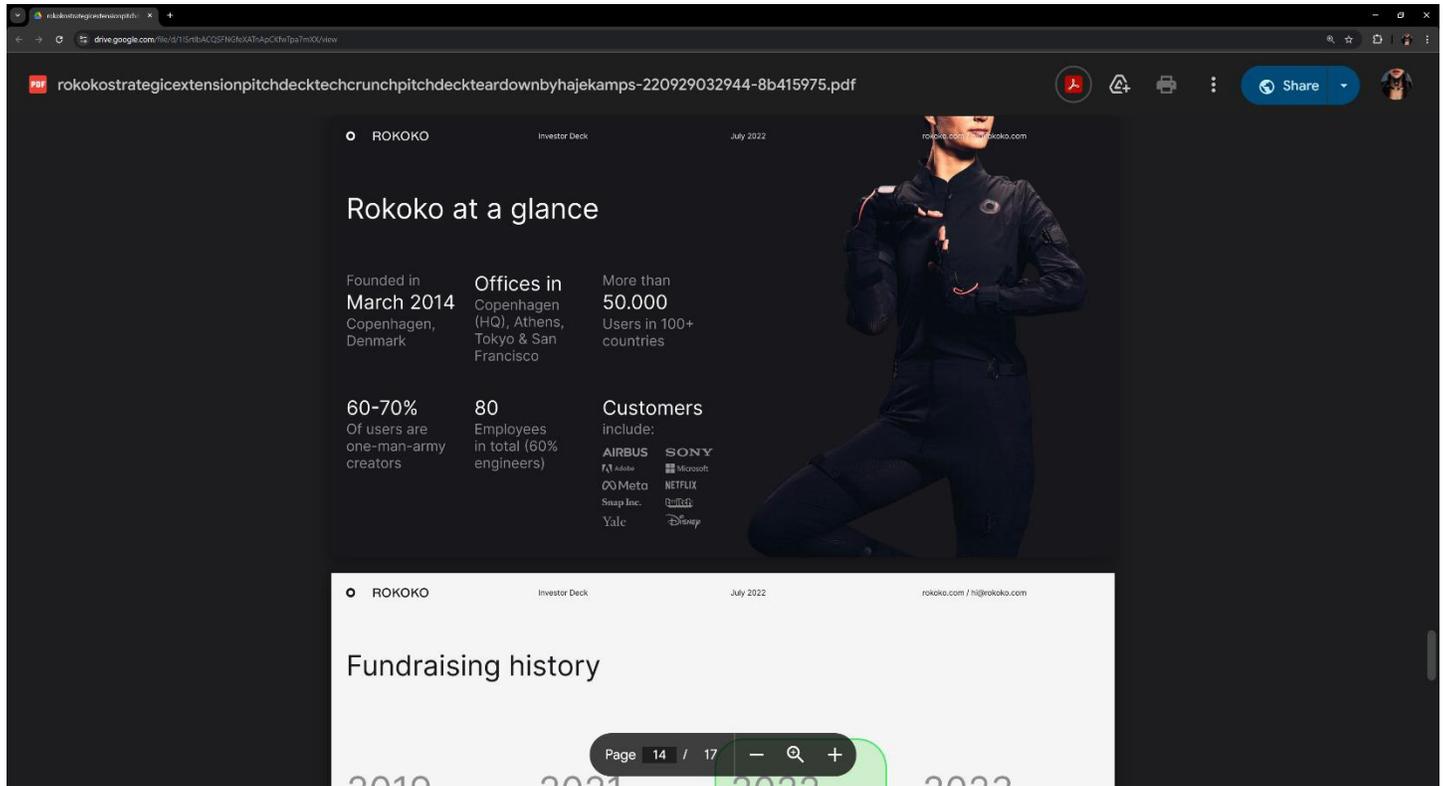
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 85, Defendant admitting they collect VC money nearly every year and how much those amounts are. Despite having no office presences, no visible staff, no manufacturing or engineering workspaces or equipment, software made in Somalia and generally no physical infrastructure anywhere to be found.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Showing Defendant raised $3M on this pitch deck in the 2022 round.

Rokoko Pitch Deck

Rokoko was founded by Jakob Balslev, Matias Søndergaard, and Anders Klok in March 2014 — the idea first occured to the trio when they were at the National Film School of Denmark. Initially, they launched a Kickstarter campaign for the Smartsuit Pro.

The mocap (motion capture) company has more than 50,000 users all over the world, ranging from indie creators to some of the biggest names in the business. Rokoko used this pitch deck to raise a $3M strategic round which was specifically pulled together to bring the creators of Zepeto onto Rokoko's cap table.

The funding round values Rokoko at over $80 million, led by Naver Z, joined by two existing lead investors, VF Venture and North-East Venture, along with robotics specialist Thomas Visti (Universal Robots, MiR) and new board member Brett Bibby.

2022 • Series C

Making motion into magic

ROKOKO   Investor Deck   July 2022   rokoko.com / hi@rokoko.com

Problem

True digital presence requires

Page 1 / 17 − +

About the Rokoko Pitch Deck

Raised: $3M
Year: 2022
Stage: Series C
Investors: VC — Naver Z, VF Venture, North-East Venture, Thomas Visti (Universal Robots, MiR), Brett Bibby

About Rokoko

Rokoko develops consumer motion capture and animation technology.

Industry: Software
Tags: Motion Capture, VFX, Video, Film, Hardware, Animation, Software, SaaS
Business Model: SaaS
Customer Model: B2B
Website: www.rokoko.com
Legal Name: Rokoko

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko's rocket-reach profile claims they have 118 employees and claims they have offices across the world.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Continued from 87, all of Defendant's employees seem to have top-tier titles, everyone is a "CEO" or "VP" or "Director" or "Chairman" or "Lead" or "Owner" or "Manager"

WALSH v ROKOKO ELECTRONICS - EXHIBITS
A shipping box from Defendant, sent from Copenhagen, return addressed to the Copenhagen office address
with the COO Mikkel Overby's name

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 90

MIKKEL LUCAS OVERBY
00454024242612 1129
SANKT GERTRUDS
1129 GERTRUDS
DENMARK COPENHAGEN STRAEDE 6E
DENMARK COPENHAGEN C

SHIP TO:
MATTHEW WALSH
(661) 644-0012
MATTHEW WALSH
28435 ASCENT WAY
SANTA CLARITA
UNITED STATES CA 91350

1 KG

CA 913 9-01

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 91

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Continued from 92

Invoice

Waybill Number: 1FA199V3YXH
Shipment ID: 1FA199V3YXH

Date: 22/SEP/2020
Invoice No:
PO No:
Terms of Sale (Incoterm):
Reason for Export: Sample

FROM
Tax ID/EIN/VAT No.:
Contact Name: Mikkel Lucas Overby
Rokoko Electronics
Sankt Gertruds Straede 6E

Copenhagen C 1129

Denmark
Phone: 004540242612 (1129)

SHIP TO
Tax ID/VAT No.:
Contact Name: Matthew Walsh
Matthew Walsh
28435 Ascent Way

SANTA CLARITA, CA 91350

United States
Phone: (661) 644-0012

SOLD TO INFORMATION
Tax ID/VAT No.:
Contact Name: Matthew Walsh
Matthew Walsh
28435 Ascent Way

SANTA CLARITA, CA 91350

United States
Phone: (661) 644-0012

Units	U/M	Description of Goods/Part No.	Harm. Code	C/T/O	Unit Value	Total Value
1	PA	Smartsuit Pro Textile Smartsuit Pro Textile	62113310	DK	350.00	350.00

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Technical logs from 2025 showing sensor failures, ignored by Defendant and instead recommended
replacement wires for the second time.

```
usb_hub_2025_03_29-12_43_01.log - Notepad                                    —    □    ✕

File  Edit  Format  View  Help
WARNING: Redpine API create a timer - timer-id 0 - type 1 - duration 1 [ms]!!
            Try configure unsupported index 6  as output in rsi_hal_config_gpio()
            Try to clear unsupported index 6 in rsi_hal_clear_gpio()
WiFi: device connected!
SBRANCH: Auto-_paddr error 1
SBRANCH: Auto-_paddr error 2
SBRANCH: Auto-_paddr error 3
SBRANCH: Auto-_paddr error 4
SBRANCH: Auto-_paddr error 5
SBRANCH: Auto-_paddr error 6
SBRANCH: Auto-_paddr error 1
SBRANCH: Auto-_paddr error 2
SBRANCH: Auto-_paddr error 3
SBRANCH: Auto-_paddr error 4
SBRANCH: Auto-_paddr error 5
SBRANCH: Auto-_paddr error 6
SBRANCH: Auto-_paddr error 1
SBRANCH: Auto-_paddr error 2
SBRANCH: Auto-_paddr error 3
SBRANCH: Auto-_paddr error 4
SBRANCH: Auto-_paddr error 5
SBRANCH: Auto-_paddr error 6
Sensors and Errors detected:
Branch1 : Sensors detected 0 (errors 6)
Branch3 : Sensors detected 0 (errors 6)
Branch0 : Sensors detected 0 (errors 0)
Branch2 : Sensors detected 0 (errors 0)
Branch4 : Sensors detected 0 (errors 6)
Branch addresses mapping:
Branch 1: tx[0x20414704] rx[0x20413F48]
Branch 3: tx[0x20414704] rx[0x20413F48]
Branch 0: tx[0x20414704] rx[0x20413F48]
Branch 2: tx[0x20414704] rx[0x20413F48]
Branch 4: tx[0x20414704] rx[0x20413F48]
Branch addresses mapping:
Branch 1: tx[0x20415680] rx[0x20414EC4]
Branch 3: tx[0x20415680] rx[0x20414EC4]
Branch 0: tx[0x20415680] rx[0x20414EC4]
Branch 2: tx[0x20415680] rx[0x20414EC4]
Branch 4: tx[0x20415680] rx[0x20414EC4]
Body-model (body) initialized
Main module initialised
USB-interface: object created!!
USB-CDC-interface (cdc) initialized
USB-interface: Started!
USB-interface: Device started!
WARNING: Redpine API create a timer - timer-id 0 - type 1 - duration 1 [ms]!!
            Try configure unsupported index 6  as output in rsi_hal_config_gpio()
            Try to clear unsupported index 6 in rsi_hal_clear_gpio()
WiFi : Redpine successfully re-initialised
WARNING: Redpine API create a timer - timer-id 0 - type 1 - duration 1 [ms]!!
            Try configure unsupported index 6  as output in rsi_hal_config_gpio()
            Try to clear unsupported index 6 in rsi_hal_clear_gpio()
WiFi : Connection in progress!!
Using stored settings!!
Wifi Settings:
    Connected to SSID : Untrusted Network

                              Ln 117, Col 43      100%   Windows (CRLF)    UTF-8
```

Defendant's Parallel Company registered to the same HQ address as Defendant's primary business, lists 6 employees, and 2 VC financing rounds since 2024

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's Pitchbook page which shows the same office location as the Parallel Company

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant is valued at   as of 2022

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendants company profile: $80M valuation

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's financial statements showing false manipulations and exorbitant payments to staff.

ROKOKO ELECTRONICS APS
Annual report 2023
CVR no. 35 68 06 67

Financial statements 1 January – 31 December

Income statement

DKK	Note	2023	2022
Gross profit		20,325,727	32,523,660
Staff costs	2	-28,768,707	-26,005,520
Depreciation of property, plant and equipment and amortisation of intangible assets		-4,399,091	-3,200,676
Profit/loss before financial income and expenses		-12,842,071	3,317,464
Other financial income		99,856	1,832,449
Other financial expenses		-3,064,425	-829,390
Profit/loss before tax		-15,806,640	4,320,523
Tax on profit/loss for the year	3	910,579	116,972
Profit/loss for the year		-14,896,061	4,437,495

Proposed profit appropriation/distribution of loss

Reserve for development costs		6,468,773	10,524,584
Retained earnings		-21,364,834	-6,087,089
		-14,896,061	4,437,495

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's financial statements claiming property, plants and equipment despite no physical locations of any kind, equity investments in other group entities, inventories of $37m and $30m respectively despite having no warehouse or inventory of any kind and only $1.3m banked cash (2023), claiming a total in assets of $106m

Financial statements 1 January – 31 December

Balance sheet

DKK	Note	31/12 2023	31/12 2022
ASSETS			
Fixed assets			
Intangible assets	4		
Completed development projects		24,763,723	15,489,929
Acquired intangible assets		1,908	3,340
Development projects in progress		20,954,638	21,935,132
		45,720,269	37,428,401
Property, plant and equipment	5		
Fixtures, fittings, tools and equipment		1,156,924	421,257
Leasehold improvements		29,923	46,156
		1,186,847	467,413
Investments			
Equity investments in group entities		13,558,028	10,058,633
Other receivables		647,978	646,122
		14,206,006	10,704,755
Total fixed assets		61,113,122	48,600,569
Current assets			
Inventories			
Raw materials and consumables		37,945,647	30,289,899
Receivables			
Trade receivables		386,963	30,455
Receivables from group entities		0	2,315,988
Corporation tax		1,474,180	0
Other receivables		1,662,862	209,728
Prepayments		2,219,542	442,180
		5,743,547	2,998,351
Cash at bank and in hand		1,322,671	2,689,936
Total current assets		45,011,865	35,978,186
TOTAL ASSETS		106,124,987	84,578,755

Notes

1   Accounting policies

Liabilities other than provisions

Financial liabilities are recognised at the date of borrowing at cost, corresponding to the proceeds received less transaction costs paid. In subsequent periods, the financial liabilities are measured at amortised cost, corresponding to the capitalised value using the effective interest rate. Accordingly, the difference between cost and the nominal value is recognised in the income statement over the term of the loan together with interest expenses.

Other liabilities are measured at amortised cost.

Deferred income

Deferred income comprises payments received regarding income in subsequent years.

2   Staff costs

DKK	2023	2022
Wages and salaries	27,662,363	24,393,440
Pensions	695,478	1,202,612
Other social security costs	410,866	409,468
	28,768,707	26,005,520
Average number of full-time employees	45	46

3   Tax on profit/loss for the year

DKK	2023	2022
Current tax for the year	-1,474,180	0
Deferred tax adjustment for the year	741,314	0
Adjustment of tax concerning previous years	-177,713	-116,972
	-910,579	-116,972

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's terms of use that they are not liable for false advertising

rokoko.com/studio-term-of-use

Capture Tools ∨   Software ∨   Why Rokoko ∨   Community ∨   Resources ∨   Get in touch   Book a demo

11.1 The liability of us and our subsidiaries, holding companies, representatives, and other affiliates towards you from all causes of action and under all theories of liability under these terms will be limited to the amounts paid to us by you in the past six months for the services relating to the dispute. In no event shall we or our subsidiaries, holding companies, representatives, and other affiliates be liable to you for any special, incidental, exemplary, punitive, or consequential damages (including loss of data, business, profits, or ability to execute) or for the cost of procuring substitute products arising out of or in connection with these terms or your use of the services, whether such liability arises from any claim based upon contract, warranty, tort (including negligence), strict liability, or otherwise, and whether or not we have been advised of the possibility of such loss or damage. The foregoing limitations will survive and apply even if any limited remedy specified in the terms is found to have failed of its essential purpose.

11.2 You expressly understand and agree that we, our subsidiaries, holding companies, representatives, and affiliates, and their licensors shall not be liable to you for any loss or damage which may be incurred by you, including loss or damage as a result of: (i) any reliance placed by you on the completeness, accuracy, or existence of any advertising, or as a result of any relationship or transaction between you and us or any developer, advertiser, or sponsor whose advertising appears in the services; or for any permanent or temporary cessation in the provision of the services; (iii) the deletion of, corruption of, or failure to store, any content and other communications data maintained or transmitted by or through your use of the services; (iv) your failure to provide us with accurate account information.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

An email search showing Defendant only issued one single notification of change of terms ever.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant's software showing they resell animations for $3 each

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Tickets to Plaintiff's live game event

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's video game trailer up on IGN

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff along with Ron Wasserman and actors in the sound studio.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's on-site set production

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's set production
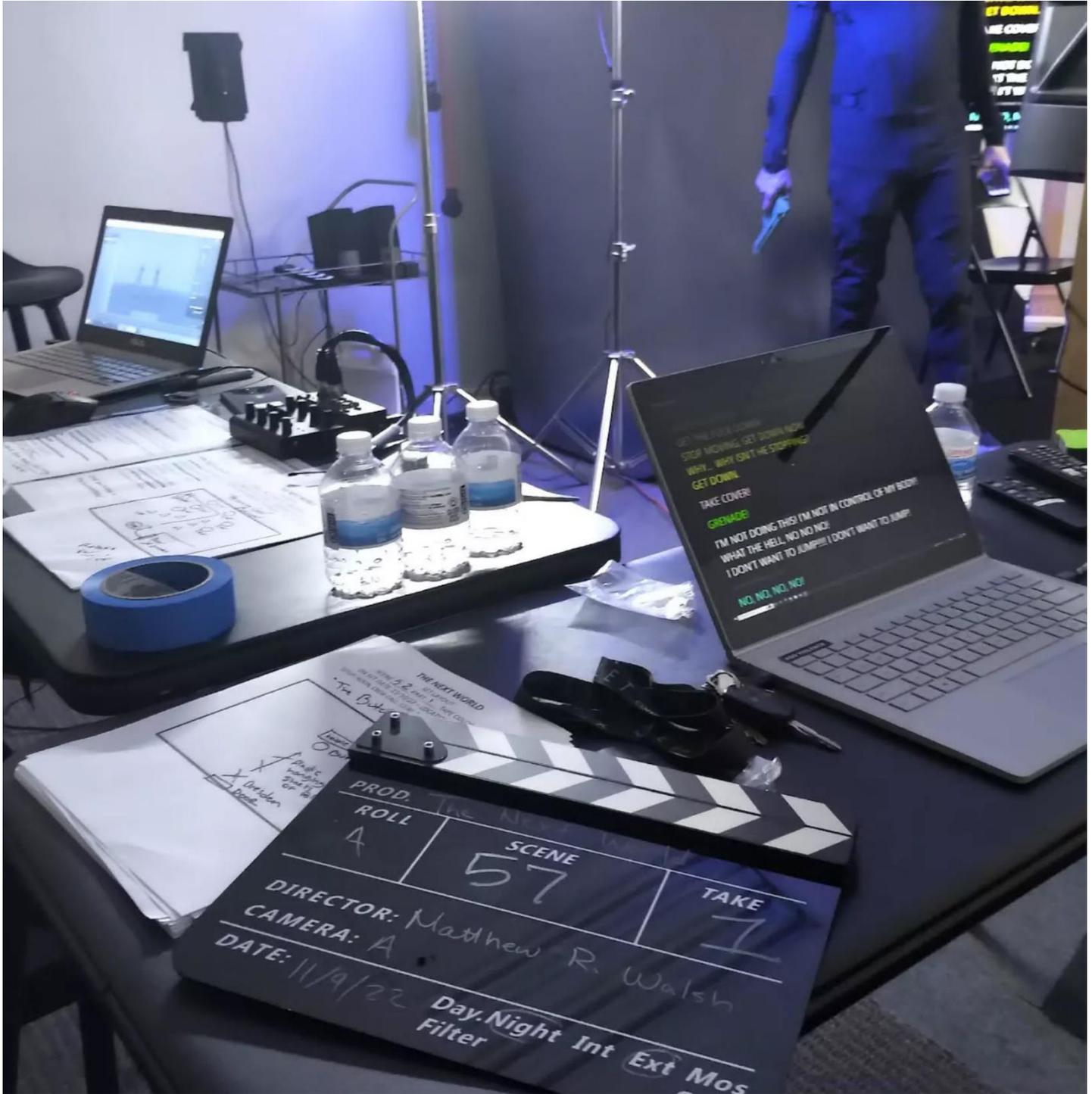
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's on-set production with cast and crew

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's storyboarding
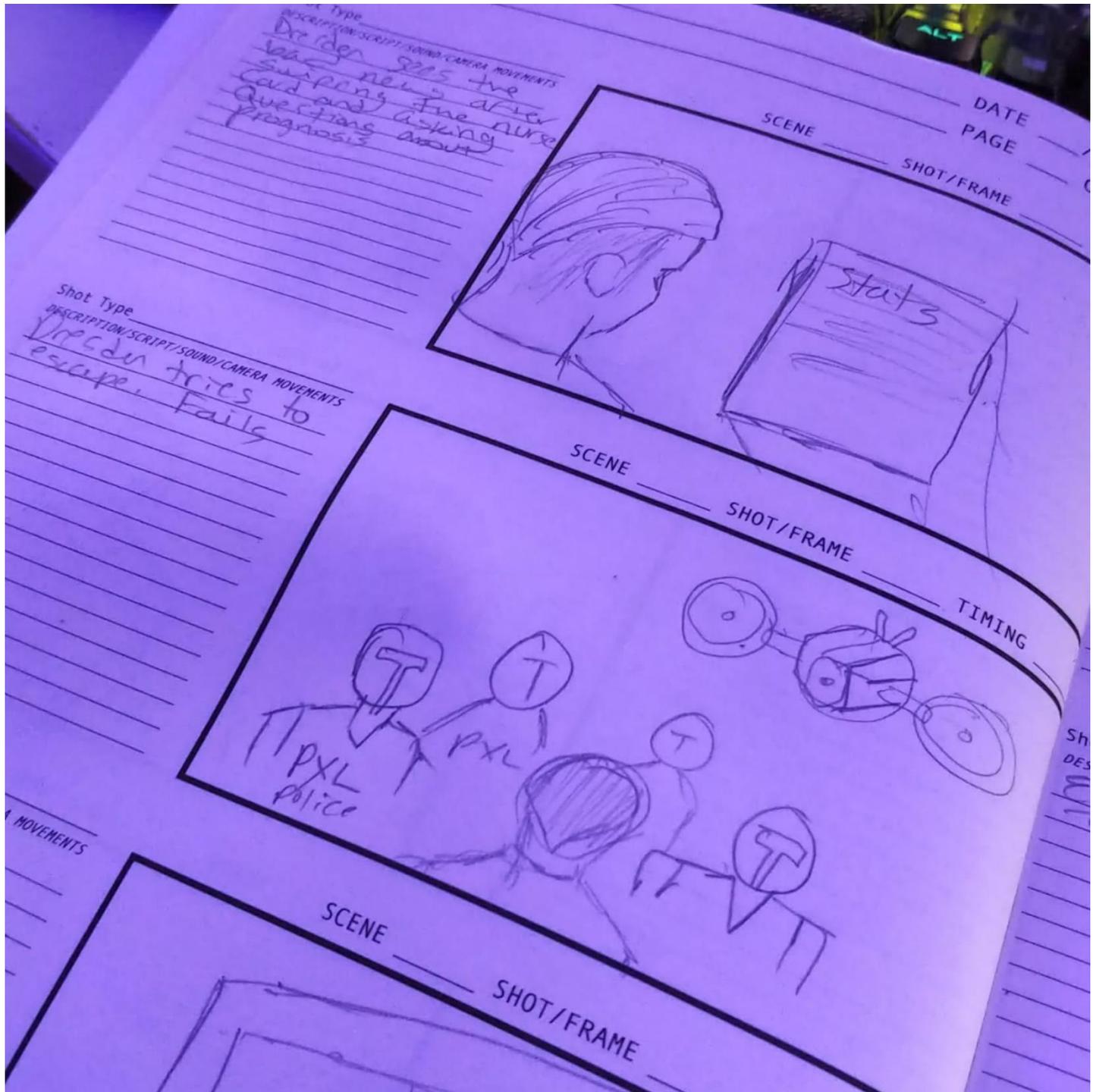
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's 370 page script

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's production set checklists for crew

THE NEXT WORLD
PRODUCTION SET CHECKLIST
ON SET DATE: 11/10/22 – LOCATION: CASTAIC, CA
SETUP: NOON, CREW CALL: 12:30, ROLLING: 1 PM, WRAP: 5 PM

Required Quantity	Confirmed Packed	Description	Requires Charge?	Confirm Full Charge
		Rokoko Smartsuit Pro's	Y	
		Sets of Rokoko Smartgloves	Y	
2		Facial mocap helmets		
2		Akaso 4k facial capture camera		
2		Battery units for Rokoko Suits	Y	
2		Clothing microphone	Y	
2		Ear microphone	Y	
2		Audio transmitter	Y	
2		Audio receiver		
2		USB Charge cables for audio equipment		
2		Batteries for Akaso facial cameras		
2		Chargers for Akaso facial cameras		
4		Wifi Router		
2		100ft CAT6 ethernet cord		
1		Roll of floor tape		
1		Folding tables		
1		Folding set chairs		
2		Wax marker for facial dots		
6		Facial dot chart		
1		Case of prop guns and weapons		
1		Impact mats	Y	
1		Audio Y splitter	Y	
2		Extra CAT6 cables		
1		Power strip		
4		Tripod		
1		Canon DSLR Camera	Y	
1		GoPro Hero 10		
1		Class 10 microsd cards		
1		55" teleprompters		
4		Teleprompter ready color-coded script		
2		Laptops		
1		USB Audio Input Device		
2		Audio mixer		
1		Cell phone chargers		
1		Case of water / refreshments		
?		Lots of sleep and good attitudes		
1		Printed scripts		
1		Blue ink pens		
2		Trash bags		

114

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's on-set actor position and movement diagrams

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff along with Alexis Mincolla (3teeth) in the studio doing table reads prior to recording

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff in the studio with the lead actor in the video game, Cody Derr during emotionally charged lines

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff along with Ron Wasserman in the studio for vocals

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's set production and crew instructions

STAGE / CREW INSTRUCTIONS
THE NEXT WORLD

ORANGE = STAGE HAND
BLUE = MOCAP + SOUND

WHEN 'BACK TO ONE' IS CALLED OUT

1. Double click the teleprompter to load the next scene.
2. Click 'calibrate' in Rokoko and make the actors recalibrate their suits.
   a. The actors must get to starting positions for their scene, when they do: YELL "CREW READY?"
3. If the crew says ready:
   a. Click record in Rokoko
   b. ~~Click record in Audacity~~
   c. ~~Yell "crew 1 audio check"~~ make sure audio is coming in.
   d. ~~Yell "crew 2 audio check"~~ make sure the authors coming in.
4. ~~Press the gray button ONCE on the 2 button~~
5. YELL 'ROLLING'. – QUIET ON SET!!!!
6. Call out and use the clapperboard.
7. Press ENTER to start the teleprompter.

Calibrate /crew ready/ Rolling
wrap

STAGE / CREW INSTRUCTIONS
THE NEXT WORLD

ORANGE = STAGE HAND
BLUE = MOCAP + SOUND

WHEN 'CUT' IS CALLED OUT:

1. Press ESCAPE on the teleprompter to stop it.
2. Click STOP RECORDING in Rokoko
3. ~~Click STOP RECORDING in Audacity~~
4. Press the gray button ONCE on the two button remote
5. Yell 'WRAP'.
6. Save the Rokoko file as "SCENE ___ PART ___ TAKE
7. ~~Save the Audacity file as "SCENE ___ PART ___ TAKE~~
8. ~~Click File – New in Audacity for X on the menu~~
9. Click New Scene in Rokoko so the scene is clear.

Until 'back to one' is called again, crew is free to do anything they need to.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's video game visual examples

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's video game visual examples

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's video game visual quality examples

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's merchandising: character t-shirts
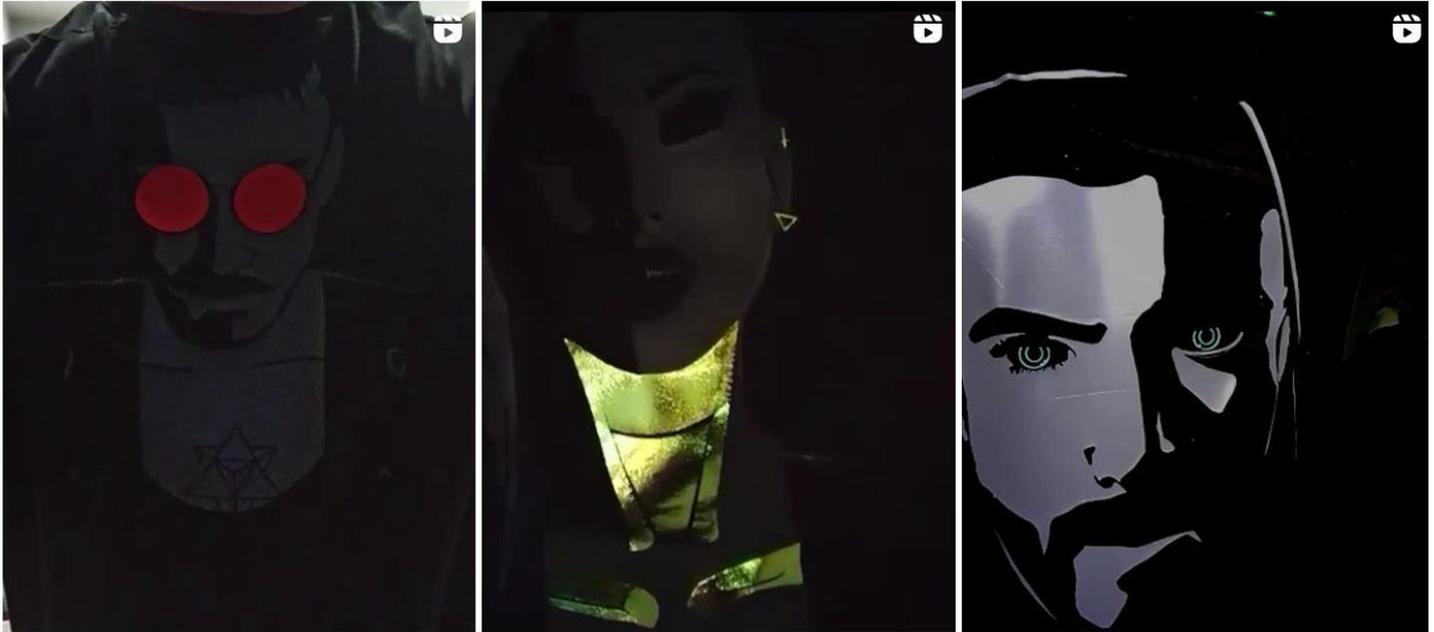
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff directing solo-sessions in the sound studio

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's TV / streaming series pitch deck
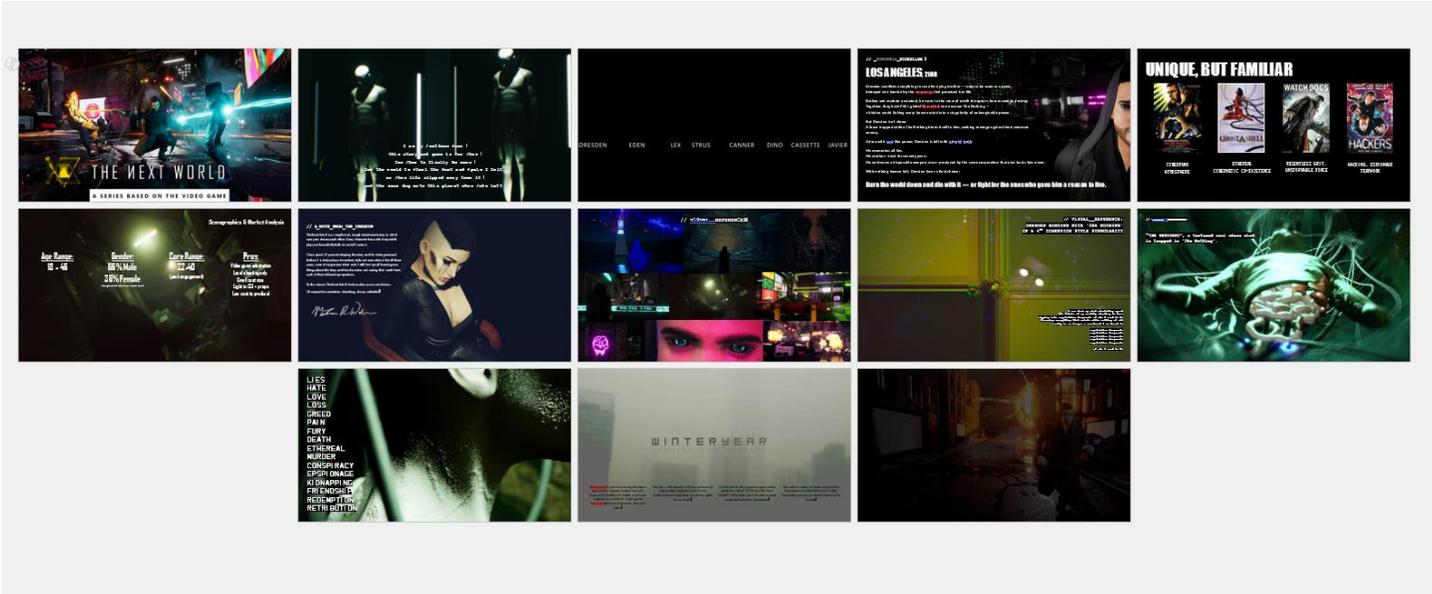
WALSH v ROKOKO ELECTRONICS - EXHIBITS
A portion of the pages from Plaintiff's book.
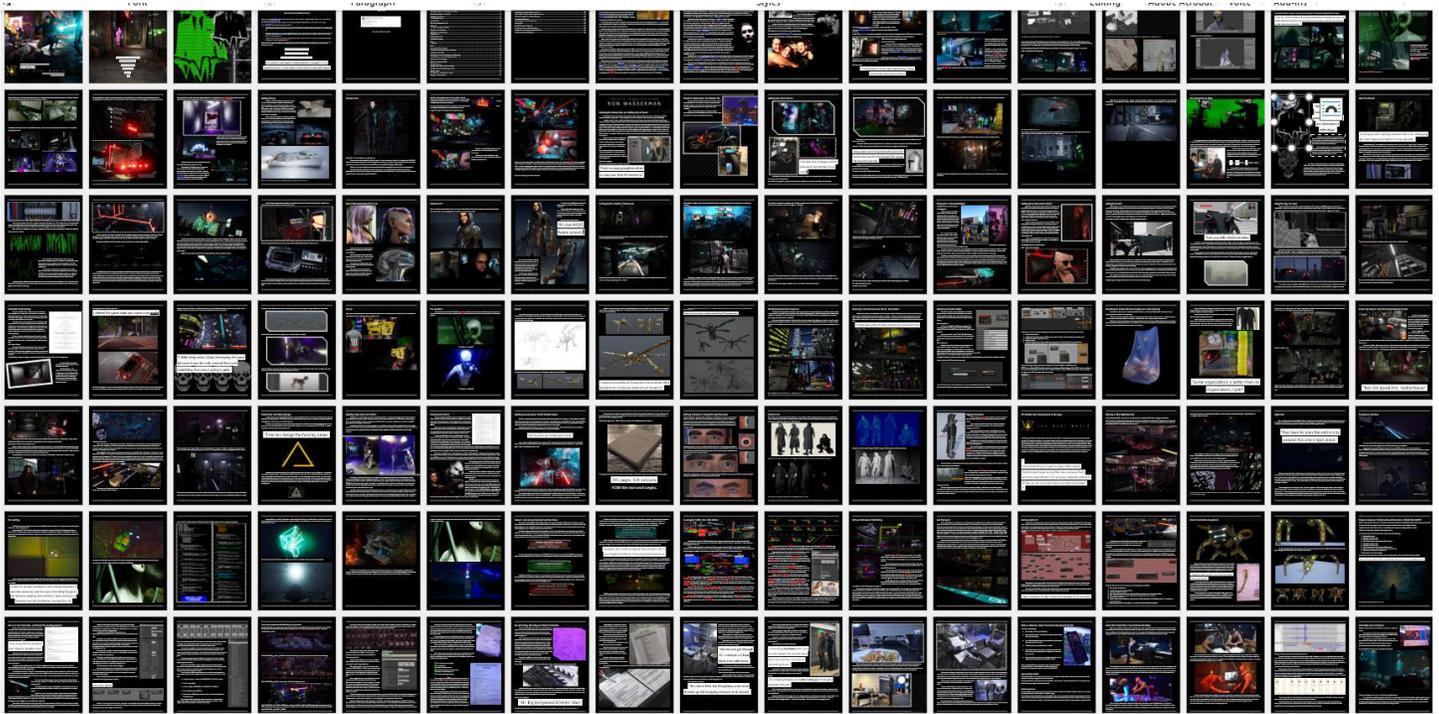
125

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Intentionally left blank

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant states they do not produce or stock parts and they cannot be purchased.

Re: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the below here: 1. ...

MR Matthew R. Walsh <matthew@winteryear.com>
To Rokoko

↩ Reply   ↩ Reply All   → Forward   ⋯

Mon 11/25/2024 12:55 AI

ⓘ If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dan Nikolaison (Rokoko)
Nov 21, 2024, 15:36 GMT+2

Hi Matthew,

I'm afraid we no longer produce or stock the sensors or hub for the Smartsuit Pro I.

Best regards,

Dan Nikolaison
Customer Success Manager

rokoko.com

Follow us on:
Instagram,
Twitter,
LinkedIn,
Facebook, and
TikTok.
Join our community of 3D artists, VFX experts, and game devs on Discord.

Matthew R Walsh
Nov 21, 2024, 05:16 GMT+2

I cannot buy parts either?

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant stating 10/1 the equipment would be EOL'ed

Your Smartsuit Pro I

DN **Dan** Nikolaison <daniel.nikolaison@rokoko.com>
To matthew@winteryear.com

↩ Reply   ↩ Reply All   → Forward   •••

Fri 9/27/2024 10:59 AM

ⓘ You replied to this message on 9/27/2024 11:54 AM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Matthew,

I just wanted to give you one more heads up about the Smartsuit Pro I coming to the end of its product life cycle.
From the 1st of October, your Smartsuit will no longer be supported by Rokoko Studio.

This doesn't necessarily mean that your suit will stop working. But it does mean that future updates for Rokoko Studio will not be tested for compatibility with the Smartsuit Pro I.

The Smartsuit Pro I will continue to work in [Studio Legacy](#).

Please also note that were you to opt for an upgrade to a Smartsuit Pro II, as an original suit owner, you would be able to claim a $500 discount.

If you have any questions about this change, or would like to know more about the upgrade, please don't hesitate to let me know.

Best regards,

Dan Nikolaison
Customer Success Manager

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant stating on 9/30 "officially speaking, the suit is no longer supported", days before the support deadline expired.

Re: Your Smartsuit Pro I

Dan Nikolaison <daniel.nikolaison@rokoko.com>
To matthew@winteryear.com

↩ Reply   ↩ Reply All   → Forward   •••

Mon 9/30/2024 2:16 AM

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Matthew,

It will depend on what is wrong with the suit. If it's something we can easily fix, we will of course offer that service. But officially speaking, the suit is no longer supported.

If you have any other questions at all, just let us know.

Best regards,
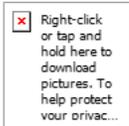
[✗] Right-click
or tap and
hold here to
download
pictures. To
help protect
your privac...

Dan Nikolaison
Customer Success Manager

rokoko.com
Follow us on Instagram, Twitter, LinkedIn, Facebook, TikTok and Discord.

On Fri, Sep 27, 2024 at 8:54 PM <matthew@winteryear.com> wrote:

> I was sending my suit in for repair, does that mean after October you wont fix them anymore?

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Intentionally left blank

WALSH v ROKOKO ELECTRONICS - EXHIBITS
One of the many social media promotions/tagging that Plaintiff performed to benefit Defendant

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Intentionally left blank
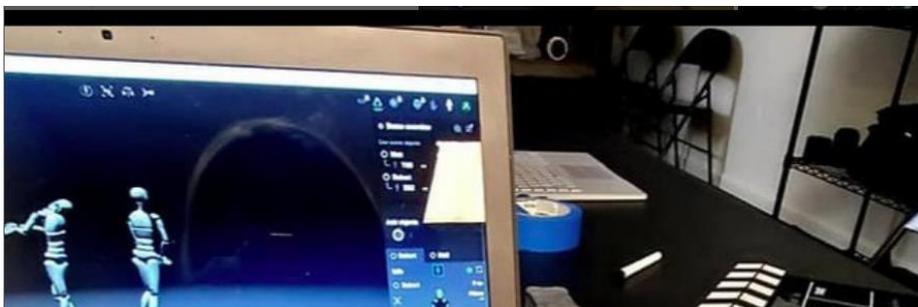
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Re: Smart glove defect

RC   Rokoko Customer Success <customersuccess@rokoko.com>
To matthew@winteryear.com

↩ Reply   ↩ Reply All   → Forward   ⋯

Wed 9/22/2021 4:16 AM

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Matthew,

I'm sorry to hear about your situation!

Please share with me a picture of the faulty Smartglove, and your order number, and I will make sure your case is being looked into!

Kind regards,

[x] Right-click or tap and hold here to download pictures. To help protect your privac...
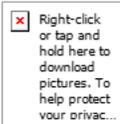
Madalina Constantinescu
Customer Success Specialist
Rokoko.com

Check us out on Facebook, Instagram and Twitter

On Wed, 22 Sept 2021 at 13:12, Rokoko <hi@rokoko.com> wrote:

---------- Forwarded message ---------
From: WINTERYEAR Studios | Los Angeles <matthew@winteryear.com>
Date: Sunday, 19 September 2021, 23:48:59 +0200
Subject: Smart glove defect
To: hi@rokoko.com

I went to put my smartglove on today and the material has pulled out from around the sensor. It's only the second time i've worn them.

What can I do?

Thanks,
Matthew R. Walsh

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Showing literal link between Rokoko Care and Coco

HACKER TARGET

SCANNERS ▾   TOOLS ▾   RESEARCH ▾   ASSESSMENTS ▾   ABOUT ▾   ✉

Review the HTTP Headers from a web server with this quick check.   Valid Inpu

www.rokokocare.com

☐ I'm not a robot   reCAPTCHA
                                  Privacy - Terms

Remove limits & captcha with membership

Get HTTP Headers ▶

HTTP/1.1 301 Moved Permanently
Server: nginx/1.18.0 (Ubuntu)
Date: Mon, 05 May 2025 17:46:41 GMT
Content-Type: text/html
Content-Length: 178
Connection: keep-alive
Location: https://www.rokokocare.com/

HTTP/1.1 301 Moved Permanently
Server: nginx/1.18.0 (Ubuntu)
Date: Mon, 05 May 2025 17:46:41 GMT
Content-Type: text/html
Content-Length: 178
Connection: keep-alive
Location: https://cococare.io/

HTTP/1.1 308 Permanent Redirect
Alt-Svc: h3=":443"; ma=2592000
Cache-Control: public, max-age=0, must-revalidate

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff asserting SONG-BEVERLY

RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the below here: 1. ...

M   matthew@winteryear.com
To 'Rokoko'

↩ Reply   ↩ Reply All   → Forward   ···

Thu 11/21/2024 11:29 PM

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

I just seen the price on the website, unfortunately that is outside our budget. This second suit has only been used a handful of times so It's very unfortunate it has failed.

Respectfully, in California we have consumer protection laws under the Right to Repair Act which requires manufacturers of electronic products made available in California after July 1, 2021, to provide access to parts, tools, and documentation for repairs for a period of seven years from the last date of manufacture if the product's price exceeds $100. Based on my understanding, the Smartsuit Pro was manufactured until 2022, making SmartSuit 1 sold in California beyond the effective date of this legislation. We have a government branch that handles enforcement of these laws for our citizens from both domestic and foreign companies, but I would very much prefer, if possible to simply deal with you directly. I invested a lot of money in your products and have been an avid outspoken supporter of your company.

Therefore, I kindly request the necessary repair support to maintain functionality of my suit as required by law. I value Rokoko's innovative contributions and trust that the company will honor its obligations under California regulations.

Please let me know how we can proceed with securing the parts or documentation I need. I am happy to provide further details about my purchase or discuss this matter further if needed.

Thank you for your time and understanding. I look forward to your response.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

FW: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the below here: 1. ...

M matthew@winteryear.com
To 'Rokoko'

↩ Reply   ↩ Reply All   → Forward   ⋯

Mon 12/23/2024 10:41 PM

I know it's the holidays but I'm still trying to get this resolved.

"This legislation applies to products manufactured and sold in California after July 1, 2021."

Correct. Smartsuit 2 didn't come out until 2022. https://www.rokoko.com/insights/rokoko-launches-smartsuit-pro-ii-an-even-better-indie-mocap-suit

During that time, Smartsuit 1 was still sold https://web.archive.org/web/20210729120730/https://www.rokoko.com/, https://web.archive.org/web/20210811213004/https://www.rokoko.com/, https://web.archive.org/web/20210815045048/https://www.rokoko.com//

This makes that product fully eligible for protections under the right to repair laws. I have to assume someone who bought a Smartsuit 1 in 2021 would not have been turned away in 2022 or 2023 for parts/service just because you guys are selling a newer model. That's where my difficulty lies here. I invested time and money into your products, of which my gloves fell apart almost immediately (the stitching around the modules unraveled but it still worked) and I had consistent suit issues also since day 1, which is all recorded on BTS video. I could always work around the issues, but to get to a point where I find myself not only having gone through a lot of frustration and effort, but then to find out once it stops working my investment of time and money is just null, doesn't feel right, which is why these laws exist.

California Civil Code § 1793.03:
Section (b): "**Every manufacturer** making an express warranty with respect to an electronic or appliance product described in subdivision (h), (i), (j), or (k) of Section 9801 of the Business and Professions Code, with a wholesale price to the retailer of one hundred dollars ($100) or more, **shall make available to service and repair facilities** sufficient service literature **and functional parts** to effect the repair of a product **for at least seven years after the date a product <u>model</u> or <u>type</u> was manufactured**, regardless of whether the seven-year period exceeds the warranty period for the product."

CA Civil Code § 1793.2
§ 1793.2(d): If a manufacturer or its representatives cannot repair the product after a reasonable number of attempts, the manufacturer must either:
   A) Replace the product, or B) Refund the purchase price (minus usage costs).

In the end, all I want is a product that I can rely on and when it breaks the manufacturer doesn't just say "oh well, too bad for you, no repairs ever, throw it in the garbage, it's worm food, we don't care."

To take a step back and work this out, you said you'd work together pricing that would be comparable to a repair. Lets take that conversational avenue and discuss that. My address is still 28435 Ascent Way, Santa Clarita, CA 91350.

Thank you and Merry Christmas.

From: Dan Nikolaison (Rokoko) <support@rokoko.com>

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Proof of Defendant using the product(s) to generate intellectual property

WALSH v ROKOKO ELECTRONICS - EXHIBITS

138

rokoko.com/pricing

ROKOKO

Capture Tools ⌄   Software ⌄   Why Rokoko ⌄   Community ⌄   Resources ⌄

Get in touch   Book a demo

Starter
Get familiar with Studio

$0

free forever

Try it out for free

What's included:

— View & record Smartsuit Pro II & Smartgloves mocap

— Rokoko Vision AI mocap for recordings up to 15 seconds

— Access clean up filters

— Export to .FBX

— Unlimited cloud asset storage

Plus
Access live streaming

$20/m

annual commitment

Buy Plus

All Starter features, plus:

— Live stream to Unreal, Blender, Maya etc.

— Rokoko Vision AI mocap, with unlimited recording length

— Import and retarget custom characters

— Advanced export options (.BVH, custom FPS, skeleton presets)

— Chat & email support: 48h first response time (business days)

Includes Face Capture

Pro
Access all features

$50/m

annual commitment

Buy Pro

All Plus features, plus:

— Face Capture

— Advanced command API

— 21 days of offline use

— UDP trigger messages

— Export to .CSV format

— Designated Customer Success Manager

Enterprise
Access tailored solutions

custom pricing

Contact us

All Pro features, plus custom services

If you have needs that we don't cover in our plans, please don't hesitate to reach out.

139

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff shows here, he already has a video game out for sale for multiple and major platforms. Releasing a game someday isn't a dream, it's a pattern of action.
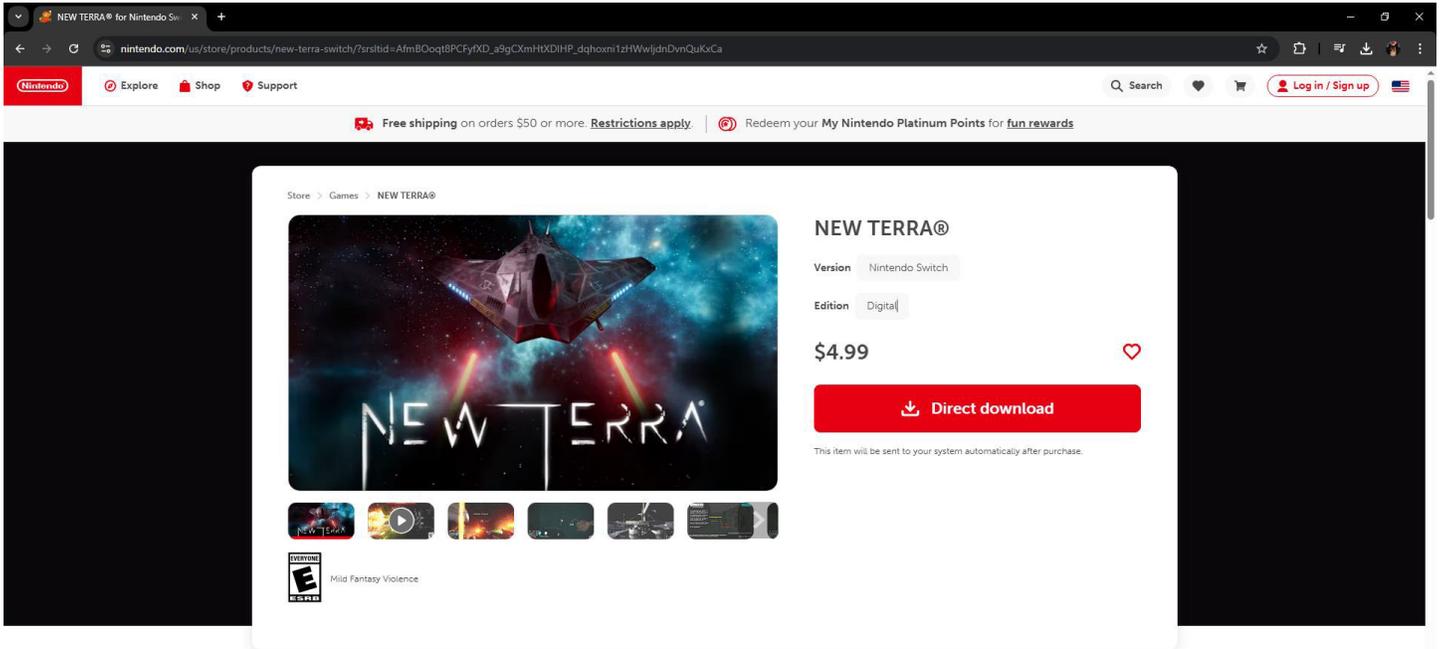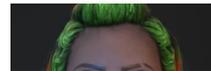
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's video game trademark

United States of America
United States Patent and Trademark Office

THE NEXT WORLD

Reg. No. 6,352,842

Registered May 18, 2021

Int. Cl.: 9

Trademark

Principal Register

Walsh, Matthew R (UNITED STATES INDIVIDUAL)
28435 Ascent Way
19197 Golden Valley Rd #333
Santa Clarita, CALIFORNIA 91387

CLASS 9: Recorded computer game programs; Downloadable computer game programs; Downloadable image files containing artwork, text, audio, video, games and Internet Web links relating to sporting and cultural activities; Headsets for virtual reality games; High performance computer hardware with specialized features for enhanced game playing ability; Music recordings sold as a kit with a mask; Musical recordings; Musical video recordings; Audio and video recordings featuring music and artistic performances; Cinematographic films featuring science fiction, drama, action, cyberpunk; Downloadable films and television programs featuring science fiction, drama, action, cyberpunk provided via a video-on-demand service; Downloadable electronic sheet music; Downloadable ring tones, graphics and music via a global computer network and wireless devices; Motion picture films and films for television featuring children's entertainment; Visual recordings and audiovisual recordings featuring music and animation

FIRST USE 7-14-2016; IN COMMERCE 7-14-2016

THE MARK CONSISTS OF STANDARD CHARACTERS WITHOUT CLAIM TO ANY PARTICULAR FONT STYLE, SIZE OR COLOR

SER. NO. 90-162,046, FILED 09-06-2020

Performing the Functions and Duties of the
Under Secretary of Commerce for Intellectual Property and
Director of the United States Patent and Trademark Office

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Metadata stored inside the Rokoko animation file that Defendant takes, strips out and resells. This data includes unique identifiers, authors name, equipment used, etc.

142

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Additional metadata at the end of the file

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant admits in writing that the two vehicles are one.

M matthew@winteryear.com
To 'Mikkel Lucas Overby'

↩ Reply   ↩ Reply All   → Forward   •••

Mon 5/5/2025 9:58 AM

ⓘ This message was sent with High importance.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Matthew

Thank you for sharing the complaint. We have read it in full and want to share our initial response - we can come back with more details later. Generally, we see that it relies on a number of misunderstandings and misinterpretations of observations, which we are able to easily clarify and explain. We believe both parties will benefit from us doing this, as it will save us all a lot of time and effort.

A few non-exhaustive, short but important comments:

- **We have never misappropriated yours, of any other users, intellectual property.** We have always been transparent in how we use and treat user motion data through our Terms of Use. We continued this path earlier this year, when we made and communicated an update to these. Still, to date, no commercial licensing of any user motion data has been done. Also, no user data has to date been used for any of our products. This is easily verifiable.
- **Formation of "Coco Care" is not to shield liability in any way.** "Care" evolved as a research project in Rokoko. It was run by a dedicated team and had nothing to do with the motion data generated by the creators using our tools. When the project matured, it was spun off as a separate legal entity along with the tech that the Care team had developed. Today, it has no affiliation with Rokoko and we therefore also required that they changed the company name to avoid confusion. All parties involved from including the team, legal counsel and accountants will confirm this.
- **We do not make fraudulent representations.** We do have inventory with a third party logistics provider (however, we are handling the more complex repair cases from our main office, which is why the repair case shipping refers to this location), we do have offices (and the Copenhagen office is not in a basement, but over the 4 floors in the building behind the basement), we do not have fraudulent financial statements (our reports are audited annually by KPMG, who can support that). What we can admit to, which 95% of early stage tech companies can as well, is to historically have been overly optimistic about our growth projections for the future, which we see that you have also found in an old pitch deck.

Regarding the financial numbers you mention, please also keep in mind that our reporting numbers are in DKK, not in USD. That is a major difference! We are a small company that has been operating with a deficit since we started, while constantly working to convince our investors that it is worth investing in helping and growing the small and medium sized content creators. This, we believe, has been to the benefit of creators that have been able to get affordable motion capture tools, which most have been very satisfied with and a small percentage have returned and received full refunds for. No dividends, bonuses og high salaries have ever been paid out to management or the board. Again, easily verifiable.

Overall, you clearly seem have the wrong picture of who we are and what company we have worked hard to build. We would never engage in those types of behaviours you describe. We do, however, understand your frustration around your repair case, and that our products have not worked as you wanted them to. That we are sorry for and want to resolve as it has always been and remains our focus to help creators realize their projects and visions. We therefore offer you the following:

- A full repair of all your malfunctioning products purchases with us, or
- A full product return and financial refund for all you purchases, or
- A full replacement of all your purchases with newer versions of the products.

Our objective is to resolve this case and let both you and us focus on what we do best: create good content and create good tools for content creation.

--

[x] Right-click or tap and hold here to download pictures. To

COCO CARE APS, COPENHAGEN, DENMARK

🖨 dossier   👀 Watch

NAME
Coco Care ApS

ID
Cvrcom CVR 44483637
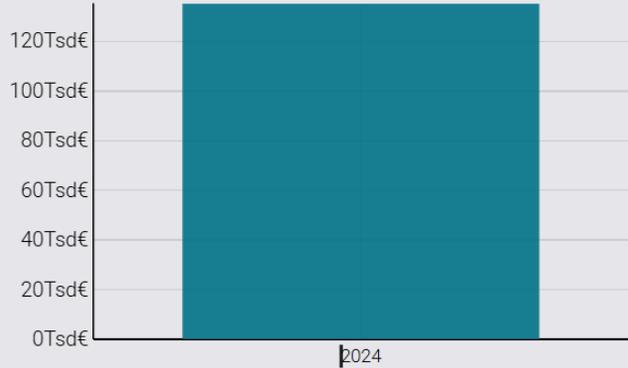
EUID DKCVR.44483637

ADDRESS
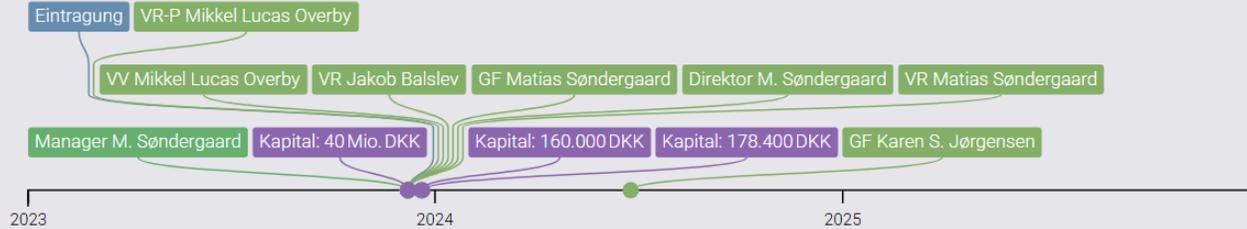**Sankt Gertruds Stræde 10, DK-1129 København**

OBJECT
62.01 Programming activities

The purpose of the company is to develop and deliver products and services in the field of health technology and, at the discretion of the Board of Directors, related businesses.
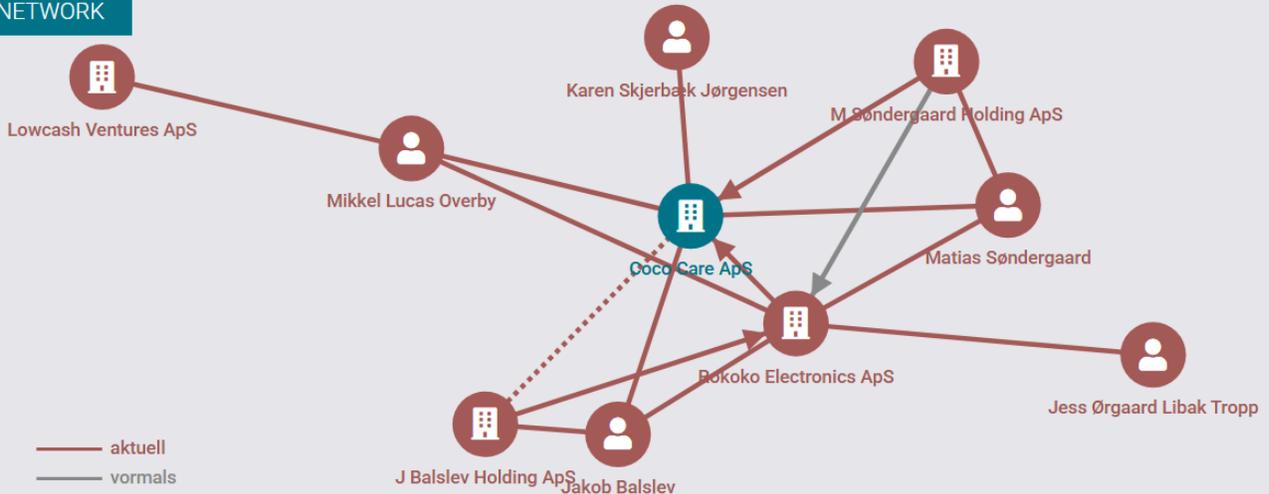
FINANCIAL SUPPORT   PROFIT   EMPLOYEES

120Tsd€	
100Tsd€	
80Tsd€	
60Tsd€	
40Tsd€	
20Tsd€	
0Tsd€	2024

HISTORY

Eintragung   VR-P Mikkel Lucas Overby

VV Mikkel Lucas Overby   VR Jakob Balslev   GF Matias Søndergaard   Direktor M. Søndergaard   VR Matias Søndergaard

Manager M. Søndergaard   Kapital: 40 Mio. DKK   Kapital: 160.000 DKK   Kapital: 178.400 DKK   GF Karen S. Jørgensen

2023   2024   2025

NETWORK

Lowcash Ventures ApS

Karen Skjerbæk Jørgensen

M. Søndergaard Holding ApS

Mikkel Lucas Overby

Coco Care ApS

Matias Søndergaard

Rokoko Electronics ApS

Jess Ørgaard Libak Tropp

J Balslev Holding ApS   Jakob Balslev

— aktuell
— vormals

Investigative journalism

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko Care
0 followers

Follow

Rokoko Care kombinerer innovativ digital teknologi, forskning, best practice og mange års erfaringer fra sundhedssektoren i én samlet løsning. Vi vil med afsæt i den nyeste teknologi og forskning på området, skabe en digital platform, der kan være med til at løse nogle af de enorme udfordringer, so... **Read more**

Industries	Headquarters	Employees	Links
Health Care, Health Data +2	Copenhagen, Denmark	1-10	

✓ This is an unverified company page

Org chart

Matias Søndergaard
CEO
3 ⌃

Matias Søndergaard   Collapse ⌃

Jakob Fisker
Head Of Product & Co-founder
1 ⌄

Mikkel Lucas Overby
Chairman Of The Board & Investor
0 ⌄

Teams

This company has no teams yet

Offices

WALSH v ROKOKO ELECTRONICS - EXHIBITS

in   🔍 Search   🏠   👥   💼   💬 10   🔔 9
                                                  Home   My Network   Jobs   Messaging   Notifications

✳ Coco Care

Home   About   Posts   Jobs   **People**

Show more ⌄

People you may know

LinkedIn Member
Implementation Consultant at Coco Care, Msc. Health Science,..

LinkedIn Member
Designer, engineer, co-founder & CEO at Line Systems

LinkedIn Member
CEO & co-founder at Coco Care

LinkedIn Member
COO & CFO I Entrepreneur I Investor I PhD

LinkedIn Member
Senior Backend Developer @ Rokoko Care | Azure Developer...

LinkedIn Member
Head Of Product & Co-founder @ Coco Care | Health tech |...

LinkedIn Member
Projektleder

LinkedIn Member
CCO & Vice President Digital Health Trifork

LinkedIn Member
PhD | Principal @ Devoteam | Digital Health, Strategy, IT and ...

WALSH v ROKOKO ELECTRONICS - EXHIBITS

in   🔍 Search   Home   My Network   Jobs   Messaging   Notification

rokoko.com

O ROKOKO
Making motion into magic

Mikkel Lucas Overby 🛡 He/Him   ROKOKO **Rokoko**
COO & CFO I Entrepreneur I Investor I PhD
Copenhagen, Capital Region of Denmark, Denmark · **Contact info**   INSEAD **INSEAD**
500+ connections

[+ **Connect**]   [**Message**]   [**More**]

About

I am an entrepreneur and angel investor.

My focus is on strategy, finance and operations in early stage companies. I have co-founded and headed games-,
simulations- and robotics companies including Rokoko, Shape Robotics, Sentio Simulations and Serious Games ...see more

💎 **Top skills**   →
   Start-ups • Strategy • Angel Investing • Managerial Finance • Revenue & Profit Growth

Activity
2,062 followers

[**Posts**]   [**Comments**]

Mikkel Lucas Overby reposted this • 2mo

It's always exciting to see technologies opening up for new ways of learning and I've been really impressed with what a bit
of time with **Superfluent** did to my high-school-French language skills. This is one of the reasons I'm now an ...show more

   Yet another language learning app?
   superfluent.app

😊😍🤝 25   4 comments

Mikkel Lucas Overby reposted this • 6mo

Motion capture for sports - anywhere 💫

😊🤝 28   2 comments

Mikkel Lucas Overby posted this • 8mo

in   Q Search   Home   My Network   Jobs   Messaging   Notifications   Me ▾

Winteryear Studios...

Santa Clarita, California

＋ Experience

Learn new skills with Premium
🟡 Try Premium for $0

Connections
Grow your network

Mikkel Lucas Overby • 3rd+   ＋ Follow   •••
COO & CFO I Entrepreneur I Investor I PhD
1yr • Edited • 🌐

📢 **#rokokocare** is using "motion capture magic" to address one of the major healthcare challenges we face on a macro level

Coco Care   ＋ Follow
1,396 followers
1yr • Edited • 🌐

Danish Industry bringer denne artikel, som et godt eksempel på offentligt-privat samarbejde og vores arbejde i og med **Hørsholm Kommune**.
Niklas Grundt Hansen, udviklingsterapeut i Hørsholm kommune deler nogle gode pointer om værdien ved at anvende **Coco Care** i klinikken.

Hvis du gerne vil høre mere om mulighederne med **Coco Care** i din kommune, så ræk ud til os her på LinkedIn.

https://lnkd.in/gNYiFE3f

#fysioterapi #rokokocare

Show translation

Digital fysioterapeut gør genoptræning i eget hjem nemt for borgerne - DI
danskindustri.dk

👍💚❤ 40

Reactions

                                                          +32

👍 Like   💬 Comment   🔄 Repost   ➤ Send

Add a comment...   😊 🖼

149

WALSH v ROKOKO ELECTRONICS - EXHIBITS

paqle   Søk i Paqle

BESTIL DEMO

NY ADRESSE

c/o Erhvervsstyrelsen, Dahlerups Pakhus
Langelinie Allé 17
2100 København Ø

12. desember 2023

Endring i eierkretsen
Coco Care ApS

Matias Søndergaard registrert som reell eier av Coco Care ApS.

FRA	TIL
–	**69%**

7. desember 2023

Stiftelse
Coco Care ApS

Coco Care ApS stiftes i bransjen computerprogrammering.

ADRESSE

Sankt Gertruds Stræde 10
1129 København K

PERSONER

Matias Søndergaard
Direktør, styremedlem

Jakob Balslev
Styremedlem

Mikkel Lucas Overby
Styreleder

WALSH v ROKOKO ELECTRONICS - EXHIBITS

---

paqle

Søk i Paqle

Bli bruker | Logg inn

MIN SIDE   POLITIKK

MO

Mikkel Lucas Overby
LOWCASH VENTURES ApS

3
Roller

FØLG

KORT FORTALT

Mikkel Lucas Overby har været i direktionen for LOWCASH VENTURES ApS siden 2011 og er desuden direktør i ROKOKO ELECTRONICS APS.

ARBEIDSERFARING

- 2011-nå · Direktør
  LOWCASH VENTURES ApS

- 2023-nå · Direktør
  ROKOKO ELECTRONICS APS

- 2016-2017 · Direktør
  Inference Labs IVS ⚠

- 2011-2015 · Direktør
  SERIOUS GAMES INTERACTIVE ApS

- 2015-2015 · Adm. direktør
  SENTIO Simulations ApS

- 2011-2015 · Direktør
  UPSIDEDOWNGAMES ApS ⚠

TILLITSVERV

- 2023-nå · Bestyrelsesformand
  Coco Care ApS

- 2019-2022 · Bestyrelsesmedlem
  ROKOKO ELECTRONICS APS

Paqle data

---

31. desember 2024

Ny bransje: Virksomhedsrådgivning og andre rådgivningsaktiviteter
LOWCASH VENTURES ApS

Tidligere bransje: Virksomhedsrådgivning og anden rådgivning om driftsledelse. **Mikkel Lucas Overby** er medlem af ledelsen.

SE MERE ›

12. desember 2024

Underskudd på DKK 115.660
LOWCASH VENTURES ApS

LOWCASH VENTURES ApS offentliggjør regnskap for perioden 1. juli 2023 til 30. juni. **Mikkel Lucas Overby** er medlem af ledelsen.

SE MERE ›

3. november 2024

Endring i eierkretsen
SENTIO Simulations ApS

Mikkel Lucas Overby er ikke lenger registrert som reell eier av SENTIO Simulations ApS.

SE MERE ›

29. september 2024

Stefano Koenig Corazza forlater styret
ROKOKO ELECTRONICS APS

Stefano Koenig Corazza forlater styret for ROKOKO ELECTRONICS APS etter en periode på 2 år. **Mikkel Lucas Overby** er medlem af ledelsen.

SE MERE ›

11. juli 2024

Underskudd på DKK 14 mio.
ROKOKO ELECTRONICS APS

ROLLER   Balance

ROKOKO ELECTRONICS APS
Direktør   DKK 106 mio

Coco Care ApS
Bestyrelsesformand   DKK 5,2 mio

LOWCASH VENTURES ApS
Direktør   DKK 4,1 mio

RELASJONER

SE **Simon Egenfeldt-Nielsen**
    Direktør, SEN INVEST ApS

U S S +1   2008 - 2024 ⌄

AR **Alex Vendelbo Ringgaard**
    3 felles virksomheter

S S S   2008 - 2024 ⌄

MS **Matias Søndergaard**
    Adm. direktør, M
    SØNDERGAARD HOLDING ApS

C R   2019 - nå ⌄

JB **Jakob Balslev**
    J BALSLEV HOLDING ApS

C R   2019 - nå ⌄

WALSH v ROKOKO ELECTRONICS - EXHIBITS

paqle   Søk i Paqle   🔍   Bli bruker | Logg inn   ☰

2016-2017 · Direktør
Inference Labs IVS ⚠

2011-2015 · Direktør
SERIOUS GAMES INTERACTIVE ApS

2015-2015 · Adm. direktør
SENTIO Simulations ApS

2011-2015 · Direktør
UPSIDEDOWNGAMES ApS ⚠

TILLITSVERV

2023-nå · Bestyrelsesformand
Coco Care ApS

2019-2022 · Bestyrelsesmedlem
ROKOKO ELECTRONICS APS

Paqle data

Paqle kan vise nyheter om personer og virksomheter direkte i ditt CRM-system.

BESTIL DEMO

Mikkel Lucas Overby er medlem af ledelsen.

SE MERE >

3. november 2024

Endring i eierkretsen
SENTIO Simulations ApS

Mikkel Lucas Overby er ikke lenger registrert som reell eier av SENTIO Simulations ApS.

SE MERE >

29. september 2024

Stefano Koenig Corazza forlater styret
ROKOKO ELECTRONICS APS

Stefano Koenig Corazza forlater styret for ROKOKO ELECTRONICS APS etter en periode på 2 år. **Mikkel Lucas Overby** er medlem af ledelsen.

SE MERE >

11. juli 2024

Underskudd på DKK 14 mio.
ROKOKO ELECTRONICS APS

ROKOKO ELECTRONICS APS offentliggjør regnskap for perioden 1. januar 2023 til 31. desember 2023. **Mikkel Lucas Overby** er medlem af ledelsen.

SE MERE >

24. juni 2024

Karen Skjerbæk Jørgensen blir med i styret
Coco Care ApS

Karen Skjerbæk Jørgensen erstatter Jakob Balslev i styret for Coco Care ApS etter en periode på 7 måneder. **Mikkel Lucas Overby** er fortsatt styreleder.

SE MERE >

30. mai 2024

Endring i eierkretsen
Coco Care ApS

Matias Søndergaard reduserer sitt reelle eierskap av Coco Care ApS. **Mikkel Lucas Overby** er styreleder.

SE MERE >

SE Simon Egenfeldt-Nielsen
Direktør, SEN INVEST ApS

U S S +1   2008 - 2024 ⌄

AR Alex Vendelbo Ringgaard
3 felles virksomheter

S S S   2008 - 2024 ⌄

MS Matias Søndergaard
Adm. direktør, M SØNDERGAARD HOLDING ApS

C R   2019 - nå ⌄

JB Jakob Balslev
J BALSLEV HOLDING ApS

C R   2019 - nå ⌄

KJ Karen Skjerbæk Jørgensen
VISIKON ApS

C   2024 - nå ⌄

SE ALLE 16 ⌄

WALSH v ROKOKO ELECTRONICS - EXHIBITS

periode på 7 måneder. **Mikkel Lucas Overby** er fortsatt styreleder.

SE MERE ›

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30. mai 2024

Endring i eierkretsen
Coco Care ApS

Matias Søndergaard reduserer sitt reelle eierskap av Coco Care ApS. **Mikkel Lucas Overby** er styreleder.

SE MERE ›

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22. mai 2024

Underskudd på DKK 172.752
Coco Care ApS

Coco Care ApS offentliggjør regnskap for perioden 1. desember 2023 til 31. desember 2023. **Mikkel Lucas Overby** er styreleder.

SE MERE ›

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22. mai 2024

Nye navn i ledelsen
SENTIO Simulations ApS

2 nye personer i ledelsen for SENTIO Simulations ApS. **Mikkel Lucas Overby** eier 3,72% av virksomheten.

SE MERE ›

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26. april 2024

Adresseendring
Coco Care ApS

Coco Care ApS flytter fra København Ø til København K. **Mikkel Lucas Overby** er styreleder.

SE MERE ›

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21. april 2024

Adresseendring
Coco Care ApS

Coco Care ApS flytter fra København K til København Ø. **Mikkel Lucas Overby** er styreleder.

SE MERE ›

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12. desember 2023

Endring i eierkretsen
Coco Care ApS

Matias Søndergaard registrert som reell eier av Coco Care ApS. **Mikkel Lucas Overby** er styreleder.

SE MERE ›

g-programmering/H16E84I0C2C

proff™ | Q Coco Care ApS | **Søg** | Vælg branche ⌄ | **Segmentering**   **Sammen**

| Oversigt | Regnskab | Nøgletal | Roller | Organisation |

Nøgletal ⌄

Beregning

LIKVIDITET	AFKASTNING	SOLIDITET
Meget god 36.148,5 %	Ikke tilfredsst. -3,3 %	Meget god 88,8 %

Vis alle nøgletal →

Proff API

Proff API leverer virksomhedsinformation fra vores databaser, direkte til dine IT-systemer og du har fortsat fuld kontrol over brugeroplevelsen.

Læs mere om Proff API

Kilde: Risika, CVR/Virk

Kontaktinformation

Adresse	Sankt Gertruds Stræde 10, 1129 København K
Postadresse	Sankt Gertruds Stræde 10, 1129 København K

Officiel virksomhedsinformation

Juridisk navn	Coco Care ApS
CVR-nr	44483637
CVRP-nr	1029902980
Startdato	08.12.2023
Selskabsform	Produktionsenhed
Antal ansatte	2
NACE-branche	621000 Computerprogrammering
Virksomhed	Coco Care ApS

Adresse	Sankt Gertruds Stræde 10, 1129 København K
Postadresse	Sankt Gertruds Stræde 10, 1129 København K

Kilde: CVR/Virk

Ledelse/Administration

Viser information for virksomhed

Direktør	Matias Søndergaard
Bestyrelsesformand	Mikkel Lucas Overby

Kilde: CVR/Virk

Vis alle roller →

JUNE 12, 2024   **PARTNERSHIPS**

Trifork invests in Rokoko Care to advance AI-based physiotherapy

Trifork invests in Rokoko Care to advance AI-based physiotherapy

Copenhagen, 12 June 2024 – Trifork and Rokoko Care enter into a strategic partnership to offer digital physiotherapy treatment in patients' own home. With this strategic partnership and an investment that gives Trifork 22% ownership of Rokoko Care, both companies will work towards a shared vision of improving healthcare and quality of life through advanced technology.

This partnership furthers Trifork's and Rokoko Care's mission to address critical societal challenges with innovative solutions on both national and international levels. Trifork's over 20 years of experience in health IT, combined with Rokoko Care's pioneering computer vision technology—which tracks users' movements in real time via their phone cameras—ensures that Rokoko Care's digital physiotherapy platform can be accessible to everyone in need.

Karen Skjerbæk Jørgensen, CCO for Trifork Digital Health, states:
"With an aging population and increasing demands on a strained healthcare system, there is an urgent need for digital home treatment solutions. Rokoko Care's platform complements Trifork's portfolio of health solutions, which support home-based treatment and the entire patient journey. A significant technical advantage is that Rokoko Care's computer vision technology operates on citizens' own devices."

For over two decades, Trifork has developed and implemented innovative digital health solutions in Denmark, including the Shared Medication Record, the My Doctor app, and the Telma solution. This extensive experience will enable Rokoko Care to elevate their physiotherapy solution to the highest level. Rokoko Care brings deep insights into physiotherapy, along with advanced motion capture technologies, combined with computer vision and AI, which can introduce new opportunities to Trifork Digital Health.

Jesper Grankær Carøe, CEO Trifork Digital Health, adds:
"Developing and implementing digital solutions that meet the demands of both the public and citizens is always challenging. Our extensive experience with numerous solutions for municipalities, regions, and agencies will help Rokoko Care maximize the value of their innovative platform."

Jakob Fisker, CPO and co-founder of Rokoko Care, states:
"Rokoko Care introduces a valuable tool for clinical practice that facilitates physiotherapeutic rehabilitation for patients in their own homes without compromising healthcare quality. This solution provides objective data, enabling physiotherapists to personalize treatments for each patient, thereby enhancing the quality, flexibility, and effectiveness of care. Consequently, treatments can be conducted more frequently wherever the patient is—at home, at work, or even at a vacation home. This level of flexibility is highly desired by patients."

Matias Søndergaard, CEO and co-founder of Rokoko Care, adds:

"With an aging population and increasing demands on a strained healthcare system, there is an urgent need for digital home treatment solutions. Rokoko Care's platform complements Trifork's portfolio of health solutions, which support home-based treatment and the entire patient journey. A significant technical advantage is that Rokoko Care's computer vision technology operates on citizens' own devices."

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Matias Søndergaard, CEO and co-founder of Rokoko Care, adds:
"Although we are a relatively new company, the timing of our solution is perfect. We believe that the future of healthcare lies in a combination of physical and digital services, delivered as close to the patient as possible, with the patient at the center. Partnering with Trifork and receiving their investment will allow us to expand our solution to reach many more people, fostering innovative and effective healthcare solutions. We are excited about this partnership and the potential it holds."

About Rokoko Care (rokokocare.com)
Rokoko Care is a health tech startup offering a digital physiotherapy solution of the same name. This solution operates through a web portal for physiotherapists and an app for citizens. Physiotherapists can assign rehabilitation programs that citizens can easily access and follow at home. Rokoko Care's computer vision technology allows citizens to train in front of their phone, with the app live-tracking their movements. This technology enhances training completion rates, enabling physiotherapists to monitor progress remotely and support their expertise with data. Based in Copenhagen, Rokoko Care evolved from Rokoko, a tech company with a decade of experience in motion capture and customers in over 100 countries.

Questions should be directed to: CEO, Matias Søndergaard, +45 60 60 50 14, matias@rokokocare.com

About Trifork (trifork.com)
Trifork is a global pioneering technology partner to its enterprise and public sector customers. The group has 1,275 employees across 72 business units in 15 countries. Trifork works in six business areas: Digital Health, FinTech, Smart Building, Smart Enterprise, Cloud Operations, and Cyber Protection. Trifork's research and development takes place in Trifork Labs, where Trifork continuously invests in and develops technology companies. Trifork owns and operates the software conference brands GOTO and YOW! and the global GOTO tech community with more than 66 million video views online. Trifork Group AG is a publicly listed company on Nasdaq Copenhagen.

Questions should be directed to:

Mikkel Lucas Overby · 3rd+   **+ Follow**   ···
COO & CFO I Entrepreneur I Investor I PhD
1yr · Edited · 🌐

📢 **#rokokocare** is using "motion capture magic" to address one of the major healthcare challenges we face on a macro level

Coco Care   **+ Follow**
1,396 followers
1yr · Edited · 🌐

Danish Industry bringer denne artikel, som et godt eksempel på offentligt-privat samarbejde og vores arbejde i og med **Hørsholm Kommune**.
Niklas Grundt Hansen, udviklingsterapeut i Hørsholm kommune deler nogle gode pointer om værdien ved at anvende **Coco Care** i klinikken.

Hvis du gerne vil høre mere om mulighederne med **Coco Care** i din kommune, så ræk ud til os her på LinkedIn.

https://lnkd.in/gNYiFE3f

#fysioterapi #rokokocare

Show translation

Digital fysioterapeut gør genoptræning i eget hjem nemt for borgerne - DI
danskindustri.dk

😊🌿❤️ 40

Reactions

+32

👍 Like   💬 Comment   🔁 Repost   ✈ Send

Add a comment...   😊   🖼

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant changed the name from Rokoko Care to Coco 7 months ago.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Evidence of Defendant's spoliation

Rokoko Studio Legacy 1.20.5r(1011-c3b23f7ad)
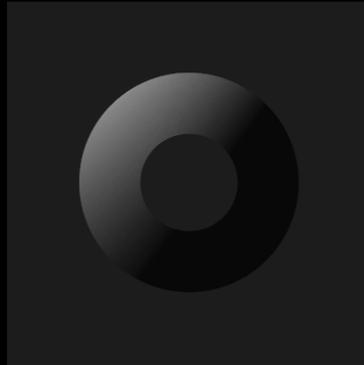
Rokoko Studio Legacy

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Rokoko Studio

Updating selected team.

Fun fact: The first-ever animated 3D clip appeared in 1972, and it was a scanned and animated hand of a video creator.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

WALSH v ROKOKO ELECTRONICS - EXHIBITS

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Ready to start animating?

Signing in gives you access to your team, projects and assets.

Sign in with browser

Forgot your password? Reset

Don't have an account Sign up

'Behind the scenes' from Rokoko contest 'Alternate Realities' hosted by renowned 3D artist pwnisher.

WALSH v ROKOKO ELECTRONICS – EXHIBITS

RE: Case dismissed, new case filed.

M matthew@winteryear.com
To 'Mikkel Lucas Overby'

↩ Reply   ↩ Reply All   → Forward   ⋯

Mon 5/5/2025 9:58 AM

ⓘ This message was sent with High importance.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Provide me with the following:

- 2x Smartsuit 2's
- 2x Smartgloves
- 1x Coil Pro
- 2x Face Capture
- 2x Headcam
- 2x Headrig
- 2x spare sets of sensors so I never have to contact you for them again.
- 5 years full Rokoko software licenses
- Additional +2 year warranty on all components.
- Opt me out of data sharing with your company.

With this, I can finally get back to work after an incredible amount of time that my production has been delayed.

I expect this hardware no later than May 12th, 2025. Box it up. Overnight it. No talk, no excuses, no delays.

28435 Ascent Way
Santa Clarita, CA 91350

This demand is made without prejudice to any and all of my claims, causes of action, or rights in the pending civil action against Rokoko, all of which I expressly reserve.
If it's not received by then, I will amend my complaint for additional damages.

From: Matthew R. Walsh <matthew@winteryear.com>
Sent: Monday, May 5, 2025 8:22 AM
To: Mikkel Lucas Overby <mikkel@rokoko.com>
Subject: Re: Case dismissed, new case filed.

Connected   🖳 Display Settings   ▦   ▤   —————▮———— +   100%

Re: Case dismissed, new case filed. - Message (HTML)

File   Message   Help

Re: Case dismissed, new case filed.

ML   Mikkel Lucas Overby <mikkel@rokoko.com>
      To matthew@winteryear.com

↩ Reply   ↩ Reply All   → Forward   ···
Wed 5/7/2025 3:29 AM

ⓘ You replied to this message on 5/7/2025 10:32 AM.
This message was sent with High importance.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Matthew,

We have just retained a US law firm to represent us in this case. Based on their assessment and careful reading of all communication and actions (including several proactive emails from our team following up as they did not hear back from you), we believe that we have a strong case in the initial claim about the repair case. On the larger claims you make around our inventory, warehouse, use of motion data etc., they are simply incorrect and easily disproven.You have involved our Board of Directors and they are now also briefed on the case and fully behind us, whichever route we choose to take. We are ready to go to trial, if needed.

That said, we continue to believe that clearing out the misunderstandings and resolving this between us in the simplest and quickest way possible is the best solution. That will allow both you and us to go back to work, which ultimately should be the goal.

We acknowledge your frustrations with not getting the support you had hoped for in resolving the issues that arose with the products you bought from us. Therefore, we are also open to compensating you for those frustrations by sending you new and updated tools. However, sending you motion capture equipment without having closed the entire case is not an acceptable solution for us, if more claims and actions from your side will continue. We need to settle, close the case and know that we can move on.

I offered to send you replacements for the equipment you and your company have purchased (2 Smartgloves and 2 Smartsuit Pro), which we think was a fair offer. If we can avoid spending more money on lawyers, we are willing to go further and help you get quickly back to your projects with tools you have not had access to before. At this stage, before the case costs us more, we will therefore offer to send you what you have listed below on the condition that this closes the case immediately. This will be our final offer, and if we need to start spending more money on lawyers, this offer will no longer be valid and we will continue the case through the legal system. Our assessment is that you will lose the case, but that it will still cost both you and us money - a lose-lose scenario.

As I've written before, I believe you have the wrong picture of us and how we operate. As a way to help build mutual trust, I and our founder and CEO, Jakob, are open to having a call with you, where we can talk things through and share our visions and the passion for content creation that drives us all. Hopefully, that can be the foundation to resolve the case in a way that's acceptable for both parties and allow us all to get back to what we do best.

We will put our legal team on hold for 24 hours, so we will need your response to this offer latest Thursday May 8 2025 at 1.00 pm CET.

Despite this case, we still hope to some day again have a positive relationship with you and support your work.

Mikkel

RE: Case dismissed, new case filed. - Message (HTML)

File   Message   Help

Delete | Archive | Reply | Reply All | Forward | All Apps | Affiliated - matt... | To Manager | Team Email | Move | Tags | Editing | Immersive | Translate | Zoom

Delete   Respond   Apps   Quick Steps   Language   Zoom

RE: Case dismissed, new case filed.

M   matthew@winteryear.com
To   'Mikkel Lucas Overby'

Reply | Reply All | Forward | ...

Wed 5/7/2025 10:33 AM

(i) Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

At this point you should stop speaking.

You just made a bad-faith offer.

"An offer made in bad faith is no offer at all. There must be an intent to resolve a dispute, not to coerce surrender." -- White v. Western Title Ins. Co., 40 Cal.App.3d 870 (1974)

FACT You are now very likely committing coercion, a criminal offense.

I am not signing away any of my rights under threat from you. That's an illegal demand, sir.

"A contract or release is not valid if consent was obtained by undue pressure or if performance of a legal duty was withheld to extract a benefit not owed by the other party." — Rich & Whillock, Inc. v. Ashton Dev., Inc., 157 Cal.App.3d 1154 (1984)

FACT Your duties under the Song-Beverly Act are simple: make parts available (you didn't), replace (you wont), refund (you refused), or repair (you refused)

There are no conditions to that. You have no leverage.

Dangling a song-beverly violation over my head like it's a carrot is the most confusing thing I've ever seen. That's not a carrot in your hand, bud. It's a viper and it's biting and poisoning you quickly.

What you are doing strengthens my legal position 10 fold.

FACT You are now, fully admitting to, and continuing to damage me for one of the very things you are being sued over – Tortious Interference with Economic Harm

You didn't make an offer, you made a threat.

Hardware. In my hands. May 12th. Period. This stops the clock on forward Tortious interference damages.

WALSH v ROKOKO ELECTRONICS – EXHIBITS

RE: Case dismissed, new case filed. - Message (HTML)

RE: Case dismissed, new case filed.

matthew@winteryear.com
To 'Mikkel Lucas Overby'

↩ Reply   ↩ Reply All   → Forward   ···

Wed 5/7/2025 10:33 AM

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Hardware. In my hands. May 12th. Period. This stops the clock on forward Tortious interference damages.

Everything else moves forward, but at least you can limit your liability a little.
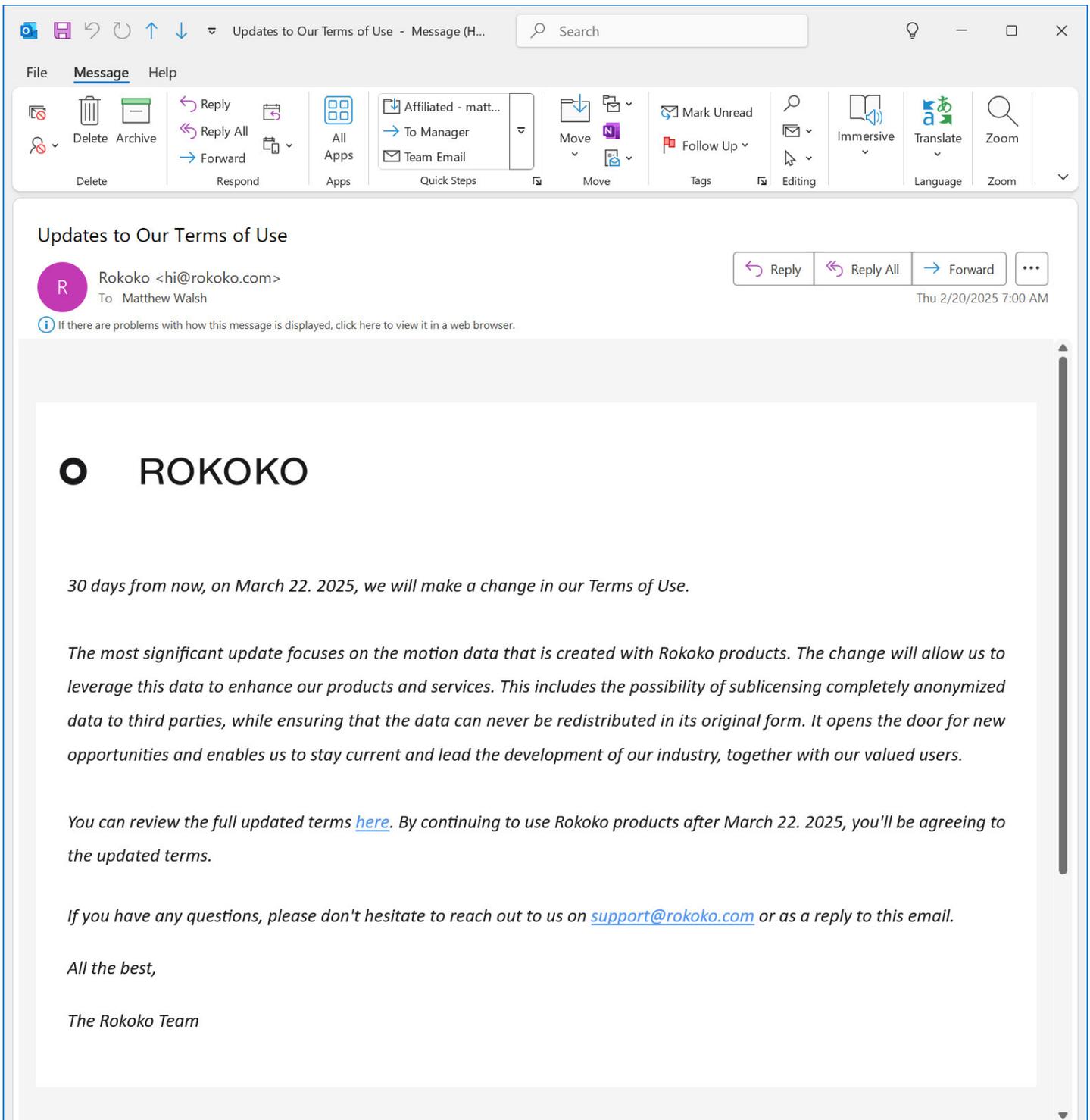
You've had your chance.

I only wish to speak to your lawyer from now on, do not contact me again personally.

I look forward to receiving my hardware may 12th or amending my complaint to tell the Court you failed to perform (again).

Matt

169

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant admitting to taking intellectual property, removing metadata, selling it to third parties and monetizing it as well as engaging in economic coercion to comply.

Updates to Our Terms of Use

Rokoko <hi@rokoko.com>
To Matthew Walsh

Reply   Reply All   → Forward   ...

Thu 2/20/2025 7:00 AM

If there are problems with how this message is displayed, click here to view it in a web browser.

O ROKOKO

30 days from now, on March 22. 2025, we will make a change in our Terms of Use.

The most significant update focuses on the motion data that is created with Rokoko products. The change will allow us to leverage this data to enhance our products and services. This includes the possibility of sublicensing completely anonymized data to third parties, while ensuring that the data can never be redistributed in its original form. It opens the door for new opportunities and enables us to stay current and lead the development of our industry, together with our valued users.

You can review the full updated terms here. By continuing to use Rokoko products after March 22. 2025, you'll be agreeing to the updated terms.

If you have any questions, please don't hesitate to reach out to us on support@rokoko.com or as a reply to this email.

All the best,

The Rokoko Team

WALSH v ROKOKO ELECTRONICS - EXHIBITS

RE: Case dismissed, new case filed.

M   matthew@winteryear.com
To   'Mikkel Lucas Overby'

↩ Reply   ↩ Reply All   → Forward   ⋯

Wed 5/7/2025 10:33 AM

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What you are doing strengthens my legal position 10 fold.

FACT You are now, fully admitting to, and continuing to damage me for one of the very things you are being sued over – Tortious Interference with Economic Harm

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Hardware. In my hands. May 12th. Period. This stops the clock on forward Tortious interference damages.

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I only wish to speak to your lawyer from now on, do not contact me again personally.

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Matt

WALSH v ROKOKO ELECTRONICS - EXHIBITS

"Demonstration of Rokoko Software's Unauthorized Data Exfiltration"

Description:

This video demonstrates Rokoko's software functioning fully offline without any need for online services. Shows a complete lack of user consent, notification or requirements of terms and conditions, and subsequently automatically begins exfiltrating data upon reconnection. It serves as evidence of unauthorized data collection and misappropriation of intellectual property especially Plaintiff's.

https://youtu.be/kk4I9zUXzH8

Declaration of Authenticity

I, Matthew R. Walsh, declare under penalty of perjury that the video linked above is a true and accurate representation of Rokoko's direct spoliation behavior as observed and recorded by me. The video has not been altered or edited since its original recording. Background music is present, streaming from the internet to reinforce the authenticity and uncut nature of the video.

Certificate of Authenticity:
The SHA-256 checksum of the original video file is:
BE7116827CD408335436D823F350E69B74412498E66011B5A65D07B9D56BB61C

WALSH v ROKOKO ELECTRONICS - EXHIBITS
"Demonstration of Defendant's spoliation"

Description:

This video, recorded by Plaintiff, demonstrates Defendant's software executing destructive actions after legal notice had been given. Specifically, it captures the modifications of the terms and conditions this case hinges on, it includes Plaintiff's own express admission as timestamped metadata records specifically show Defendant changed the terms and conditions after litigation began, while in ODR and after Plaintiff requested proof of office, staff and inventory.

https://youtu.be/XzId5QAwkVY

Declaration of Authenticity

I, Matthew R. Walsh, declare under penalty of perjury that the video linked above is a true and accurate representation of Rokoko's direct spoliation behavior as observed and recorded by me. The video has not been altered or edited since its original recording. Background music is present, streaming from the internet to reinforce the authenticity and uncut nature of the video.

Certificate of Authenticity:
The SHA-256 checksum of the original video file is:
2E2578F566DFE010735987EB586965095D3FD90A11CC38E07B71152841F6ADD4

WALSH v ROKOKO ELECTRONICS - EXHIBITS
"Proof that Rokoko misappropriates your intellectual property but TAKES it entirely"

Description:

This video, recorded by Plaintiff, shows that his animations created in Rokoko Studio are removed from his computer in their original format once Defendant takes them. This process is automatic, the user is never notified. There is no opt-in or opt-out for this feature, or terms anywhere in the software on signup or on login.

https://youtu.be/mAqg-Yp0YHc

Declaration of Authenticity

I, Matthew R. Walsh, declare under penalty of perjury that the video linked above is a true and accurate representation of Rokoko's direct IP misappropriation and metadata stripping behavior as observed and recorded by me. The video has not been altered or edited since its original recording.

Certificate of Authenticity:
The SHA-256 checksum of the original video file is:
6574E3E5BAAB083C3F832E1A94D0561F964B938E7DD47BAAE975A88BE91D2C81

WALSH v ROKOKO ELECTRONICS - EXHIBITS
"Rokoko's logs, proof of opt-out code, evidence reinforcement, records SSID, deletion of local content"

Description:

This video, recorded by Plaintiff, shows that his animations created in Rokoko Studio are removed from his computer in their original format once Defendant takes them. This process is automatic, the user is never notified. There is no opt-in or opt-out for this feature, or terms anywhere in the software on signup or on login.

https://www.youtube.com/watch?v=eNYmp1gmCAU

Declaration of Authenticity

I, Matthew R. Walsh, declare under penalty of perjury that the video linked above is a true and accurate representation of Rokoko's hidden opt-out features, log files, telemetry reporting, IP theft and deleting of local content behavior as observed and recorded by me. The video has not been altered or edited since its original recording.

Certificate of Authenticity:

The SHA-256 checksum of the original video file is:

A2670487FC42B98D58C7029C427375F8494C978895A341AF0D8030B1865FE32F

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff using Defendant's hardware in his home, with his wife. Qualifying him as a consumer.
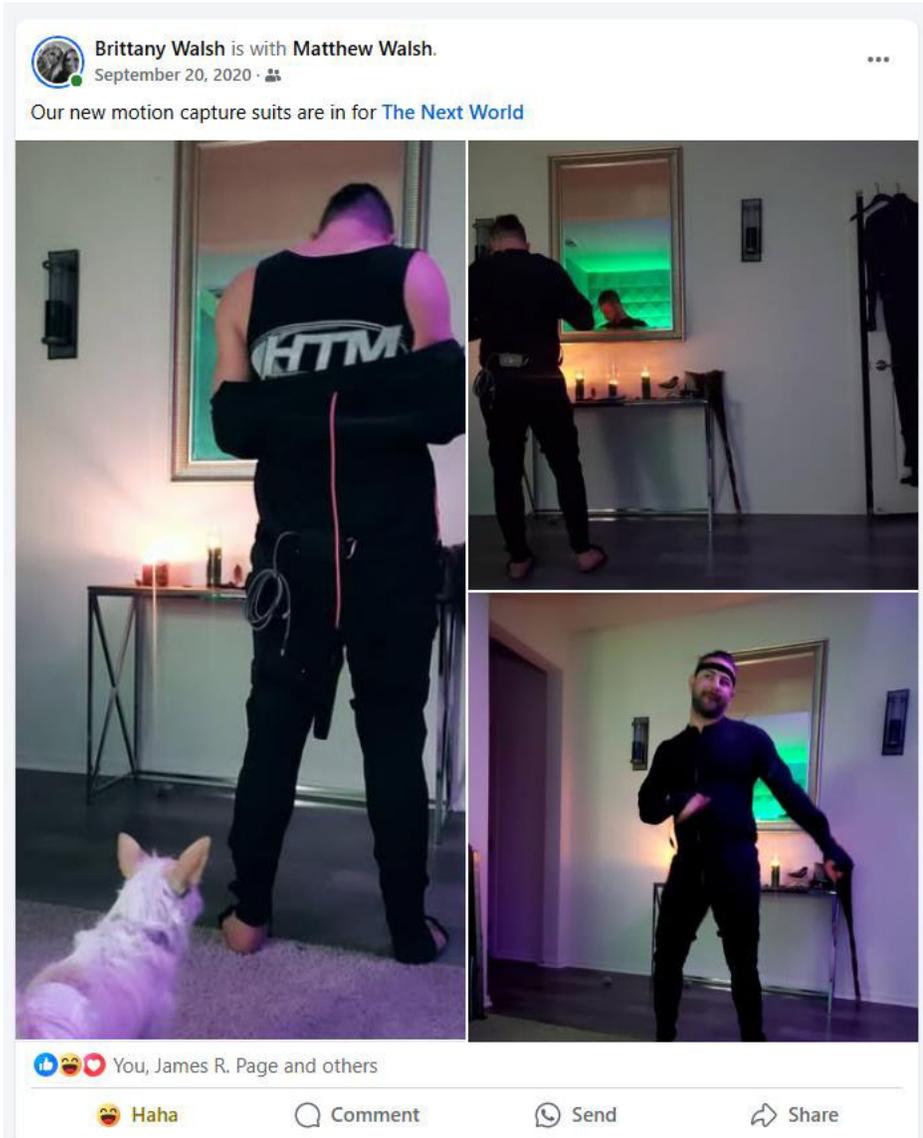
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff's game "NOTHING" in 2017 is not the game of today. This was the game story synopsis.

Matthew Walsh
June 5, 2017 ·

We decided on a video game name, NOTHING.

Follow it here: **https://www.facebook.com/nothingcanstopyounow/**

It made the most sense since that's all that came to mind no matter how hard we tried.

Ironically, it was Trent Reznor's record label for Nine Inch Nails; that worked out on it's own.

Thanks to brit for all of the input, Including the name of the main character and the name of the game as well as countless other elements.

The story: (so far)

The year is 2147.

In 2001, George Bush initiated a war with Iraq over oil.
In 2017, Donald Trump backed out of the Paris Agreement.
Ten years later, the world would know why....
The worlds supply of oil has been used up.

Fossil fuels are gone from earth.
No more gas. No more cars.
No more factories.

Heavy machinery has ceased to operate.
Water has begun to run out.

People have flocked to major cities in droves.
Most died along the way.

Realizing early, the impending doom society would face, after already being tormented by one terror act after another, the rich and powerful elite of the world decided they would continue their ventures in safety, and provide safety for their families.

They built what is known as the floor.

A massive, city-sized platform over every major city in the United States, a safe haven the elite.

A paradise. Free from pollution, crime, terror, famine and fear.

Upon doing so, they blocked out the sun from the citizens beneath "the floor". Causing pollution, sickness, decay and crime to collect and fester.

You are Dresden 7442, an augmented human.

You will shoot. Bomb. Kill. Hack. Break. Destroy. Anything you must to keep going.

There is NOTHING you can do to save anyone.
But there is NOTHING they can do that will stop you from trying.— with **Brittany Walsh**.

The Next World
Video Game

177

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff's game 'The Next World' (2025); vastly dissimilar to the game he was making as a personal project when he purchased Defendant's suits
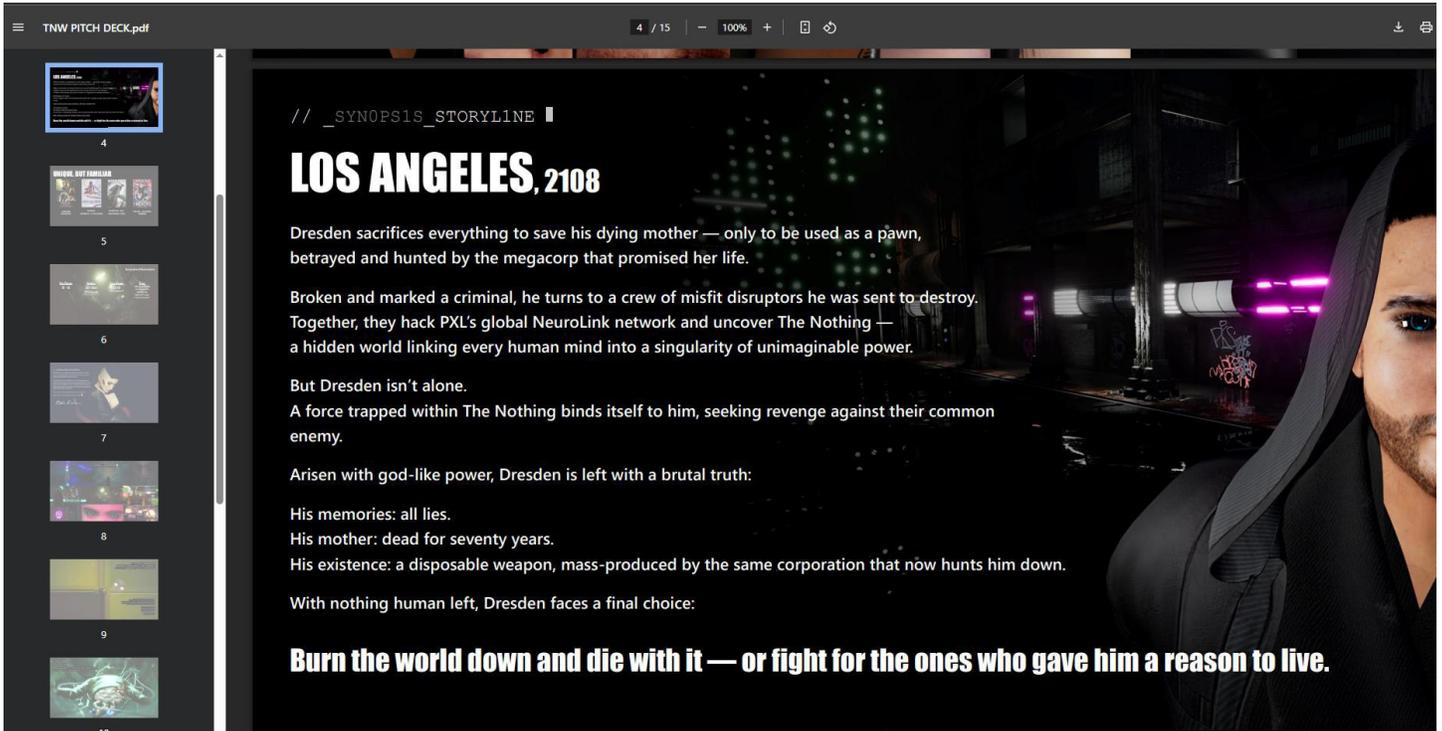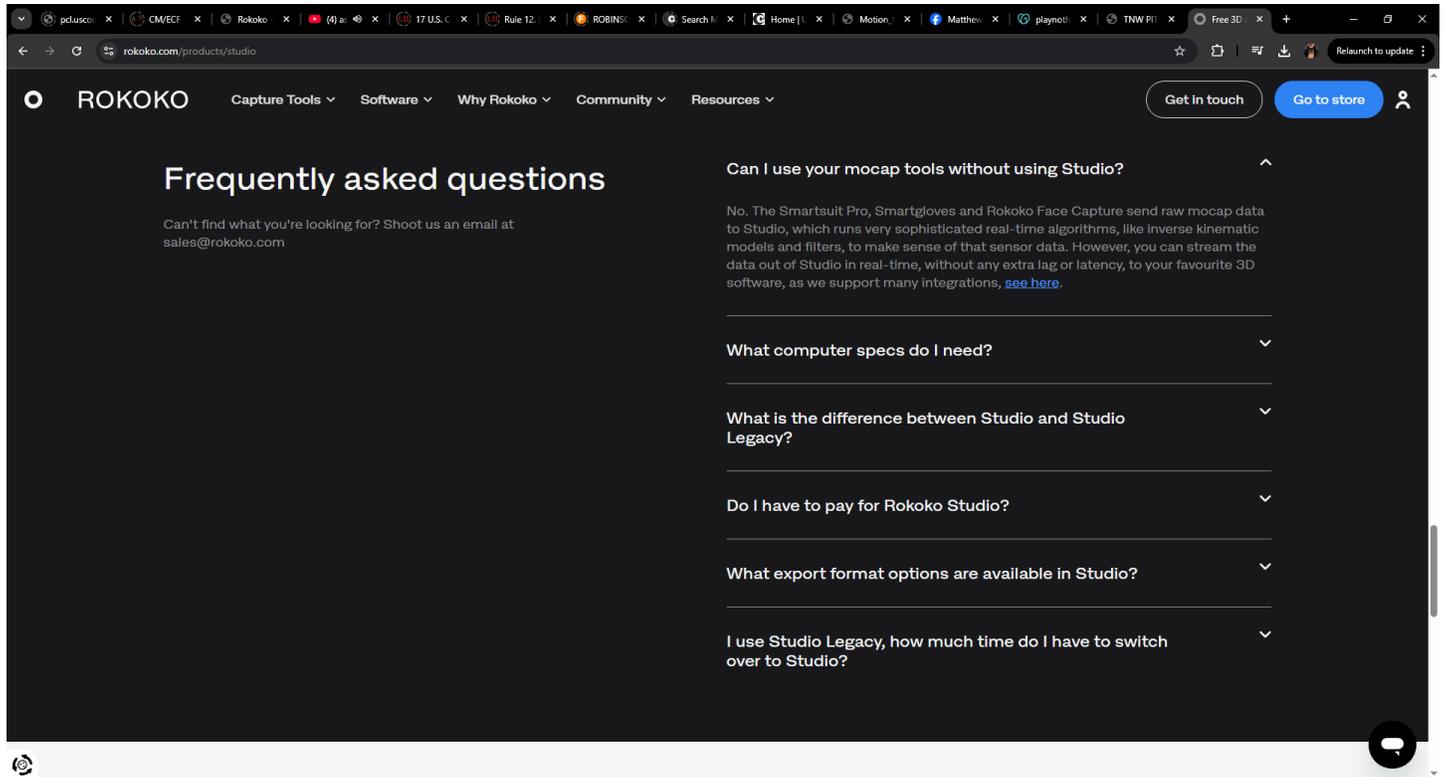
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's website has a live counter on it now which is an express admission to the collection, storage, aggregation and counting of intellectual property like Plaintiff's
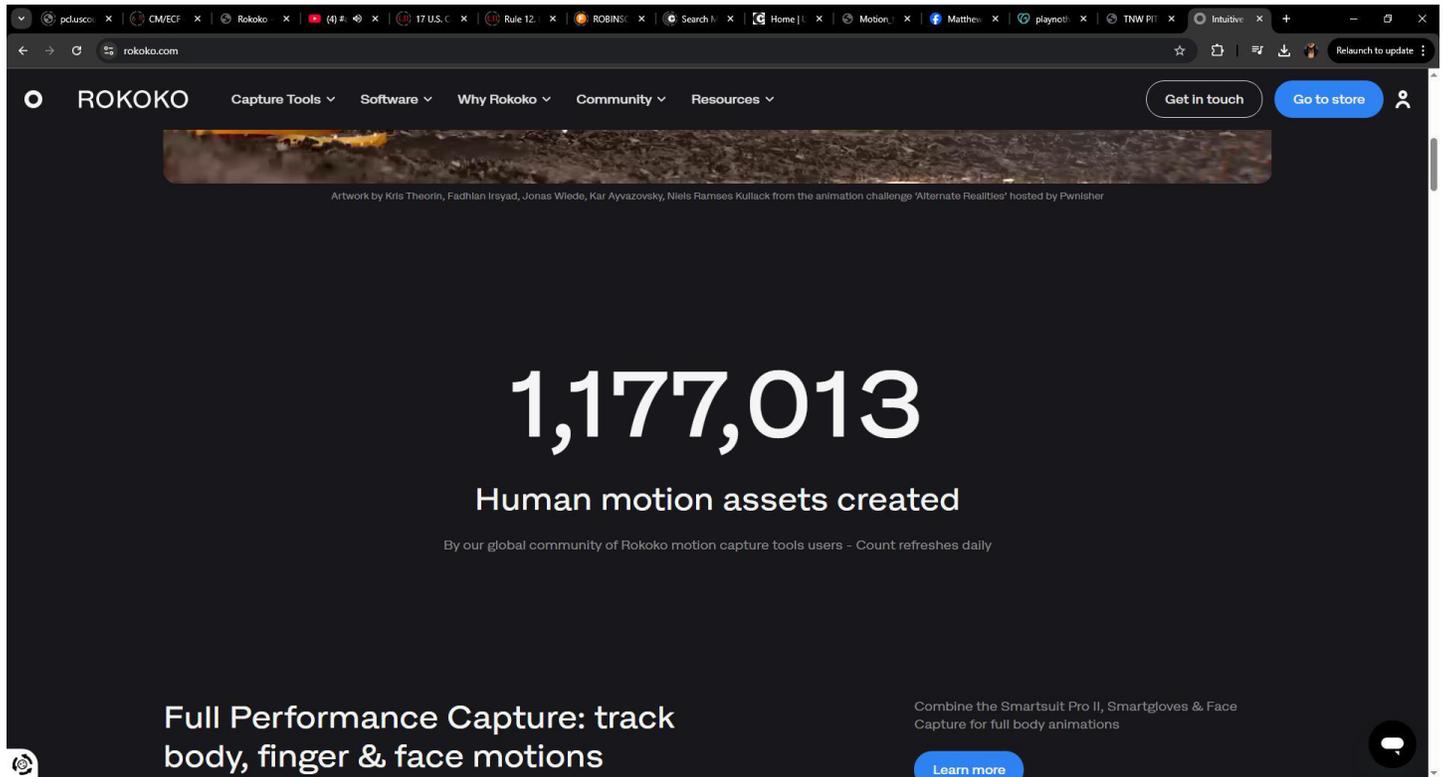
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's website confirms – the equipment cannot work without the software. Defendant's terms however disclaim warranty of the software, which by proxy eliminates the warranty for the suit as well as they are one unit.

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's redacted contract with notable actor and comedian Aries Spears

---

1 / 7   —   100%   +

Docusign Envelope ID: 43E9A097-3192-45EE-AD5B-6EE2BF1E5623

WINTERYEAR
STUDIOS   LOS   ANGELES

Acting / Performance Contract

This contract (the "Agreement") provides details for the services provided by Aries Spears (the "Actor") for WINTERYEAR STUDIOS, LLC (the "Producer" and together with Actor, the "Parties"), dated as of March 10th, 2025 in the production of the project currently entitled "The Next World (video game)" (the "Project").

As a condition of The Producer hiring the Actor and other valuable considerations, the Parties to this Agreement agree as follows:

Project Title: The Next World (video game)

Actor Role: Sytrus

Actor Contact Email: ███████████████████

---

1. Actor's Services

The Producer is hiring the Actor to provide the following services for the Project:

The Actor will be responsible for performing their Role in the Project, as well as attend any connected rehearsals and costume fittings, if any are required. The Actor shall render services customarily rendered by actors in motion picture, video game and television projects and promptly comply with Producer's reasonable instructions. Photography/video/behind the scenes shall be exclusive to The Producer and rendered in tandem throughout the completion of the Project.

The actor will perform the following:

- Voice acting for Sytrus for the entirety of the script.

- Be on-set exactly at the scheduled times to which he has been notified of. No cancellations or rescheduling is allowed for on-set services.

2. Payment

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's redacted music contract with Alien Vampires.

1 / 2   —   100%   +

WINTERYEAR
S T U D I O S   L O S   A N G E L E S

MUSIC RELEASE FORM

I, ALIEN VAMPIRES (Composer, Licensor), who composed and own the copyright(s) to the music track(s) ("Composition(s)") entitled:

<all music tracks in our catalog, except remixes or collaborations with other artists>

I hereby agree to allow Winteryear Studios (Licensee), to use my work in the production entitled THE NEXT WORLD (Game). I, the Composer, own the sole and legal copyright to the described work, and hereby agree to the use of this work in the promotion, production and distribution of the Game, for the purposes of in-game entertainment. The Game has been granted rights to use the Composition, and for any future use of this production we may secure into perpetuity.

Further, I understand that I am being offered a one-time payment for the Composition in the amount of ███████ for the inclusion of the Composition into the game. I further am being offered character placement(s) in the game; with character(s) that share [my] likeness(es). I understand I am not entitled to any future income, proceeds or profits of the Game, if any should exist. I understand, once this Agreement has been accepted, it is irrevocable and it is a complete Agreement which concludes our business at the time of signing. Both parties have agreed to ████████████ ████████████████████████████

Both Parties hereby agree this release meets all the criteria of a binding contract, the foremost being mutual assent, expressed by a valid offer and acceptance; adequate consideration; capacity; and legality.

I agree, the Composition is not to be used for broadcast promotional advertising purposes, without written permission or a new Agreement being drafted for such.

I agree to hold harmless, Winteryear Studios and any employee, representative, owner, contractor or any affiliate. I further waive my right to litigate or bring any suit against Winteryear Studios for any reason whatsoever. I agree Arbitration/Mediation

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Evidence that Plaintiff's production is not "attenuated" or "speculative". A song produced by Ron Wasserman and written by Plaintiff has bene released on Spotify through an obvious streaming service licensing agreement.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Plaintiff's expert evaluation placing the value of Plaintiff's game between $55M - $95M and it's complexity / depth scoring to 75 (versus Watch Dogs 55, Deus Ex 61, Stray 39).

affect subsequent outcomes?	No	Yes	No	Yes
No. Unique Hacking Components	33	5	1	70
Mind Hacking	No	No	No	Yes
Remote Control NPC's	No	No	No	Yes
Cyberpunk World	Partial	Yes	Yes	Yes
Branching Narrative	No	Yes	Minimal	Extensive
Single programmer?	No	No	No	Yes
Total number of staff	600	480	18	16
Core Screenplay Length	250p	480p	120p	317p
Number of mission/segments	183	86	65	127
Can operate vehicles?	Yes	No	No	Yes
Is open world?	Yes	Yes	No	Yes
No. of City Blocks	600	70	7	92
Traffic Type:	Pre-Scripted	None	None	Autonomous
Online Multiplayer	Yes - 4 types (inline)	Yes – 1 type (external)	No	Yes – 1 Type (inline)
# of Core characters	11	10	6	18
Notable people/celebrities	0	0	0	14
Soundtrack by notable musician outside gaming?	No	No	No	Yes

Gameplay length	18-45 hours	25-80+ hours	6-10 hours	35-80+ hours
Game world density (exploration)	Medium	Very High	Low-Medium	Very High
Projectile Weapons	Yes-modern	Yes-Futuristic	1	Yes-Futuristic
Melee Attacks?	Yes, cinematic	Yes, cinematic	No	Yes, real-time
Cybernetics/Powers	No	Yes, assignable	No	Yes, assignable
Inventory System	Basic	Advanced	Very Basic	Advanced
Crafting items	Basic	Moderate-High	None	Moderate-High
A.I. intelligence	Medium	High	Simple	High
A.I. communication	Medium	High	Simple	Medium-High
Public transportation?	Yes	Yes	Yes	Yes
Can play as other characters?	No	No	No	Limited
Copies Sold	10m	3m	10.5M	n/a
Story Type	Dark, Emotional	Dystopian		Dark, Emotional Dystopian
Genres	Light cyberpunk, noir action	Futuristic cyberpunk, Sci-Fi, Deep conspiracy	Sci-Fi Mystery, Post-Human Allegory	Heavy Cyberpunk, Noir Action / Psychological Thriller
Revenue	$600m	$100m	$250m	Est: $55M - $75M
Complexity / Depth Score	55	61	39	75

GAME COMPLEXITY & DEPTH

Game Complexity Score by Feature Count and Depth

Total Combined Reach of notable participants:

- Aries Spears: 3.328 M
- Fear Factory: 797 K
- Steeth: 392.4 K
- Dino Cazares: 175.3 K

WALSH v ROKOKO ELECTRONICS - EXHIBITS

On or about April 16th, 2025; Defendant was still trying to not provide replacement sensors but instead "wires"; which Plaintiff had already been sold and which did not – and would never – fix the issue. Defendant at all times knew the issue was actually sensors.

[Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the belo...

Dan Nikolaison (Rokoko) <support@rokoko.com>
To Matthew R Walsh

↩ Reply   ↩ Reply All   → Forward   ⋯

Wed 4/16/2025 6:41 AM

ⓘ You replied to this message on 4/16/2025 7:08 AM.
If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dan Nikolaison (Rokoko)
Apr 16, 2025, 16:41 GMT+3

Hi Matthew,

The logs indicate cabling issues. I understand that you may have already replaced some cables previously, but as you have pointed out, this was two years ago. Perhaps those cables have now had extensive wear and tear, or perhaps they were not correctly connected.

If it is your preference, instead of providing you with the cables, we can arrange for your suit to be shipped back to our HQ and for our repairs coordinator to replace the cables for you (and also inspect the physical hardware to identify any other potential faults).

Alternatively - though this is not something we normally offer - the $800 offer for a Smartsuit Pro II still stands. This would be a discount of just over 65%.

Please note that our offices will be closed for the Easter holidays from Thursday until Tuesday. If you could let me know which option you wish to proceed with, I will assist you from Tuesday next week.

Kind regards,

Dan Nikolaison
Customer Success Manager

rokoko.com

Follow us on:

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's response to Defendant trying to sell cables again.

RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the b...

M   matthew@winteryear.com   ↩ Reply   ↩ Reply All   → Forward   ···
         To 'Rokoko'   Tue 4/15/2025 11:59 AM

ⓘ Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dan,

Respectfully — your side said it was a cabling issue two years ago. I bought new cables. I replaced them. Nothing changed.

I won't rehash the facts already detailed in my legal complaint — they are well outlined. But none of these problems existed until I upgraded to the new version of Rokoko Studio, which immediately locked both suits into bootloader mode. One eventually recovered after extensive effort. The other has remained unusable since — and at the time, I was told again, "it's a cabling issue," even though the suit had functioned the day before.

Below is a message I sent to your team in March 2023:

> **Matthew R Walsh**
> Mar 28, 2023, 01:28 GMT+3
>
> Plugged in my other suit so I could try and get some work done.
>
> This one the left arm is dead on it.
>
> Both suits worked yesterday.
>
> Both were upgraded to the latest framework (many times today to try and fix this)
>
> Left arm on this suit shows the final sensor (hand) is blue, all other sensors are black. Unplugging and reconnecting shows they all turn blue then go black, so it is not a connection issue, they're getting power.

This has been a nightmare. I've rented studio space, paid actors, stagehands, and crew — only to arrive on set and find the suit nonfunctional. I've had to cancel shoots, waste full days, thousands of dollars per day, and in many cases, force one actor to play multiple roles — completely derailing production. This didn't happen once. It happened repeatedly.

I don't expect you to care. But I do.

Unfortunately, given our history, I see no realistic path to resolution without a Court involved.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant states they do not stock parts for Plaintiff's equipment and he cannot buy parts – a violation of Song-Beverly which requires parts for 7 years after last manufacture date.

[Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the belo...

DN

Dan Nikolaison (Rokoko) <support@rokoko.com>   ← Reply   ← Reply All   → Forward   ...
To Matthew R Walsh   Thu 11/21/2024 5:37 AM

ⓘ You replied to this message on 11/21/2024 11:29 PM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Dan Nikolaison (Rokoko)

Nov 21, 2024, 15:36 GMT+2

Hi Matthew,

I'm afraid we no longer produce or stock the sensors or hub for the Smartsuit Pro I.

Best regards,

Dan Nikolaison
Customer Success Manager

rokoko.com

Follow us on:
Instagram,
Twitter,
LinkedIn,
Facebook, and
TikTok.
Join our community of 3D artists, VFX experts, and game devs on Discord.

Matthew R Walsh

Nov 21, 2024, 05:16 GMT+2

I cannot buy parts either?

Dan Nikolaison (Rokoko)

Nov 20, 2024, 14:57 GMT+2

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Logs sent to Defendant which clearly show sensor errors and failures, Defendant lies in return and says it shows wiring issues.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant refuses Song-Beverly and attempts to reinterpret the law for months and continually just attempt to sell Plaintiff new suits instead.

[Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the belo...

Dan Nikolaison (Rokoko) <support@rokoko.com>   ← Reply   ← Reply All   → Forward   ...
To Matthew R Walsh   Tue 11/26/2024 12:39 AM

(i) You replied to this message on 12/17/2024 11:14 AM.
If there are problems with how this message is displayed, click here to view it in a web browser.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Your request (45999) has been updated. To add additional comments, reply to this email.

Dan Nikolaison (Rokoko)
Nov 26, 2024, 10:39 GMT+2

Hi Matthew,

Thank you for confirming.

We understand your concerns regarding California's Right to Repair Act and would like to clarify how it relates to your request. This legislation applies to products manufactured and sold in California after July 1, 2021. Based on our records, the Smartsuit Pro unit you are referencing was manufactured and sold prior to this date, which means it falls outside the scope of this law.

That said, we recognize the importance of keeping your device operational and would like to offer an alternative solution. I'll be happy to further increase the discount of a Smartsuit Pro II so that it is nearer the price we would have needed to charge to conduct a repair service for your old suit.

Can I confirm that your shipping address is still 28435 Ascent Way, Santa Clarita, California, 91350? I will then be able to put together some pricing for you.
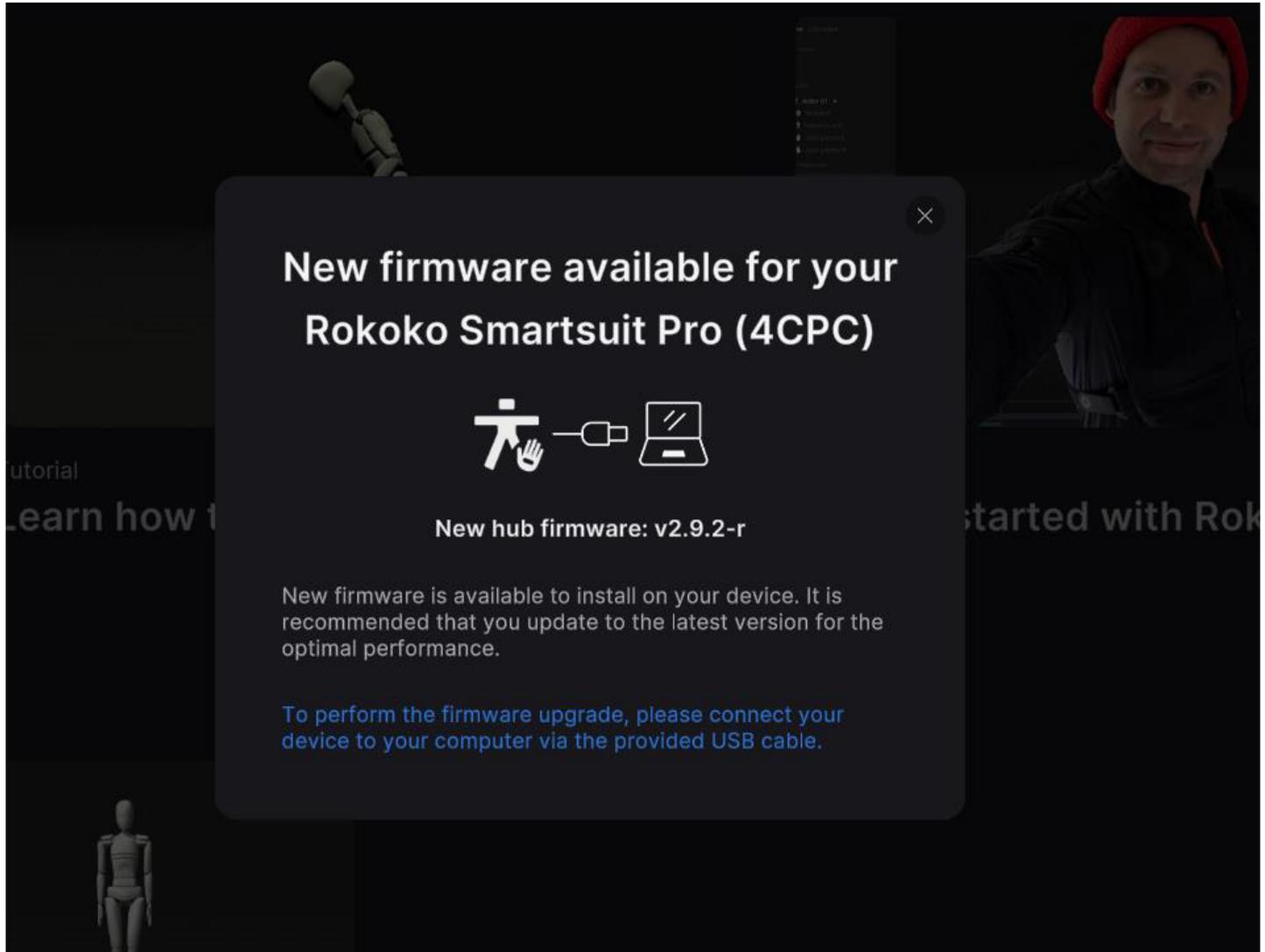
Best regards,

Dan Nikolaison
Customer Success Manager

rokoko.com

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Firmware updates are mandatory, cannot be cancelled or avoided and contain no warnings.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

n-port 8080

92.17/graphql
cation/json 29b 326ms
uest   Response   D

6q3eodvu
set=utf-8

com

ice_connected",
uild_number\":\"0\",\"$app_version\":\"2.4.8\",\"$os\":\"Windows\",\"$os_version\":\"Windows 10 (10.0.19045) 64bit\",\"mp_country_code\":\"US\",\"$screen_h
os_language\":\"en\",\"mac_address\":\"B42E999FD72B\",\"device_service_version\":\"1.0.190\",\"device_service_sha\":\"7369b33a0a24fef74627066c50d388a35408f4e
4b94-ba7d-2d043388a4b5\",\"team_role\":\"owner\",\"team_plan\":\"starter\",\"active_scene_id\":null,\"ui_context\":\"dashboardcontext\",\"connected_device_c
7310036324739323034303232303231\":{\"device\":\"smartsuit_pro\",\"device_type\":\"body\",\"device_id\":\"8S2\",\"device_serial_number\":\"R8PZA06KVJYU\"}},\"co
type\":\"body\"\ "device_id\":\"0xF32771002623247302220242022220021\",\"device_hub_firmware\":\"2.5.4-r\",\"device_prod_assembly\":\"2EC7732\",\"device_hub_i
,\"successfully_initialized\":false,\"device_sensor_firmware\":\"2.0.0-r\",\"has_error\":true,\"error_type\":\"sensors_in_mixed_boot_states\"}",
42aa-b42c-e765e7d76f96",
ut: $input)}

Successfully initialized?

False

Sensor firmware:

v2.0.0-r

Has error?

True

Error type:

sensors in mixed boot states

(not a wiring issue)

WALSH v ROKOKO ELECTRONICS - EXHIBITS

On or about April 17, 2025, Plaintiff made an emotional plea to Defendant.

RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the b...

M   matthew@winteryear.com
     To 'Rokoko'

↩ Reply   ↩ Reply All   → Forward   ⋯
Thu 4/17/2025 10:16 PM

ⓘ You replied to this message on 4/17/2025 10:47 PM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

Hi Dan,

The lack of response prior to my deadline screamed loudly your position.

I want to start with honesty: I loved Rokoko. I loved your marketing, your packaging, your design, the promise behind it all. I loved that you weren't Noitom. I loved that you were a Nordic (I'm Finnish) software and electronics company shining bright across the world and I loved that you said the right things to creators like me. You made me feel like I could build something meaningful with your tools without sacrificing my dream and emptying my life savings.

I hate that we're here.

I tried everything I could to avoid this outcome. I wrote respectfully. I explained thoroughly. I gave you time — a lot of it. I didn't come at you with a lawyer. I came at you as a loyal customer asking for the support that California law and basic ethics and morals says I'm entitled to.

You said no while the law says "you must."

I'm a student of the law. I've studied it for over five years. I have also been a programmer since I was 9 years old, professionally since I was 15. My mind is wired for binary bias. Good or bad, right or wrong, action or inaction, do or don't. I believe in uncompromising, unadulterated fairness. And man, I tried to be fair but your foot was always on the brake pedal.

Still, and god help me for my naivety, but I believe in you guys still, I still want to be your customer. I want to be happy. I don't even want to move on. I just want my investment to work, like it should have from day one. I started, own and run an industry-specific tech/software business myself — 16 years — with 5-star reviews everywhere. Not because it's easy, but because I do the right thing by EVERYONE, no matter how much it hurts me, especially when it's hard. Even when it costs me.

I gave you the chance to do the same.

You delayed me, ignored me, and finally offered "solutions" (I use that term sarcastically) that were years too late.

If you knew what I've been building with your tools — and why — you'd be ashamed on a spiritual level. Truly. I have spent 10 years of my life writing a story and building a game that honors the life and accomplishments of my late mother who died suddenly from a cancer misdiagnosed by her coworkers/doctor friends. This means... everything to me. This is my life's mission even if it makes $0. I don't care. That's why I bought your products. I am on a mission, and your frustrating, nonsensical, illogical gatekeeping and unfair profiteering while disregarding our laws, is preventing me from completing the only thing that will make my life finally whole. So I can finally smile at night

⚠ Send/Receive error   Connected   ▣ Display Settings   ▥   ▤   — ● +   100%

WALSH v ROKOKO ELECTRONICS - EXHIBITS
Plaintiff's emotional plea for r

RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the b...

M   matthew@winteryear.com
To 'Rokoko'

↩ Reply   ↩ Reply All   → Forward   ⋯

Thu 4/17/2025 10:16 PM

ⓘ You replied to this message on 4/17/2025 10:47 PM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

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I gave you the chance to do the same.

You delayed me, ignored me, and finally offered "solutions" (I use that term sarcastically) that were years too late.

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The case is pending filing. You've been served already but will receive an updated, final complaint which you can defend against should you choose to do so.

I've given you every chance to walk from this with almost no cost to you, but as my time, efforts and brainpower have extinguished through the void that you call a support channel, I now demand the following to cease the pending litigation against you. This is the one and only offer I'm making. Once this matter is assigned a trial date, clear public exposure will be a component of this litigation and designed to warn others how "indie-friendly" you really are.

My demand is now:

2x Smartsuit Pro II

2x Smartgloves

1x Coil Pro

2x Face Capture licenses

⚠ Send/Receive error   Connected   🖳 Display Settings   ▭   ▤   — ——▮—— +   100%

WALSH v ROKOKO ELECTRONICS - EXHIBITS

RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the b...

↩ Reply   ↩ Reply All   → Forward   •••

M matthew@winteryear.com
To 'Rokoko'

Thu 4/17/2025 10:16 PM

ⓘ You replied to this message on 4/17/2025 10:47 PM.
Click here to download pictures. To help protect your privacy, Outlook prevented automatic download of some pictures in this message.

My demand is now:

2x Smartsuit Pro II

2x Smartgloves

1x Coil Pro

2x Face Capture licenses

2x Headcams

2x Headrigs

Should you choose to accept, once I receive the hardware, I will dismiss the Complaint and we can work on mending our relationship. But I will not throw my investment away, I will not destroy my efforts towards accomplishing my mission and I will not walk away empty handed after you have forced my hand and drained my family of my presence to bring this matter to the Court.

You had months to make this right. For the life of me, I will never understand why you didn't care.

– Matt

From: matthew@winteryear.com <matthew@winteryear.com>
Sent: Wednesday, April 16, 2025 7:09 AM
To: 'Rokoko' <support@rokoko.com>
Subject: RE: [Rokoko] Re: This is a follow-up to your previous request #40651 "FW: Repair" Answers to the below here: 1. Matthew R. Walsh, 28435 Ascent Way, Santa Clarit...

Dan,

Thanks for the reply, but we've already gone in circles on the cables. The suit hasn't been operational since March 2023, and this exact issue was previously diagnosed and acknowledged. Suggesting "wear and tear" on cables that haven't been in use for over two years is dismissive and inaccurate.

⚠ Send/Receive error   Connected   🖳 Display Settings   ⊞   ⊟   —————|—— + 100%

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's terms have changed 67 times in 5 years.

WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's terms still used the 2022 version even as of March 29, 2025 – which did not contain any unscrupulous terms such as intellectual property misappropriation or resale.
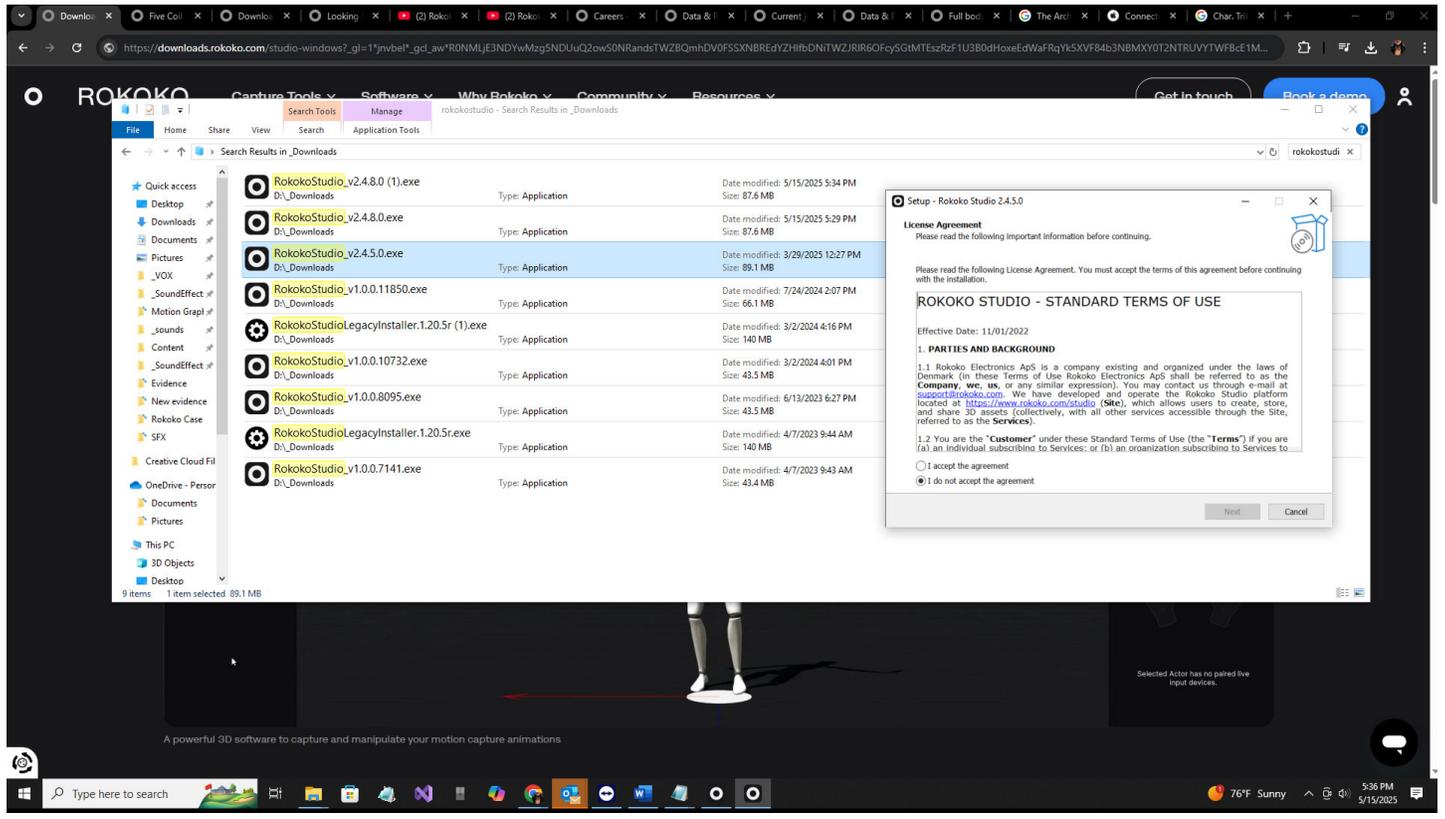
WALSH v ROKOKO ELECTRONICS - EXHIBITS

Defendant's new terms – which grant retroactive license over intellectual property.
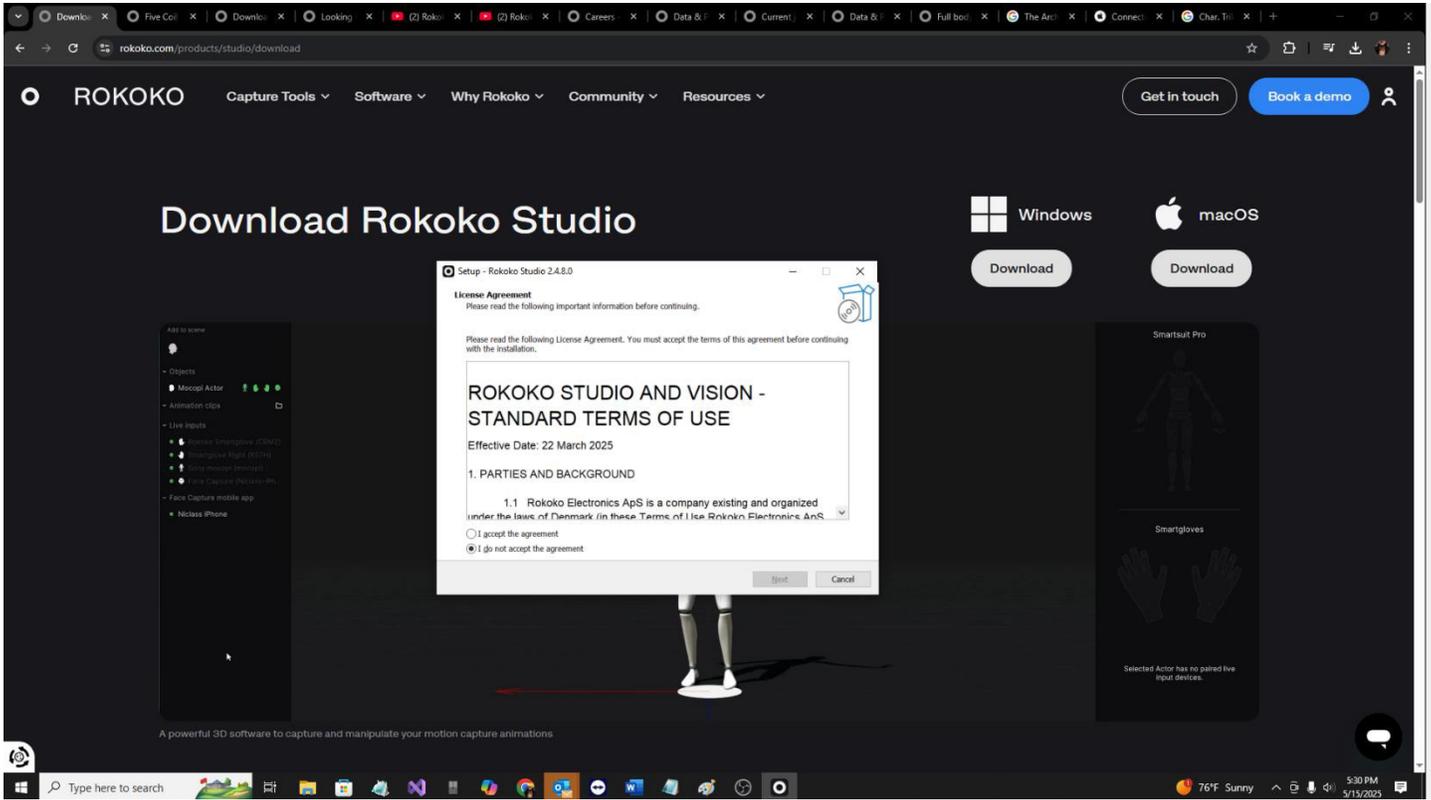
WALSH v ROKOKO ELECTRONICS - EXHIBITS
Defendant states they are worth $250M

Winteryear Studios...
Santa Clarita, California

+ Experience

Grow your career with Premium
🟧 Try 1 month for $0

Connections
Grow your network

Jakob Balslev • 3rd+
CEO & Founder, Rokoko
3yr • Edited • 🌐

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For the Danes 🇩🇰 With our new investment round (led by EIFO v. Jesper Lilledal and with participation from North-East Venture , Thomas Visti Jensen and others), Rokoko is now valued at over a quarter of a billion 😬🙌 THANK YOU SO MUCH to everyone who has helped us get here! Now it's going to be really wild 🚀

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